

Flood

Preparedness	Twitter	Facebook	Image (Instagram)
General Updates	<p>FYI: We are using #EventHashtag for updates on the flood. We encourage everyone to do the same.</p> <p>Watch the latest (insert time) press briefing on the potential flooding from (PA DOH/Governor) bit.ly/addurl #EventHashtag</p> <p>(*If power is out, could link to YouTube video/website of local news station/PA DOH website with summary of key points from press conference)</p> <p>(*Tweet key messages from press conference)</p> <p>The next #EventHashtag update from (PA DOH/Governor) will take place at (insert date/time) Watch it at bit.ly/addurl</p> <p>Follow @(insert DOH Twitter handle) for updates on #EventHashtag</p> <p>Other good organizations to follow for up to date information include (insert Twitter</p>	<p>Watch the latest (insert time) press briefing on the potential flooding from (PA DOH/Governor). The next update will take place at (insert date/time), so keep checking back for the latest information</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Ask us your questions about the potential flooding by commenting on this post and we'll do our best to address them. Stay safe and warm!</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Have a Twitter account? If so, follow @(insert DOH or EMA Twitter Name) for weather updates, how to prepare for a possible flood, and what you can do to stay safe. If you don't have a Twitter account, what are you waiting for? 😊</p> <p>Link: DOH's or EMA's Twitter Page</p> <p>Image: Use DOH's or EMA's Twitter Image</p> <p>Want to receive updates on the flooding via text message on your phone? Of course you do! Text</p>	<p><Image from latest press conference></p>

handles of appropriate federal/state/local officials) #EventHashtag

Text “Follow(insert DOH Twitter handle)” to 40404 to receive updates via text message #EventHashtag

Learn how to prevent disease, illness, and injury before, during, and after a flood #EventHashtag <http://1.usa.gov/1DnUGbS>

Did you know you can get the latest severe weather updates on your smartphone? Find out how: <http://bit.ly/1mQ2QVb> #EventHashtag

Have a Facebook account? Like (DOH Facebook Page) for more updates on #EventHashtag

Remember to use 911 only in emergencies. For other requests, call 311 **(Or equivalent non-emergency contact center in your area.)** #EventHashtag

By staying informed, following instructions from health officials you can help protect yourself & your family from this threat #EventHashtag

“Follow (insert DOH Twitter handle)” to 40404, and stay in the know during the flood.
Link: PA DOH’s Twitter Page
Image: Use PA DOH Twitter Image

Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials).
Link: PA DOH’s Twitter Page
Image: Use PA DOH Twitter Image

Learn how to prevent disease, illness, and injury before, during, and after a severe storm
Link: <http://emergency.cdc.gov/disasters/alldisasters.asp>

Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311 **(Or equivalent non-emergency contact center in your area.)**
Image: response activity/phone

Did you know you can get the latest severe weather updates on your smartphone? Find out how:
Link: <http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts>

	<p>(*Monitor and retweet key messages from emergency management agencies re: Flood)</p> <p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	<p>(*Monitor and share key messages from emergency management agencies re: Flood)</p> <p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	
Mental Health	<p>Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 http://1.usa.gov/17IVHjK #EventHashtag</p> <p>Feeling distressed about the storm? Text “TalkWithUs” to 66746 http://1.usa.gov/17IVHjK #EventHashtag</p>	<p>Feeling distressed about the storm? Call the Disaster Distress Helpline at 1-800-985-5990 or Text “TalkWithUs” to 66746. Link: http://emergency.cdc.gov/mentalhealth/index.aspl Image: Link has an image</p>	
Flood details	<p>Check out the latest details on which areas may experience flooding bit.ly/addurl #EventHashtag</p> <p>A flood watch/warning has been issued for the following area: XXX #EventHashtag</p> <p>Know the difference between a flood watch/warning? What is flash flooding? Learn more here http://1.usa.gov/1nH6LQr #EventHashtag</p>	<p>Check out the latest details on which areas may experience flooding #EventHashtag Link: addurl.gov Image: Add an image of areas at risk for flooding</p> <p>Do you know the difference between a Flood Watch and Warning? What is a flash flood? Check out this resource to learn the answers Link: http://www.srh.noaa.gov/lmrfc/?n=floodsafety-lmrfc Image: Link has an image</p>	<Image of flood map>

Review Family Emergency Plan

Now is a great time to update your emergency plan. Click here for details bit.ly/18RfqMv #EventHashtag

Review your family's emergency plan with all your loved ones before the storm bit.ly/1gYy8ay #EventHashtag

If you have a home healthcare provider, make sure he/she is aware of your emergency plans as well #EventHashtag

Plan a flood evacuation route with your family <http://1.usa.gov/1b9PJas> #EventHashtag

Ask an out of state contact to be the family contact in case your family is separated during the flood <http://1.usa.gov/1b9PJas> #EventHashtag

Have an emergency contact outside your area and have a plan for how to reach them #EventHashtag

Make a plan of where to meet loved ones if you cannot reach them during the storm. Share w/ whole family #EventHashtag

Now is a great time to update or create your emergency plan for your vehicle and home. Click here for information on how to proceed

Link:

<http://www.srh.noaa.gov/lmrfc/?n=floodsafety-lmrfc>

Image: Link has a picture

Review your family's emergency plan with all of your loved ones before the storm. Additionally, if you have a home health care provider, make sure he/ she is aware of your emergency plans as well.

Link:

<http://www.portal.state.pa.us/portal/server.pt?open=514&objID=556206&mode=2>

Are you prepared to evacuate if you need to? Check out this resource for tips to make sure you and your family are ready to evacuate if need be

Link:

<http://www.bt.cdc.gov/disasters/floods/readiness.asp>

Image: Link has an image

Ask an out of state family member or friend to be your "family's contact" in case your family is separated during the flood. Have a plan for how your family will reach them and where your family should meet in the case of an emergency.

