If you have lost access to care, we want you to know help is available.



Healthcare Services Resource Guide

Pennsylvania Northwest Region

For patients in the following Counties:

Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Forest, Jefferson, Lawrence, McKean, Mercer, Venango, Warren



Patient Advocacy Program

When a patient who is prescribed a controlled substance medication (like an opioid) loses access to care, they may feel they have no other options but to turn to other sources to avoid withdrawal. Help is available. Patients may find County resources in this guide that can help.

Patients who have questions may also contact the Patient Advocacy Program, Monday through Friday, 8:00 AM-4:00 PM.

Email: <u>ra-dh-advocacy@pa.gov</u> Call: 844-377-7367 Visit: <u>bit.ly/patientadvocacyPA</u>

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Where to Seek Care

The following steps are recommended to patients to access care when they are unable to see their healthcare provider:

- 1. Contact your primary care provider to discuss next steps in your care.
- 2. If you do not have a primary care provider:
 - Find one by calling the number on the back of your health insurance card.
 - Consider visiting a **Federally Qualified Health Center** in your area for healthcare services or for help getting health insurance. Federally Qualified Health Centers provide services to everyone regardless of ability to pay. Look up your County to find local FQHCs.

Avoid Withdrawal

Patients who have been treated with opioids or benzodiazepines and lose access to care may be at risk of medication withdrawal.

Signs of withdrawal could be anxiety, nausea, diarrhea, hot flashes, shiver, abdominal cramping, tremor, or dizziness.

Contact your **local Drug and Alcohol Department** which is a resource that connects patients to treatment services, including options for detoxing.

Avoid Opioid Overdose

Naloxone is a medicine that can reverse an opioid overdose and is available through a state-wide <u>standing order</u>, which means people do not need a prescription. Most pharmacies carry Naloxone.

Signs of an overdose may include:

small, "pin-point" pupils, falling asleep/loss of consciousness, slow/shallow breathing, choking sounds, limp body, or pale, blue, or cold skin.

If you suspect someone is experiencing an overdose:

- 1. Call 911.
- 2. Administer Naloxone, if available.
- 3. Try to keep the person awake and breathing.
- 4. Lay the person on their side to prevent choking.
- 5. Stay with him or her until emergency workers arrive.

Find Treatment

Help is available for anyone who is battling substance use disorder.

Get Help Now:

Call 1-800-662-HELP (4357) Visit <u>ddap.pa.gov</u>

Cameron County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Charles Cole Memorial RHC

Emporium Health Center

288 Sizerville Road Emporium, PA 15834 Phone: 814-486-0810

Keystone Rural Health Consortia, Inc. Cameron County Health Care Center

90 East Second Street P.O. Box 270 Emporium, PA 15834 Phone: 814-486-1115

Local Drug and Alcohol Department

Cameron/Elk/McKean Counties Alcohol and Drug Abuse Service, Inc.

12 Church Street Suite 100 Port Allegany, PA 16743 Phone: 814-642-2910

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see nearby options in Clearfield County (pages 8-9).

Clarion County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Clarion Community Health Center

30 Pinnacle Drive Clarion, PA 16214 Phone: 814-223-9900

Primary Health Network Hoffman Memorial Medical Center

419 Kellys Way East Brady, PA 16028 Phone: 724-526-5600

Local Drug and Alcohol Department

Armstrong/Indiana/Clarion Drug and Alcohol Commission, Inc.

10829 U.S. Route 422 P.O. Box 238 Shelocta, PA 15774 Phone: 724-354-2746

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see the following nearby options, below, in Butler County.

Clarion County

Butler Memorial Hospital

1 Hospital Way Butler, PA 16001 Phone: 724-284-4274

Butler Memorial Hospital

216 North Washington Street Butler, PA 16001 Phone: 724-284-4274

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see the following nearby options, below, in Butler County.

