



EMS Information Bulletin 2023-24

DATE: December 21, 2023

SUBJECT: Printing of Certification Cards

TO: All EMS Agencies
All EMS Providers
Regional EMS Councils

FROM: Jenni K. Hoffman, EMS Program Manager
System Operations
Bureau of Emergency Medical Services
(717) 787-8740 *Jenni K Hoffman*

Due to technical problems with the EMS Registry, Regional EMS Councils are unable to print certification cards. Our IT department is working to resolve the issue. Once resolved, certification cards will be printed as quickly as possible.

As a reminder, agencies can verify certification status using the public search feature in the EMS registry, found here [EMS Registry \(state.pa.us\)](https://state.pa.us/ems-registry).

This EMSIB shall also serve as an exception to Regulation § 1023.21.(h) Identification, which requires an EMS provider to present a card or certificate issued by the Department that shows current registration of the EMS provider's or EMSVO's certification.

EMS providers who have not received a current certification card due to the printing issue, should carry their expired cards with them until their current card is printed.

This exception is effective January 1, 2024, and will remain in effect until rescinded by the Department.

We apologize for any inconvenience this may have caused.

Please direct any questions you may have to your Regional EMS Council