<p>Emergency Supplies/Flood Weather Checklist</p>		<p>Link: http://www.bt.cdc.gov/disasters/floods/readiness.asp Image: Link has an image</p>	
	<p>Have a 3 to 5 day supply of water for everyone in your household http://1.usa.gov/1b9PJas #EventHashtag</p> <p>Have a 3 to 5 day supply of non- perishable food in your emergency supplies http://1.usa.gov/1b9PJas #EventHashtag</p> <p>Have an emergency kit w/ flashlight/batteries/ meds/1st aid/food that won't spoil/bottled water bit.ly/1bKETUA #EventHashtag</p> <p>Make sure to have cash and change on hand in preparation for the storm bit.ly/1bKETUA #EventHashtag</p> <p>Make sure your emergency kit includes important family documents bit.ly/1bKETUA #EventHashtag</p> <p>Keep your important documents in a waterproof, portable container #EventHashtag</p>	<p>An emergency kit really comes in handy during a flood. Make sure yours includes: at least a three day supply of water and non- perishable food, fire extinguisher, prescription medicines, first aid kit, extra batteries, flashlights, and blankets. Link: http://www.bt.cdc.gov/disasters/floods/readiness.asp Image: Link has an image</p> <p>Make sure to have cash and change on hand in preparation for the storm. Additionally, store important family documents in a waterproof, portable container with your emergency kit. Link: http://www.portal.state.pa.us/portal/server.pt?open=514&objID=556208&mode=2 Image: Link needs a picture</p> <p>Buy a fire extinguisher and make sure all family members know where it is located, and when and how to use it. Link: http://www.bt.cdc.gov/disasters/floods/readiness.asp Image: Link has an image</p>	

Include your prescription medicines and first aid kit in your emergency supplies

<http://1.usa.gov/1b9PJJaS> #EventHashtag

Store extra batteries/ flashlights/ blankets in your emergency kit <http://1.usa.gov/1b9PJJaS> #EventHashtag

Buy a fire extinguisher & make sure your family members know where it is

<http://1.usa.gov/1b9PJJaS> #EventHashtag

Make sure to have water-purifying supplies, such as chlorine bleach on hand

<http://1.usa.gov/1b9PJJaS> #EventHashtag

Have baby wipes in hand in case bathing facilities are unavailable

<http://1.usa.gov/1b9PJJaS> #EventHashtag

Stock up on emergency supplies for communication, food, safety & heating before the storm

<http://1.usa.gov/1b9PJJaS>

#EventHashtag

Have medicine, medical supplies & important paperwork ready in case you need to evacuate. If evacuating, take only essential items

#EventHashtag

Disposable cleaning cloths, such as baby wipes, come in handy for the whole family in case bathing facilities are not available when you evacuate. For more information and other important supplies, check out this resource

Link:

<http://www.bt.cdc.gov/disasters/floods/readiness.asp>

Image: Link has an image

To protect you and your family from carbon monoxide poisoning, install a battery operated carbon monoxide detector and check the batteries each month. In the event that your carbon monoxide detector sounds, quickly get outside for some fresh air.

Link:

http://emergency.cdc.gov/disasters/cofacts.asp?s_cid=ecard_2009EmerGener

Image: Add picture of a CO detector

	<p>Install a battery operated carbon monoxide detector and test the batteries each month #EventHashtag</p> <p>Make sure to test your battery operated carbon monoxide detector #EventHashtag</p>		
<p>Pets</p>	<p>What is best for you is usually best for your animals. Include your pets in your emergency plan bit.ly/NTRISR #EventHashtag</p> <p>What's best for you is often best for your pet/service animal. Include them in your emergency plan bit.ly/NTRISR #EventHashtag Never leave your animal behind if you have to leave your home. Have a plan for them too bit.ly/NTRISR #EventHashtag</p> <p>Talk to your vet about boarding/sheltering options in advance of a disaster #EventHashtag</p> <p>Bringing a pet or service animal to a shelter? Bring leash/vet records/license & week's supply of food/water/meds #EventHashtag</p> <p>Also bring a current photo of you with your pets to the shelter to help others identify them in case you get separated #EventHashtag</p>	<p>Our pets are our family. Keep in mind that during a disaster what is best for you is usually best for your pet or service animal. Never leave your animal behind if you have to leave your home and make sure to include your pets in your emergency plan</p> <p>Link: http://www.humanesociety.org/issues/animal_rescue/tips/pets-disaster.html</p> <p>Image: Link has a picture</p> <p>Bringing a pet or service animal to a shelter? Don't forget their leash, veterinarian records, license, crate, and a week's supply of food, water, and medication. Also bring a current photo of you with your pets to help others identify them in case you get separated.</p> <p>Image: Add a photo of dog/cat</p>	

<p>Food Safety</p>	<p>Keep food safe during power outages. Group food together in freezer, keep fridge closed, use coldest setting #EventHashtag</p> <p>Another tip in case of power outage: Put frozen bottles of water in your fridge before the storm to keep food colder longer #EventHashtag</p>	<p>No one likes spoiled food. Keep your food safe in the event of a power outage during the storm by grouping food together in the freezer, keeping the fridge doors closed, and using the coldest setting.</p> <p>Image: Add photo of food</p> <p>Link: http://www.fda.gov/Food/RecallsOutbreaksEmergencies/Emergencies/ucm077023.htm</p>	
<p>Water/sewage system issues</p>	<p>Fill bathtubs with water to use in case power goes out and water is unavailable #EventHashtag</p>	<p>Don't be stuck without water if the power goes out during the storm. Fill your bathtubs with fresh water as an extra supply for washing.</p> <p>Image: Add photo of hand washing</p>	
<p>Emergency Kit for Vehicle</p>	<p>Be sure to add an emergency kit to your car, including a cell phone charger 1.usa.gov/1aeioGM #EventHashtag</p> <p>Add food, flares, fire extinguisher, blankets, booster cables, first aid kit to an emergency kit in your car http://1.usa.gov/1b9PJaS #EventHashtag</p> <p>Learn what you should keep in your car in case of an emergency: http://1.usa.gov/1t15TIF #EventHashtag</p>	<p>Remember to add an emergency kit to your car, including a cell phone charger</p> <p>Link: http://www.fema.gov/media-library/assets/videos/77777</p> <p>Image: Cell phone car charger</p> <p>Add food, flares, fire extinguisher, blankets, booster cables, and a first aid kit to an emergency kit in your car.</p> <p>Link: http://www.bt.cdc.gov/disasters/floods/readiness.asp</p> <p>Image: Link has a picture</p>	