Allegheny Health Network, Saxonburg Medical

Center 333 W. Main Street Suite 101 Saxonburg, PA 16056 Phone: 724-352-8422

Clearfield County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Glendale Area Medical Association, Inc. Glendale Area Medical Center 850 Main Street Coalport, PA 16627

850 Main Street Coalport, PA 16627 Phone: 814-672-5141

Local Drug and Alcohol Department

Clearfield/Jefferson Drug and Alcohol Commission

480 Jeffers Street DuBois, PA 15801 Phone: 814-371-9002

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care.

Clearfield/Jefferson Drug and Alcohol Commission

135 Midway Drive Suite A DuBois, PA 15801 Phone: 814-371-9002

Clearfield County

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see the following nearby options, below, in Blair County.

UPMC, Discovery House of Blair County Comprehensive Treatment Center 3428 Route 764 Duncansville, PA 16635 Phone: 814-791-1672

UPMC, Pyramid Healthcare Blair County 1894 Plank Road Duncansville, PA 16635 Phone: 814-940-0407

Crawford County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Titusville Community Health Center

120 South Martine Street Titusville, PA 163354 Phone: 814-827-8400

Local Drug and Alcohol Department

Crawford County D&A Executive Commission, Inc. 920 Water Street Downtown Mall Meadville, PA 16335

Phone: 814-724-4100

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see nearby options in Erie County (pages 12-14).

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see nearby options in Erie County (pages 12-14).

Elk County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Keystone Rural Health Consortia, Inc. Ridgway Area Medical Center

49 Ridgmont Drive Suite 1 Ridgway, PA 15853 Phone: 814-245-2119

Local Drug and Alcohol Department

Cameron/Elk/McKean Counties Alcohol and Drug Abuse Services Inc.

12 Church Street Suite 100 Port Allegany, PA 16743 Phone: 814-642-2910

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see nearby options in Clearfield County (pages 8-9).

Erie County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Mehds Peach Street Site 2928 Peach Street Erie, PA 16508 Phone: 814-453-6229

Community Health Net Daniel S. Snow M.D. Health Center 1202 State Street Erie, PA 16501 Phone: 814-455-7222

Primary Health Network Wayne Primary Care 650 East Avenue Erie, PA 16503 Phone: 814-455-5505

Community Health Net Harborcreek Health Center 4401 Iroquois Avenue Erie, PA 16511 Phone: 814-454-4530

Local Drug and Alcohol Department

Erie County Office of Drug and Alcohol Abuse 240 West 11th Street Suite B-050 Erie, PA 16501 Phone: 814-451-6877

Erie County

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care.

Esper Treatment Center

25 West 18th Street Erie, PA 16501 Phone: 814-459-0817

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment.

UPMC, Stairways Behavioral Health 2185 West 8th Street Erie, PA 16505 Phone: 814-453-5806

UPMC, White Deer Run/Cove Forge of Erie 1921 West 8th Street Erie, PA 16505 Phone: 814-240-4744

UPMC, Pyramid Healthcare Erie Outpatient Treatment Center 2409 State Street C Erie, PA 16503 Phone: 814-456-2203

Erie County

UPMC, Esper Treatment Center 25 West 18th Street Erie, PA 16501 Phone: 814-459-0817

UPMC, New Directions 306 West 11th Street, 2nd Floor Erie, PA16501 Phone: 814-240-6216

UPMC, Gaudenzia Community House 521 West 7th Street Erie, PA 16502 Phone: 814-459-5853

UPMC, Gaudenzia Crossroads Erie 414 West 5th Street Erie, PA 16507 Phone: 814-459-4775

UPMC, Safe Harbor Behavioral Health of UPMC Hamot 1330 West 26th Street Erie, PA 16508 Phone: 814-459-9300

UPMC, Catholic Charities 429 East Grandview Boulevard Erie, PA 16504 Phone: 814-824-1250

UPMC, Gaudenzia Erie Outpatient 141 West 11th Street Erie, PA 16501 Phone: 814-459-6304

UPMC, Erie County Office of Drug and Alcohol Abuse

155 West 8th Street #401 Erie, PA 16501 Phone: 814-451-6877

Forest County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you. Please see nearby options in Clarion, Elk, Jefferson, Venango, or Warren Counties (pages 6-7, 11, 16, 23-24, or 25).

