

Pennsylvania Prescription Drug Monitoring Program (PA PDMP)

How to search a patient's prescription record and identify "red flags"

PMP AWARE - Demo

Demo, KY 40223

Help

PMP AWARE

Log In

Email

Password

[Reset Password](#)

Login

[Create an Account](#)

browsers supported     (8+)

Request a patient Rx report and access your previous patient requests.

Learn To

- Access Patient Requests
- Search for a Patient
- Search other PMP Interconnect States
- View Results
- Interpreting Messages
- Access Patient Requests History

Log in to begin

Access to some features is based on your role. If you need assistance, please contact your PMP Administrator



Patient Request

[Patient Rx Request Tutorial](#)

Patient Info

First Name*

Last Name*

DOB*

Phone Number

Patient Location

City

State/Province

Zip Code

Prescription Fill Dates

From*

No earlier than 2 years from today

To*

PMP Interconnect Search

- Kansas
- KY PMP
- Utah PMP
- Wisconsin

I agree to the terms of [the acknowledgement](#).

Search

Access Patient Requests

To request a patient's prescription history, navigate to:

RxSearch > Patient Request

Search for a Patient

To make a request for patient prescription history, search for the patient.

- Required fields are indicated by red asterisks *.
- At a minimum, First Name, List Name, Date of Birth, and Prescription Fill Dates are required.
- A search can be improved by including other information like ZIP Code.
- Prescription fill dates default to a 1 year search range from the current date. This can be changed.



Patient Request

[Patient Rx Request Tutorial](#)

Patient Info

First Name*

Last Name*

DOB*

Phone Number

Patient Location

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State/Province

Zip Code

Prescription Fill Dates

From*

No earlier than 2 years from today

To*

PMP Interconnect Search

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Search

Include Other PMP Interconnect States in a Search

To search in other states as well as your home state for patient information, check the corresponding box of the states you wish to include under the PMP Interconnect Search section

Once all pertinent patient information is entered, simply check the box to agree to the terms, *if required*, then click search.



Patient Report [Refine Search](#)

Report Prepared: 08/12/2016

Date Range: 01/05/2015-12/01/2015



▶ **John Doe**

Summary Prescriptions:4 Prescribers:4 Pharmacies:3 Private Pay:3 Active Daily MME:0.0

▼ **Prescriptions**

Filled	ID	Written	Drug	QTY	Days	Prescriber	Rx #	Pharmacy *	Refills	MME/D	Pymt Type	PMP
12/01/2015	1	11/30/2015	TRAMADOL HCL 50 MG TABLET	30.0	30	D TES	0058749	B PHA (1119)	0	5.0	Comm Ins	DO
02/25/2015	2	02/25/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	E TES	D00013	C PHA (2222)	0	18.0	Private Pay	DO
02/18/2015	2	02/18/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	D TES	D00012	C PHA (2222)	0	18.0	Private Pay	DO
02/04/2015	3	02/04/2015	HYDROCODON-ACETAMINOPHN 10-325	90.0	30	C TES	D00011	B PHA (1111)	0	18.0	Private Pay	DO

*Pharmacy is created using a combination of pharmacy name and the last four digits of the pharmacy license number.

▼ **Prescribers**

Name	Address	City	State	Zip	Phone
TESTPRESCRIBER, C	2910 HIGH ST	WICHITA	KS	67203	
TESTPRESCRIBER, D					
TESTPRESCRIBER, D	890 NO PLACE ST	WICHITA	KS	67203	
TESTPRESCRIBER, E	10110 TEST ST	WICHITA	KS	67204	

▼ **Dispensers**

Pharmacy	Address	City	State	Zip	Phone
C PHARMACY CHAIN (2222)	2nd NOWHERE ST	WICHITA	KS	67206	3365550000
B PHARMACY (1111)	1234 NOT-A-REAL-PLACE DR	WICHITA	KS	67202	3160000000
B PHARMACY (1119)	1234 NOT-A-REAL-PLACE DR	WICHITA	KS	67202	

Viewing Results

When a match is found, the Patient Report is automatically displayed.

Report Sections

- 1. Patient Information:** An expandable section containing a cluster of patients whose records were linked to make up this Patient Rx history, as well as the criteria entered to run the report
- 2. Summary:** Total number of Prescriptions, Prescribers, Pharmacies, and Private Pay, as well as the Active Daily MME
- 3. Prescriptions:** Prescriptions filled within the Date Range requested
- 4. Prescribers:** Prescribers who wrote the prescriptions shown
- 5. Dispensers:** Dispensers (Pharmacies) that filled the prescriptions shown

Each section has mouse over hints that provide explanations or further information.



Interpreting Messages

Messages you may encounter:

- **Your Request requires review** - Depending on your role, requests may require review by the state PMP Admin. Further instructions are provided.
- **No Matching Patient Identified** – indicates that no patient was found matching the criteria entered.
 - Possible Solutions: Check accuracy of the patient information entered or enter other criteria i.e., ZIP code to enhance the search.
- **Patients found but no prescriptions found** – indicates the patient was found, but had no prescription history within the fill date
 - Possible Solution: Change the prescription Fill Date range.

Patients found but no prescriptions found.

We were able to find this patient. However, there are no prescription records within the prescription fill dates provided. Please try a longer date range.