		<p>Learn what you should keep in your car in case of an emergency Link: http://www.ready.gov/car Image: Car</p>	
Prescription Drugs	<p>Don't run out of meds. Some insurance plans allow early refills. Check with your pharmacy #EventHashtag</p> <p>Keep a list of your drugs, prescribing doctor & dietary supplements with you at all times #EventHashtag</p>	<p>Worried that you will run out of medication during the upcoming storm? Did you know that some insurance plans allow early refills prior to a storm? Call or visit your pharmacy for more information. Image: Add image of medication/ prescription</p> <p>Worried that you will run out of medication during the upcoming storm? Remember to keep a list of your medications, prescribing doctor, dietary supplements, and insurance information with you at all times. Image: Add image of medication/ prescription</p>	
Special Needs Preparedness	<p>Use a wheelchair & live in a high-rise? Make sure someone in your building knows you may need assistance #EventHashtag</p> <p>Have a disability or need special medical attention? Make sure a neighbor knows you may need assistance #EventHashtag</p> <p>Rely on electrical medical devices? Have extra batteries/backup power source & fully charge device(s) before the storm #EventHashtag</p>	<p>Older Pennsylvanians: Are you ready for the next storm? Not sure how to get ready? Check out these tips to make sure you are prepared. Link: http://www.portal.state.pa.us/portal/server.pt/community/hide_-_be_prepared/21274/helping_with_special_needs_older_pennsylvanians/1364089 Image: Link has a photo</p>	

If you use an electric wheelchair or scooter, have a backup power source or manual wheelchair available #EventHashtag

Medical & mental health personnel may be needed for shelters/alternative care sites – go to serv.pa.gov to register #EventHashtag

If you rely on medical/ assistive technology, purchase a battery, 12V inverter for car, or generator prior to the storm #Eventhashtag

Have a disability or need special medical attention? Not sure what to do during a storm? Check out these preparedness tips for people with disabilities and special medical needs.

Link:

http://www.portal.state.pa.us/portal/server.pt/community/hide_-_be_prepared/21274/helping_with_special_needs_people_with_disabilities/1364091

Image: Link has a photo

Are you using a wheelchair and living in a high-rise? Make sure someone in your building knows that you may need assistance in case of a storm.

Image: Add image of person in wheelchair

If you rely on medical or assistive technology, purchase a battery, 12V inverter for car, or generator prior to the storm.

Image: Generator

Are you using an electric wheelchair or scooter? Make sure you have a backup power source or manual wheelchair available in case you lose power during the storm.

Image: Add image of person in wheelchair

Find someone nearby who will help you in an emergency. Make a list of your special needs

		<p>and share the list. Keep all medications safe in your purse and wallet. Link: http://www.flash.org/peril_inside.php?id=42</p> <p><u>For states using special medical needs shelters:</u></p> <p>Check the link below for updates on special medical needs shelters. Be sure to bring medications, medical supplies, and important paperwork with you. Link: addurl.gov</p>	
Transportation	<p><u>Re-tweet mass transit updates from partner agencies</u></p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think #EventHashtag</p> <p>Avoid moving water, regardless of depth or speed. Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag</p> <p>Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag</p>	<p><u>Monitor and share updates on road conditions from partner agencies</u></p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think. Image: Add image of a car in a flood</p> <p>Did you know that transportation accidents are one of the leading causes of death during a flood? Please try and stay off the roads. Image: Add image of a car in a flood</p> <p>If you are out driving during a storm warning, remember two feet of water can carry away</p>	

	<p>Check out this (site/map) for public transit updates bit.ly/addurl #EventHashtag</p>	<p>most cars. Don't drive through floodwaters. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/</p> <p>We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six inches of fast-moving water can knock over most adults. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/</p> <p>Check out this (site/map) for public transit updates Link: addurl.gov Image: Image of road closure map</p>	
Rumor Control	<p>Be sure to actively monitor your audience for rumors and misinformation by searching for trending hashtags and monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p> <p>If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.</p>	<p>Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p> <p>If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.</p>	

	<p>If partnering/credible agencies adopt a Hashtag for rumor control (e.g. #RumorControl, #Mythbuster), use it when correcting misinformation.</p>		
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Response	Twitter	Facebook	Image
<p>General Updates</p>	<p>Reminder: We are using #EventHashtag for updates on the flood. We encourage everyone to do the same.</p> <p>Watch the latest (insert time) press briefing on the potential flooding (PA DOH/Governor) bit.ly/addurl #EventHashtag</p> <p>(*If power is out, could link to YouTube video/website of local news station/PA DOH website with summary of key points from press conference)</p> <p>(*Tweet key messages from press conference)</p> <p>The next #EventHashtag update from (PA DOH/Governor) will take place at (insert date/time) Watch it at bit.ly/addurl</p> <p>Follow @(insert DOH Twitter handle) for updates on #EventHashtag</p>	<p>Watch the latest (insert time) press briefing on the potential flooding from (PA DOH/Governor). The next update will take place at (insert date/time), so keep checking back for the latest information</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Ask us your questions about the potential flooding by commenting on this post and we'll do our best to address them. Stay safe and warm!</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Have a Twitter account? If so, follow @(insert DOH or EMA Twitter Name) for weather updates, how to prepare for a possible flood, and what you can do to stay safe. If you don't have a Twitter account, what are you waiting for? 😊</p> <p>Link: DOH's or EMA's Twitter Page</p> <p>Image: Use DOH's or EMA's Twitter Image</p> <p>Reminder: Want to receive updates on the flooding via text message on your phone? Of course you do!</p>	

Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials) #EventHashtag

Text “Follow(insert DOH Twitter handle)” to 40404 to receive updates via text message #EventHashtag

Learn how to prevent disease, illness, and injury before, during, and after a flood #EventHashtag <http://1.usa.gov/1DnUGbS>

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By staying informed, following instructions from health officials you can help protect yourself & your family from this threat #EventHashtag

Text “Follow (insert DOH Twitter handle)” to 40404, and stay in the know during the flood.