Local Drug and Alcohol Department

Forest/Warren Human Services D&A Program 285 Hospital Drive North Warren, PA 16365

Phone: 814-726-2100

Jefferson County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Punxsutawney Community Health Center

200 Prushnok Drive Punxsutawney, PA 15767 Phone: 814-938-3310

Local Drug and Alcohol Department

Clearfield/Jefferson Drug and Alcohol Commission

480 Jeffers Street DuBois, PA 15801 Phone: 814-371-9002

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see nearby options in Clearfield County (pages 8-9).

Lawrence County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Ellwood City Health Center

304 Evans Drive Suite 201 Ellwood City, PA 16117 Phone: 724-824-8185

New Castle Primary Care

1112 South Mill Street New Castle, PA 16101 Phone: 724-658-4564

Local Drug and Alcohol Department

Lawrence County Drug and Alcohol Commission, Inc.

20 East Washington Street New Castle, PA 16101 Phone: 724-658-5580

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see the following nearby options, below, in Beaver or Butler Counties.

Gateway Rehabilitation Center 100 Moffett Run Road Aliquippa, PA 15001 Phone: 724-378-4461

Lawrence County

Magee- Women's Hospital of UPMC

2674 Darlington Road Beaver Falls, PA 15010 Phone: 412-641-1211

Magee- Women's Hospital of UPMC

200 Pullman Square Butler, PA 15010 Phone: 412-641-1211

Butler Memorial Hospital

1 Hospital Way Butler, PA 16001 Phone: 724-284-4274

Butler Memorial Hospital

216 North Washington Street Butler, PA 16001 Phone: 724-284-4274

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see the following nearby option, below, in Butler County.

Allegheny Health Network, Saxonburg Medical Center 333 West Main Street Suite 101

Saxonburg, PA 16056 Phone: 724-352-8422

McKean County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Southern Tier Community Health Center Network Universal Primary Care-Bradford

159 Interstate Parkway Bradford, PA, 16701 Phone: 716-701-7555

Local Drug and Alcohol Department

Cameron/Elk/McKean Counties Alcohol and Drug Abuse Services Inc.

12 Church Street Suite 100 Port Allegany, PA 16743 Phone: 814-642-2910

Mercer County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Buhl Farm Community Health Center

220 North Buhl Farm Drive Hermitage, PA 16148 Phone: 724-342-2789

Primary Health Network Dayton Way Health

Center 1 Dayton Way Sharon, PA 16146 Phone: 724-342-6620

Primary Health Network Green Street Primary Care B 2000 Green Street Farrell, PA 16121 Phone: 724-342-6900

Primary Health Network Greenville Community Health Center

348 Main Street Greenville, PA 16125 Phone: 724-588-5250

Primary Health Network Mercer Primary Care 737 Greenville Road Mercer, PA 16137 Phone: 724-662-2650

Primary Health Network Sandy Lake Community Health Center

3205 South Main Street Sandy Lake, PA 16145 Phone: 724-376-7111

Mercer County

Primary Health Network Sharon Medical Group Behavioral Health

63 Pitt Street Sharon, PA 16146 Phone: 724-704-7272

Primary Health Network Sharon Medical Group Family Medicine

63 Pitt Street Sharon, PA 16146 Phone: 724-342-6604

Primary Health Network Sheakleyville Health Center

3339 Perry Highway Sheakleyville, PA 16151 Phone: 724-253-3428

Primary Health Network Transfer Health Center

225 Edgewood Drive Extension Transfer, PA 16154 Phone: 724-962-3553

Local Drug and Alcohol Department

Mercer County Behavioral Health Commission, Inc. 8406 Sharon-Mercer Road Mercer, PA 16137 Phone: 724-662-1550

Mercer County

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see the following nearby options, below, in Butler County.