[Change Date Range](#)

RxSearch Patient Request Bulk Patient Search Requests History Requests Processing MyRx Patient Alerts

Patient Request Tutorial

Patient Info

First Name* Partial spelling City

Last Name* Partial spelling State/Province

DOB* Zip Code

Phone Number

Prescription Fill Dates

From*



Multiple Patients Found [Why do I see this?](#)

We identified multiple patients who match the criteria you provided. You have the following options:

- [Refine your search](#) by providing additional search information.
- Select any patient group to run a report.
- If you believe more than one group identifies your patient, select them to run a report.

Patient 237

Name	DOB	Gender	Address
BOB TESTPATIENT	1900-01-01	female	1023 NOT REAL ST, WITCHITA, KS 67203

Patient 238

Name	DOB	Gender	Address
BOB TESTPATIENT	1900-01-01	female	1023 NOT REAL ST, WITCHITA, KS 67203

Make a Suggestion

[Refine Search Criteria](#) [Run Report](#)

Interpreting Messages continued

- **Multiple Patients Found** – indicates that more than one patient matched the search criteria provided.
- An interim selection window will display the patients found who matched the criteria entered along with instructions.
- Select one or more patients. Then click *Run Report* to continue to the Patient Rx History Report.
- If you'd rather change your search criteria, simply select *Refine Search Criteria*. This will return you to the search criteria and allow you to change the search information entered.



[Home](#)
[RxSearch](#)
[User Profile](#)
[Help](#)
[Log Out](#)
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[RxSearch](#)
[Patient Request](#)
[Requests History](#)
[MyRx](#)
[Patient Alerts](#)

Patient First Name	Patient Last Name	Requestor	Requested For	Status	Date Requested
Bob	Testpatient	You		✓	11/17/2015 4:21 PM
alice	Testpatient	You		✓	11/17/2015 4:13 PM
alice	Testpatient	You		✓	11/17/2015 4:13 PM
alice	Testpatient	You		✓	11/17/2015 4:13 PM
dave	Testpatient	You		✓	11/17/2015 4:13 PM
dave	Testpatient	You		✓	11/17/2015 4:13 PM

Bob Testpatient November 17, 2014 *until* November 17, 2015

DOB 01/01/1900 PMPi states

location reason Multiple Patient


Refresh View

View Patient Requests History

View results of any previously requested Patient Request by navigating to:

RxSearch > Requests History

- Patient Rx Reports viewed in Requests History show the same information as the day they were first prepared. They do not automatically refresh when viewed.
- In Requests History, click anywhere on a patient's row to populate that patient's card information in the bottom screen.
- To view the saved Patient Rx History Report, click **View**.
- **Refresh** opens the Patient Rx search with the selected report criteria populated. This allows a fresh search of the same patient information, or changes to criteria for a new report. In both cases, searching will create a new request in Requests History.



Red Flags for Prescribers

- Patient appears sedated, disordered, intoxicated or exhibits withdrawal symptoms;
- If doses above 100 mg/day of oral morphine or its equivalent (MME/day) are indicated;
- Patients travel in groups and/or have unusual common factors in their relationships with each other when requesting controlled substance prescriptions on the same day;
- Patient repeatedly resists changes in therapy despite clear evidence of adverse effects;
- Patient pressures physician to prescribe by implying or making direct threats to prescriber or staff;
- Patient refuses to sign an opioid pain care agreement;
- Patient fails urine toxicology screen;
- Prescriber is aware that patient alters, forges or rewrites prescription;
- Patient requests specific drug combinations;
- Patient repeatedly seeks medications from Emergency Department;
- Patient suffers unintentional or intentional overdose.

Red Flags for Pharmacists

- Repeatedly dispensing "cocktailed" (opiates and opioids) prescriptions;
- If doses above 100 mg/day of oral morphine or its equivalent (MME/day) are indicated;
- No individualization of dosing by the prescriber;
- Filling multiple prescriptions for the strongest formulations;
- Requests for early refills;
- Doctors located 100 miles away from pharmacy;
- A large portion (75%) of prescriptions filled by the pharmacy were controlled substances written by one particular physician;
- Pharmacist doesn't reach out to other pharmacists to see why they aren't filling the particular doctor's prescription;
- Patients travel in groups to the pharmacy;
- Filling a large percentage of cash prescriptions;
- "Verification" of a prescription as "legitimate" was not satisfied simply because the practitioner said so.

Pa. Opioid Prescribing Guidelines

- To treat chronic non-cancer pain
- For ED pain treatment
- For opioids in dental practice
- For pharmacies dispensing opioids
- For Obstetrics and Gynecology (OB/GYN)
- For geriatric pain

CDC Opioid Prescribing Guidelines

[CDC Guideline for Prescribing Opioids for Chronic Pain](#) — United States, 2016. "Recommendations and Reports" / March 18, 2016 / 65(1);1–49



START LOW. GO SLOW.

www.cdc.gov

GUIDELINE FOR PRESCRIBING
OPIOIDS FOR CHRONIC PAIN

QUESTIONS?

Technical, registration or log in assistance

855-572-4767 (855-5PA-4PMP)

24 hours a day/7 days a week/365 days a year

Policy assistance

844-377-7367 (844-377-PDMP)

Mon. to Fri. – 9 a.m. to 5 p.m.

Email: RA-DH-PDMP@pa.gov

Website: www.doh.pa.gov/PDMP