Link: PA DOH’s Twitter Page

Image: Use PA DOH Twitter Image

Reminder: Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials).

Link: PA DOH’s Twitter Page

Image: Use PA DOH Twitter Image

Learn how to prevent disease, illness, and injury before, during, and after a severe storm

Link:

<http://emergency.cdc.gov/disasters/alldisasters.asp>

Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311 **(Or equivalent non-emergency contact center in your area.)**

Image: response activity/phone

Did you know you can get the latest severe weather updates on your smartphone? Find out how:

Link: <http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts>

(*Monitor and share key messages from emergency management agencies re: Flood)

	<p>(*Monitor and retweet key messages from emergency management agencies re: Flood)</p> <p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	<p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	
<p>Details on the Storm</p>	<p>Check out the latest details on which areas are experiencing flooding bit.ly/addurl #EventHashtag</p> <p>A flood watch/warning remains in effect for the following areas: XXX #EventHashtag</p> <p>Know the difference between a flood watch/warning? What is flash flooding? Learn more here http://1.usa.gov/1nH6LQr #EventHashtag</p>	<p>For details on the flood, check out the latest details on which areas are experiencing flooding #EventHashtag Link: addurl.gov Image: Add image of flood map</p> <p>Do you know the difference between a Flood Watch and Warning? What is a flash flood? Check out this resource to learn the answers Link: http://www.srh.noaa.gov/lmrfc/?n=floodsafety-lmrfc Image: Link has an image</p>	<p><Image of flood map></p>
<p>Medical Attention</p>	<p>In need of urgent medical attention? Call 9-1-1 for all medical emergencies #EventHashtag</p>	<p>In need of urgent medical attention? Call 9-1-1 for all medical emergencies. Image: Show ambulance or dispatch center</p>	
<p>Mental Health</p>	<p>Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 http://1.usa.gov/17IVHjK #EventHashtag</p> <p>Feeling distressed about the storm? Text “TalkWithUs” to 66746 http://1.usa.gov/17IVHjK #EventHashtag</p>	<p>Feeling distressed about the storm? Call the Disaster Distress Helpline at 1-800-985-5990 or text “TalkWithUs” to 66746. Link: http://emergency.cdc.gov/mentalhealth/index.asp Image: Distressed person</p>	

Check in with family	<p>Update your social networks or text family/friends to say you're OK. Phone lines may be jammed #EventHashtag</p> <p>Check on neighbors, family who may need help during the storm #EventHashtag</p>	<p>Helpful tip: Let your family and friends know that you are OK during a storm. Since phone lines may be jammed, the best way to do that is to update your social networks or send them a text.</p> <p>Image: Show someone texting or using social media</p>	
Pets	<p>What is best for you is usually best for your animals. Include your pets in your emergency plan bit.ly/NTRISR #EventHashtag</p> <p>Bringing a pet or service animal to a shelter? Bring leash/vet records/license & week's supply of food/water/meds #EventHashtag</p> <p>Also bring a current photo of you with your pets to the shelter to help others identify them in case you get separated #EventHashtag</p>	<p>Our pets are our family. Keep in mind that during a disaster what is best for you is usually best for your pet or service animal. Never leave your animal behind if you have to leave your home and make sure to include your pets in your emergency plan</p> <p>Link: http://www.humanesociety.org/issues/animal_rescue/tips/pets-disaster.html</p> <p>Image: Link has a picture</p> <p>Bringing a pet or service animal to a shelter? Don't forget their leash, veterinarian records, license, crate, and a week's supply of food, water, and medication. Also bring a current photo of you with your pets to help others identify them in case you get separated.</p> <p>Image: Add a photo of dog/cat</p>	
Charge your devices	<p>If you still have power, now's a good time to charge up any electronics, gather flashlights & test batteries #EventHashtag</p>	<p>If you still have power, now's a good time to charge up any electronics, gather flashlights, and test batteries.</p> <p>Image: Add a picture of flashlights/ charging electronics</p>	

Food Safety

Keep food safe during power outage. Group food together in freezer, keep fridge closed, turn to coldest setting #EventHashtag

When in doubt, throw it out! Throw away food that was in contact with floodwater <http://bit.ly/1bDgcuv> #EventHashtag

Throw away perishable foods if there was a power outage <http://bit.ly/1bDgcuv> #EventHashtag

Another tip in case of power outage: Put frozen bottles of water in your fridge before the storm to keep food colder longer #EventHashtag

No one likes spoiled food. Keep your food safe in the event of a power outage during the storm by grouping food together in the freezer, keeping the fridge doors closed, and using the coldest setting.

Image: Add photo of food

Link:

<http://www.fda.gov/Food/RecallsOutbreaksEmergencies/Emergencies/ucm077023.htm>

When in doubt, throw it out! Throw away food that was in contact with floodwater: meat, fish, canned foods, food in cardboard boxes, paper, foil, plastic wrap/cloth, & spices, seasonings, flour, sugar, grain, coffee and other staples in canisters.

