

TERMS AND CONDITIONS FOR PA Project Firstline

DISCLAIMER

PA Project Firstline text messages from the Pennsylvania Department of Health will be sent from **47248** and will never ask for your personal information. If you have questions or concerns about messages you receive, please email the Pennsylvania Department of Health at RA-DHFIRSTLINE@pa.gov

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Participating carriers include AT&T, T-Mobile®, Verizon Wireless, Sprint, Boost, U.S. Cellular®, MetroPCS, Virgin Mobile, and Cricket.

1. For help text "**HELP**" to 47248 or contact us by sending a message to RA-DHFIRSTLINE@pa.gov
2. To unsubscribe, text "**STOP**" to 47248 at anytime.
3. In case of questions please contact customer service on RA-DHFIRSTLINE@pa.gov
4. Message and Data rates may apply.
5. Message frequency varies
6. SMS text messages are intended to be a best effort communication and represent just one component of the Commonwealth PA DOH communication systems.
7. SMS text message notifications may be delayed or not received during regional emergencies or other periods of high messaging traffic.
8. Third parties can send SMS text messages disguised as alerts from the Commonwealth PA DOH and therefore you are urged to independently verify the authenticity of any message that you receive.
9. SMS text message order delivery is not always predictable.
10. Wireless carriers are not liable for delayed or undelivered messages.
11. SMS text message notifications from the Commonwealth PA DOH will be presented on your mobile device in the same manner as any other SMS text messages.

PRIVACY POLICY

We take great precautions to keep the information you share with us safe and private. We will not sell or give your personal information to other marketers without your express consent. These Alerts will only be in the areas of ordering, service delivery and service assurance. You can easily stop this type of communication at any time by texting **STOP** to 47248 at any time. [Commonwealth of PA Privacy Policy](#)