Butler Memorial Hospital

1 Hospital Way Butler, PA 16001 Phone: 724-284-4274

Butler Memorial Hospital

216 North Washington Street Butler, PA 16001 Phone: 724-284-4274

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see the following nearby option, below, in Butler County.

Allegheny Health Network, Saxonburg Medical Center

333 West Main Street Suite 101 Saxonburg, PA 16056 Phone: 724-352-8422

Venango County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Oil City Health Center 811 Grandview Road Suite 100 Oil City, PA 16301 Phone: 814-670-7950

Local Drug and Alcohol Department

Venango County Substance Abuse Program 1 Dale Avenue Franklin, PA 16323 Phone: 814-432-9744

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see the following nearby options, below, in Butler County.

Butler Memorial Hospital 1 Hospital Way Butler, PA 16001 Phone: 724-284-4274

Butler Memorial Hospital 216 North Washington Street Butler, PA 16001 Phone: 724-284-4274

Venango County

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see the following nearby option, below, in Butler County.

Allegheny Health Network, Saxonburg Medical Center

333 West Main Street Suite 101 Saxonburg, PA 16056 Phone: 724-352-8422

Warren County

Federally Qualified Health Centers

Please note, some health centers have more than one location. You may call the health center to find out if there are other locations closer to you.

Primary Health Network Warren Community Health Center

1885 Market Street Suite B Warren, PA 16365 Phone: 814-723-0100

Local Drug and Alcohol Department

Forest/Warren Human Services D&A Program 285 Hospital Drive Warren, PA 16365 Phone: 814-726-2100

Centers of Excellence

These centers coordinate care for people enrolled in Medicaid who have opioid use disorder. Treatment is team-based, with the goal of integrating behavioral health and primary care. Please see nearby options in Erie County (pages 12-14).

Pennsylvania Coordinated Medication Assisted Treatment

These locations facilitate access to medication assisted treatment. Please see nearby options in Erie County (pages 12-14).

Helpful Online Resources

- Search for Federally Qualified Health Centers: <u>findahealthcenter.hrsa.gov</u>
- Medicare patients, search for providers near you based on yourneeds: <u>bit.ly/medicaresearch</u>
- Pennsylvania HealthChoices patients, find contact information to call your health plan: bit.ly/PAhealthchoices

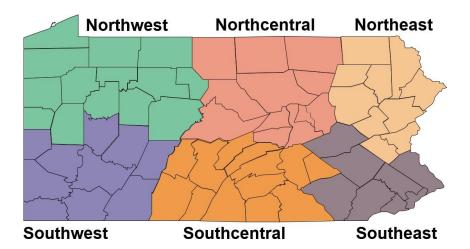
The Physical HealthChoices Program is the name of Pennsylvania's mandatory managed care programs for Medical Assistance recipients.

- Search for drug and alcohol treatment and local Drug and Alcohol Department locations: <u>ddap.pa.gov</u>
- Visit the Pennsylvania Insurance Department's website to view helpful information on how to use your health insurance to access care: <u>bit.ly/PIDhealthinsurance</u>

Patient Education

- Pennsylvania Department of Health Patient Advocacy Program: <u>bit.ly/patientadvocacyPA</u>
- Centers for Disease Control and Prevention, Expectations for Opioid Therapy: <u>bit.ly/CDCpainmngmt</u>
- Centers for Disease Control and Prevention, Helpful Materials for Patients:
 bit.ly/CDCpained
- Centers for Disease Control and Prevention, Commonly Used Terms for Pain Patients: <u>bit.ly/CDCterms</u>
- National Institute on Drug Abuse, Prescription Opioids: <u>bit.ly/NIDAopioided</u>
- National Institute on Drug Abuse, Español: bit.ly/NIDAopioides
- National Institute on Aging, Pain: You Can Get Help: <u>bit.ly/NIApained</u>

Find Resources by Region



Live in a different region?

Find your region's healthcare services resource guide.

Visit: bit.ly/patientadvocacyPA