Link:

<http://www.health.state.pa.us/pdf/flooding/Post-Flooding Info and Resources multi-agency 1830 sept 10.pdf>

Image: Photo of food listed above

If electricity at your home has been off for a long period of time throw away perishable foods (including meat, poultry, fish, eggs, leftovers, etc.) Discard anything that has been above 40 degrees for two hours or more.

Link:

<http://www.health.state.pa.us/pdf/flooding/Post-Flooding Info and Resources multi-agency 1830 sept 10.pdf>

Image: Photo of food listed above

Water/ Sewage System Issues	Fill bathtubs with water to use in case power is out and water is unavailable #EventHashtag	Fill bathtubs with water to use in case power is out and water is unavailable. Image: Image of a bathtub filled with water
	<p>Don't run out of meds. Some insurance plans allow early refills. Check with your pharmacy #EventHashtag</p> <p>Keep a list of your drugs, prescribing doctor & dietary supplements with you at all times #EventHashtag</p> <p>Once Evacuation Recommended/Ordered: As you evacuate take at least 1 week's supply of medicine & list of your drugs & medical problems w/ you #EventHashtag</p>	<p>Worried that you'll run out of medication during the upcoming storm? Did you know that some insurance plans allow early refills prior to a storm? Call or visit your pharmacy for more information. Image: Add image of medication/ prescription</p> <p>Worried that you'll run out of medication during the upcoming storm? Remember as you evacuate to take at least 1 week's supply of medicine & keep a list of your medications, prescribing doctor, dietary supplements, and insurance information with you at all times. Image: Add image of medication/prescription</p>
Special Needs Preparedness	Use a wheelchair & live in a high-rise? Make sure someone in your building knows you may need assistance #EventHashtag	Are you using a wheelchair and living in a high-rise? Make sure someone in your building knows that you may need assistance in case of a storm. Image: Add image of person in wheelchair
	<p>Have a disability or need special medical attention? Make sure a neighbor knows you may need assistance #EventHashtag</p> <p>If you use an electric wheelchair or scooter, have a backup power source or manual wheelchair available #EventHashtag</p>	<p>Are you using an electric wheelchair or scooter? Make sure you have a backup power source or manual wheelchair available in case you lose power during the storm. Image: Add image of person in wheelchair</p> <p>For states using special medical needs shelters:</p>

	<p><u>For states using special medical needs shelters:</u></p> <p>Update on special medical needs shelters bit.ly/addurl Bring meds, medical supplies & important paperwork #EventHashtag</p>	<p>Check the link below for updates on special medical needs shelters. Be sure to bring medications, medical supplies, and important paperwork with you. Link: addurl.gov</p>	
Transportation	<p><u>Re-tweet mass transit updates from partner agencies</u></p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think #EventHashtag</p> <p>Avoid moving water, regardless of depth or speed. Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag</p> <p>Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag</p> <p>Check out this (site/map) for public transit updates bit.ly/addurl #EventHashtag</p>	<p><u>Monitor and share updates on road conditions from partner agencies</u></p> <p>Did you know that transportation accidents are one of the leading causes of death during a flood? Please try and stay off the roads. Image: Add image of a car in a flood</p> <p>If you are out driving during a storm warning, remember two feet of water can carry away most cars. Don't drive through floodwaters. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/</p> <p>We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six inches of fast-moving water can knock over most adults. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/</p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think. Image: Add image of a car in a flood</p>	

Evacuation/Shelter Locations		<p>Check out this (site/map) for public transit updates Link: addurl.gov Image: Image of road closure map</p>	
	<p>If you need emergency assistance during a disaster, please call 9-1-1 #EventHashtag</p> <p>Check out the latest emergency evacuation route information bit.ly/addurl #EventHashtag</p> <p>A mandatory evacuation order has been issued for XXX Area. Map: bit.ly/addurl #EventHashtag</p> <p>Have medicine, medical supplies & important paperwork ready for evacuation. Take only essential items #EventHashtag</p> <p>Don't leave your emergency kit behind when you evacuate, you worked so hard to put it together! #Eventhashtag</p> <p>Bring portable oxygen tanks. If you rely on medical/assistive tech purchase a battery, 12V inverter for car, or generator #EventHashtag</p> <p>Turn off gas, electricity, and water and disconnect appliances before you evacuate http://1.usa.gov/1b9PJas #EventHashtag</p>	<p>A mandatory evacuation order has been issued for XXX Area. Check out the latest emergency evacuation route information and shelter locations at the link below. If you need emergency assistance during a disaster, please call 9-1-1. Link: addurl.gov Image: Image of map of shelter locations</p> <p>Have medicine, medical supplies & important paperwork ready for evacuation. Take only essential items, like portable oxygen tanks. If you rely on medical/ assistive tech purchase a battery, 12V inverter for car, or generator prior to the storm. Link: addurl.gov Image: Add image of emergency kit</p> <p>Make sure to turn off gas, electricity, and water and disconnect appliances before you evacuate. Link: http://www.bt.cdc.gov/disasters/floods/readiness.asp Image: Link has an image</p> <p><u>ReTweet updates on shelter locations from PEMA, DPW, Red Cross. If those agencies aren't tweeting use the following messages:</u></p>	<p>Map of shelter s; photo of interior set up</p>

