



RESOURCES FOR RESIDENTS AFFECTED BY TRAIN DERAILMENT IN EAST PALESTINE

GENERAL HEALTH CONCERNS

In the event of an emergency, please call **911**. If you have health concerns, please contact your primary care physician. If you have specific questions about these potential exposures call:

- Poison Control Center (made up of Pittsburgh and Ohio poison centers) incident hotline at **1-877-603-0170, press 2 for PA residents.**
- **1-877-PA-HEALTH (1-877-724-3258)**
- PA DOH environmental health concern email address env.health.concern@pa.gov.

MENTAL AND EMOTIONAL ASSISTANCE

The Pennsylvania Support & Referral Helpline is at **1-855-284-2494** (TTY: 724-631-5600) or you can call the national suicide prevention and crisis support line at **988**.

ADDITIONAL STATE RESOURCES

PENNSYLVANIA DEPARTMENT OF ENVIRONMENTAL PROTECTION SOUTHWEST REGIONAL OFFICE

The Pennsylvania Department of Environmental Protection (DEP) is conducting independent water quality monitoring. If you are concerned about your water quality, you can call DEP's Southwest Regional Office for assistance and advice at **412-442-4000**.

PENNSYLVANIA DEPARTMENT OF AGRICULTURE

Pennsylvania farmers and producers who are impacted by the derailment and have questions or concerns can contact the Pennsylvania **Department of Agriculture hotline at 855-777-6735**.

PENNSYLVANIA EMERGENCY MANAGEMENT AGENCY

The Pennsylvania Emergency Management Agency (PEMA) is working to coordinate the Commonwealth's response to this incident. More information is available on PEMA's **Train Derailment Dashboard** at www.pema.pa.gov.

ADDITIONAL FEDERAL RESOURCES

FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)

The Federal Emergency Management Agency (FEMA) deployed a Regional Incident Management Assistance Team (IMAT) on Feb. 18 to support ongoing operations, including incident coordination and ongoing assessments of potential long term recovery needs.

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U.S. ENVIRONMENTAL PROTECTION AGENCY

The U.S. EPA has been conducting air and water quality monitoring since the controlled vent and burn on February 6th. To view their results and for more information on the EPA's response, visit <https://www.epa.gov/east-palestine-oh-train-derailment>.

EPA Information Line: 330-775-6517, available during the Welcome Center Hours, Monday-Friday 8AM-8PM, Saturday 10AM-4PM, Sunday closed (Eastern Time).

NATIONAL TRANSPORTATION SAFETY BOARD (NTSB) UPDATES

The National Transportation Safety Board continues to investigate and provide updates related to the train derailment. For more information on their ongoing investigation, view their updates at www.nts.gov/tda/family/Pages/tda-rail.aspx.

The NTSB's [Transportation Disaster Assistance Division](http://www.nts.gov/tda/family/Pages/tda-rail.aspx) (TDA) also provides assistance to survivors via email: assistance@ntsb.gov

RESOURCES PROVIDED BY NORFOLK SOUTHERN

Norfolk Southern is offering assistance to residents in both Pennsylvania and Ohio. View their resources below. You can also look for updates on the Family Assistance Center website at www.nsmakingitright.com.

Norfolk Southern Assistance Center

Phone: 1-800-230-7049

Email: media.relations@nscorp.com

Submit a Claim to Norfolk Southern:

Residents who were evacuated or impacted by the derailment can request assistance with lodging, food, clothing, gas, childcare, laundry, pet care, and more. Forms can be downloaded at www.Nscorp.mediaroom.com and brought to the Family Assistance Center.

Family Assistance Center by Norfolk Southern

Abundant Life Church

46469 State Route 46, New Waterford, OH

Monday through Saturday: 10 a.m. to 8 p.m.

Sunday: 10 a.m. to 4 p.m.

Toxicologists Contracted by Norfolk Southern, CTEH

234-542-6474 (Questions specific about odor, health, animals, houses, etc.)

Toxicologists Contracted by Norfolk Southern for Testing & Sampling

Phone: 330-849-3919

(In home testing and monitoring within the 1-mile evacuation zone only)

FREQUENTLY ASKED QUESTIONS

To access the FAQ document, scan the QR code with your phone's camera or visit:

www.pema.pa.gov



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