	<p><u>ReTweet updates on shelter locations from PEMA, DPW, Red Cross. If those agencies aren't tweeting use the following messages:</u></p> <p>Here is the most recent update on shelter locations bit.ly/addurl #EventHashtag</p> <p><u>For states using special medical needs shelters:</u></p> <p>Update on special medical needs shelters bit.ly/addurl Bring meds, medical supplies & important paperwork #EventHashtag</p>	<p>Here is the most recent update on shelter locations. Link: addurl.gov Image: Add an image of site/map</p> <p><u>For states using special medical needs shelters:</u></p> <p>Here is an update on special medical needs shelters. Remember to bring medication, medical supplies, and important paperwork with you when evacuating. Link: addurl.gov Image: Add an image of site/map</p>	
Generator/ CO Poisoning	<p>Remember not to use generator indoors. Be aware of signs of carbon monoxide poisoning 1.usa.gov/HsHFHm #EventHashtag</p> <p>Don't use generators/grills in or within 20 feet of your home. Fumes can kill 1.usa.gov/HsHFHm #EventHashtag</p> <p>Don't heat home with gas oven. Keep generators/grills outside. Fumes can kill 1.usa.gov/HsHFHm #EventHashtag</p> <p>Never leave the motor running in a vehicle parked in an enclosed space like a garage. Fumes can kill 1.usa.gov/HsHFHm #EventHashtag</p>	<p>Every year more than 400 people in U.S. die from accidental carbon monoxide poisoning. Part of the problem is that you can't see or smell carbon monoxide. The good news? You can take some steps to help protect you and your family. Link: http://emergency.cdc.gov/disasters/cofacts.asp?s_cid=ecard_2009EmerGener Image: Add picture of a CO detector</p> <p>To protect you and your family from carbon monoxide poisoning, install a battery operated carbon monoxide detector and check the batteries each month. In the event that your carbon monoxide detector sounds, quickly get outside for some fresh air.</p>	

	<p>Install a battery operated carbon monoxide detector and test the batteries each month #EventHashtag</p> <p>Make sure to test your battery operated carbon monoxide detector #EventHashtag</p> <p>Be aware of signs of carbon monoxide poisoning. Fumes can kill 1.usa.gov/HsHFHm #EventHashtag</p> <p>Headache is the most common sign of carbon monoxide poisoning #EventHashtag</p> <p>If you have a headache or feel dizzy immediately get some fresh air #EventHashtag</p> <p>If your carbon monoxide alarm sounds, move quickly to a fresh air location outdoors #EventHashtag</p> <p>If you suspect carbon monoxide poisoning, get outside IMMEDIATELY and dial 9-1-1 from outside of your home #EventHashtag</p>	<p>Link: http://emergency.cdc.gov/disasters/cofacts.asp?s_cid=ecard_2009EmerGener</p> <p>Image: Add picture of a CO detector</p> <p>To protect you and your family from carbon monoxide poisoning, don't use generators or grills within 20 feet of your home, & don't heat your home with a gas oven. Also, never leave the motor running in a vehicle parked in an enclosed space like a garage.</p> <p>Link: http://emergency.cdc.gov/disasters/cofacts.asp?s_cid=ecard_2009EmerGener</p> <p>Image: Add picture of a CO detector</p> <p>The common signs of carbon monoxide poisoning (very similar to flu symptoms) – headache, dizziness, weakness, nausea, sleepiness, confusion. If you suspect carbon monoxide poisoning, get outside IMMEDIATELY and dial 9-1-1 from outside of your home.</p> <p>Link: http://emergency.cdc.gov/disasters/cofacts.asp?s_cid=ecard_2009EmerGener</p> <p>Image: Add picture of a CO detector</p>	
Social Service Needs	<u>ReTweet updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not tweeting use the following messages:</u>	<u>Share updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not posting on FB use the following messages:</u>	

	<p>This (site/map) provides up to date information on food bank locations bit.ly/addurl #EventHashtag</p> <p>Check here for an updated list for food and water distribution centers bit.ly/addurl keep checking for updated list daily #EventHashtag</p> <p><u>For Southeastern PA:</u></p> <p>Need food, shelter, or clothing? Call 2-1-1 #EventHashtag</p> <p>Need help with cleanup? Call 2-1-1 or XXX (Local EMA; VOAD; EOC?) #EventHashtag</p> <p>Agencies needed for food distribution. Call 2-1-1 to help #EventHashtag</p> <p>If you are an agency that supports individuals in their homes, contact your county, call 2-1-1, or click here www.211sepa.org #EventHashtag</p>	<p>Check out this (site/map) for updated information on food bank locations.</p> <p>Check here for an updated list for food and water distribution centers. Keep checking as this list is updated (daily). Link: addurl.gov</p> <p><u>For Southeastern PA:</u></p> <p>Need food, shelter, or clothing following the flood? Call 2-1-1 or visit http://www.211sepa.org/ Image: 211 SEPA logo</p> <p>Need help with cleanup following the flood? Call 2-1-1 or visit http://www.211sepa.org/ Image: 211 SEPA logo</p> <p>If you are an agency that supports individuals in their homes, get in touch with your county by contacting them directly, by calling 2-1-1, or by visiting the link below. Link: http://www.211sepa.org/ Image: Add an image of 211 SEPA logo</p>	
Safe Water	<p>Check out this fact sheet to learn ways to keep your food and water safe during/following a disaster 1.usa.gov/qFjX1A #EventHashtag</p>	<p>Check out this fact sheet to learn ways to keep your food and water safe during or following a disaster Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp</p>	

Boil water advisory: Let water boil for at least one minute, let cool, before using.
#EventHashtag

Bring water to a boil in order to kill major water-borne pathogens
<http://1.usa.gov/1dyQmYf> #EventHashtag

Unsure about what to do during the current boil water advisory? Check out this fact sheet:
<http://1.usa.gov/1uDLpx3> #EventHashtag

Don't use contaminated water to wash food or dishes/brush teeth/wash your hands/make ice/make baby formula 1.usa.gov/qFjX1A
#EventHashtag

Consider all public & well water unsafe & use bottled water until local authorities announce that the water supply is safe #EventHashtag

Tap water IS NOT safe to drink in **XXX area**. Use bottled water until water is declared safe. Stay tuned for updates #EventHashtag

Have questions about the safety of your water? Contact your local health department at **XXX-XXX-XXXX** #EventHashtag

When water is safe:

If you normally use a well make sure it is not contaminated prior to use. If your water is contaminated, use bottled or treated water.

Link:

http://www.portal.state.pa.us/portal/server.pt/community/disaster/14145/food_and_water_safety_during_a_flood_or_hurricane/558386

Image: Add an image

Consider all public and well water unsafe and use bottled water until local authorities announce that the water supply is safe

Link: addurl.gov

Image: Add an image of bottled water

There is a boil water advisory for the following counties: **XXX**. Make sure to let water boil for at least one minute, and then let it cool before using

Link: addurl.gov

Image: Add an image of pot/kettle of boiling water

Remember to bring water to a boil. Boiling water kills major water-borne pathogens.

Link:

<http://www.epa.gov/naturalevents/tornadoes.html>

Image: Link has an image

Unsure about what to do during the current boil water advisory? Check out this fact sheet

Link:

<http://www.cdc.gov/healthywater/emergency/dwa->

	<p>The boil water advisory in XXX area has been lifted. Tap water is once again safe to use and drink #EventHashtag</p>	<p>comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx</p> <p>Don't use contaminated water to wash your food or your dishes, brush your teeth, wash your hands, make ice, or make baby formula. Use bottled water instead. For more information: Link: http://emergency.cdc.gov/disasters/foodwater/facts.asp</p> <p>Have questions about the safety of your water? Contact your local health department at XXX-XXX-XXXX to get the latest information.</p> <p>When water is safe:</p> <p>The boil water advisory in XXX area has been lifted. Your tap water has been tested and is once again safe to use and drink. Link: addurl.gov Image: Add an image of pot/kettle of boiling water</p>	
Fire Safety	<p>To our candle-burning friends out there: use safe holders, keep them away from burnable things & don't leave them unattended #EventHashtag</p>	<p>Flashlights are the safest way to light your home when the power goes out, so have a few on hand. Using candles instead? Make sure you use safe holders, keep them away from things that could catch fire, and don't leave them unattended. Image: Add photo of a candle</p>	

Power Outage	<p><u>ReTweet updates of utility status from other agencies</u></p> <p><u>Use Generator/ CO Poisoning, Food Safety and Safe Water messages</u></p> <p>If your power is out, do not call 911. Instead contact your utility company #EventHashtag</p> <p>Report power outages you're experiencing to your utility providers. Report every 8 hrs. Call XXX-XXX-XXXX or visit bit.ly/addurl #EventHashtag</p>	<p><u>Share updates on utility status from other agencies</u></p> <p><u>Use Generator/ CO Poisoning, Food Safety and Safe Water messages</u></p> <p>If your power is out, do not call 911. Instead contact your utility company. Link: Include link to utility company</p> <p>Report power outages you're experiencing to your utility providers. Report them every 8 hours. Call XXX-XXX-XXXX or visit: Link: addurl.gov Image: Unlit light bulb</p>	
Rumor Control	<p>Be sure to actively monitor your audience for rumors and misinformation by searching for trending hashtags and monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p> <p>If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.</p> <p>If partnering/credible agencies adopt a Hashtag for rumor control (e.g.</p>	<p>Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p> <p>If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.</p>	

	#RumorControl, #Mythbuster), use it when correcting misinformation.		
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Recovery	Twitter	Facebook	Image
General Updates	<p>Reminder: We are using #EventHashtag for updates on the flood. We encourage everyone to do the same.</p> <p>Watch the latest (insert time) press briefing on the potential flooding from (PA DOH/Governor) bit.ly/addurl #EventHashtag</p> <p>(*If power is out, could link to YouTube video/website of local news station/PA DOH website with summary of key points from press conference)</p> <p>(*Tweet key messages from press conference)</p>	<p>Watch the latest (insert time) press briefing on the potential flooding from (PA DOH/Governor). The next update will take place at (insert date/time), so keep checking back for the latest information</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Ask us your questions about the potential flooding by commenting on this post and we'll do our best to address them. Stay safe and warm!</p> <p>Link: addurl.gov</p> <p>Image: Include photo from press conference</p> <p>Have a Twitter account? If so, follow @(insert DOH or EMA Twitter Name) for weather updates, how to prepare for a possible flood, and what you can do to stay safe. If you don't have a Twitter account, what are you waiting for? 😊</p>	

The next #EventHashtag update from (PA DOH/Governor) will take place at (insert date/time) Watch it at bit.ly/addurl

Follow @(insert DOH Twitter handle) for updates on #EventHashtag

Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials) #EventHashtag

Text “Follow(insert DOH Twitter handle)” to 40404 to receive updates via text message #EventHashtag

Learn how to prevent disease, illness, and injury before, during, and after a flood #EventHashtag <http://1.usa.gov/1DnUGbS>

Did you know you can get the latest severe weather updates on your smartphone? Find out how: <http://bit.ly/1mQ2QVb> #EventHashtag

Have a Facebook account? Like (DOH Facebook Page) for more updates on #EventHashtag

Remember to use 911 only in emergencies. For other requests, call 311 **(Or equivalent non-**

Link: DOH’s or EMA’s Twitter Page

Image: Use DOH’s or EMA’s Twitter Image

Reminder: Want to receive updates on the flooding via text message on your phone? Of course you do! Text “Follow (insert DOH Twitter handle)” to 40404, and stay in the know during the flood.

Link: PA DOH’s Twitter Page

Image: Use PA DOH Twitter Image

Reminder: Other good organizations to follow for up to date information include (insert Twitter handles of appropriate federal/state/local officials).

Link: PA DOH’s Twitter Page

Image: Use PA DOH Twitter Image

Learn how to prevent disease, illness, and injury before, during, and after a severe storm

Link:

<http://emergency.cdc.gov/disasters/alldisasters.asp>

Emergency personnel are likely to be very busy responding at the scene. Remember to only use 911 for emergencies. For any other concerns, dial 311 **(Or equivalent non-emergency contact center in your area.)**

Image: response activity/phone

Did you know you can get the latest severe weather updates on your smartphone? Find out how:

	<p>emergency contact center in your area.) #EventHashtag</p> <p>By staying informed, following instructions from health officials you can help protect yourself & your family from this threat #EventHashtag</p> <p>(*Monitor and retweet key messages from emergency management agencies re: Flood)</p> <p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	<p>Link: http://www.ctia.org/your-wireless-life/consumer-tips/wireless-emergency-alerts</p> <p>(*Monitor and share key messages from emergency management agencies re: Flood)</p> <p>(If you are using a message that references your agency specifically, personalize the message using “We” instead of the generic “Public Health Officials”)</p>	
Mental Health	<p>Feeling distressed? Call the Disaster Distress Helpline at 1-800-985-5990 http://1.usa.gov/17IVHjK #EventHashtag</p> <p>Feeling distressed about the storm? Text “TalkWithUs” to 66746 http://1.usa.gov/17IVHjK #EventHashtag</p> <p>Talk to someone about your feelings even though it may seem difficult to ease stress http://1.usa.gov/1krygvf #EventHashtag</p>	<p>Feeling distressed about the storm? Call the Disaster Distress Helpline at 1-800-985-5990 or Text “TalkWithUs” to 66746.</p> <p>Link: http://emergency.cdc.gov/mentalhealth/index.asp</p> <p>Image: Person comforting another person</p>	
Details on the Storm	<p>Check out the latest details on which areas have experienced flooding bit.ly/addurl #EventHashtag</p>	<p>For details on the flood, check out the latest updates on which areas have experienced flooding Link: addurl.gov</p>	<Image of

<p>Check in with family</p>	<p>Update your social networks or text family/friends to say you're OK. Phone lines may be jammed #EventHashtag</p> <p>Continue to check on neighbors, family who may need help #EventHashtag</p> <p>Need help locating loved ones after the storm? Register with Red Cross' Safe and Well http://bit.ly/9ZwlyY #EventHashtag</p> <p>If it safe to go outside, check on neighbors, family who are worried or may need help #EventHashtag</p> <p>Use Red Cross' Safe and Well site to let your family and friends know that you are ok http://bit.ly/1F2yFjR #EventHashtag</p>	<p>Let your family and friends know that you are OK. Since phone lines may be jammed, the best way to do that is to update your social networks or send them a text.</p> <p>Image: Show someone texting or using social media</p> <p>Continue to check on neighbors and family members who may still need help following the flood.</p> <p>Image: Show an elderly neighbor</p> <p>Want to touch base with your loved ones to let them know that you are alright? Log on to the Red Cross' Safe and Well site here:</p> <p>Link: https://safeandwell.communityos.org/cms/index.safe.php</p> <p>Image: Link has an image</p> <p>Need help locating loved ones after the storm? Register with Red Cross' Safe and Well</p> <p>Link: https://safeandwell.communityos.org/cms/index.php</p> <p>Image: Link has an image</p> <p>Have a neighbor or a family member who may need help following the flood? If it safe to go outside, check on neighbors who are worried or may need help.</p>	<p>flood map></p>
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Food Safety

When in doubt, throw it out! Throw away food that was in contact with floodwater

<http://1.usa.gov/1aCNXkO> #EventHashtag

Check out this resource for tips on food safety following the flooding

<http://1.usa.gov/1aCNXkO>

#EventHashtag

If your home was flooded, disinfect all kitchenware (tableware/china/glasses/silverware/metal utensils) <http://bit.ly/1fl2bAq> #EventHashtag

If your home was flooded, throw away any paper or plastic utensils and plates, wooden kitchen tools <http://bit.ly/1fl2bAq> #EventHashtag

If your home was without power, your food may not be safe to eat. Learn more here <http://1.usa.gov/1aCNXkO> #EventHashtag

When in doubt, throw it out! Throw away food that was in contact with floodwater: meat, fish, canned foods, food in cardboard boxes, paper, foil, plastic wrap/cloth, & spices, seasonings, flour, sugar, grain, coffee and other staples in canisters.

Link:

<http://emergency.cdc.gov/disasters/foodwater/facts.asp>

Image: Photo of food listed above

If electricity at your home has been off for more than 4 hours, throw away perishable foods (including meat, poultry, fish, eggs, leftovers, etc.) Discard anything that has been above 40 degrees for two hours or more.

Link:

<http://emergency.cdc.gov/disasters/foodwater/facts.asp>

Image: Photo of food listed above

If electricity at your home has been off for more than 4 hours, throw away perishable foods, which include meat, poultry, fish, eggs, leftovers, etc. Freezers, if full and left unopened, will keep food safe for 48 hours (or 24 hours if they are half full). When in doubt, throw it out.

Link:

<http://emergency.cdc.gov/disasters/foodwater/facts.asp>

Image: Link has an image

Safe Water		<p>If your home was without power, your food may not be safe to eat. Some foods can rapidly grow bacteria when they are not kept at cold temperatures. Educate yourself on proper food storage and health risks of food after a flood.</p> <p>Link: http://emergency.cdc.gov/disasters/foodwater/facts.a.sp</p>	
	<p>Check out this fact sheet to learn ways to keep your food and water safe during/following a disaster 1.usa.gov/qFjX1A #EventHashtag</p> <p>Boil water advisory: Let water boil for at least one minute, let cool, before using. #EventHashtag</p> <p>Bring water to a boil in order to kill major water-borne pathogens http://1.usa.gov/1dyQmYf #EventHashtag</p> <p>Unsure about what to do during the current boil water advisory? Check out this fact sheet: http://1.usa.gov/1uDLpx3 #EventHashtag</p> <p>Don't use contaminated water to wash food or dishes/brush teeth/wash your hands/make ice/make baby formula 1.usa.gov/qFjX1A #EventHashtag</p>	<p>Check out this fact sheet to learn ways to keep your food and water safe during or following a disaster</p> <p>Link: http://emergency.cdc.gov/disasters/foodwater/facts.a.sp</p> <p>If you normally use a well make sure it is not contaminated prior to use. If your water is contaminated, use bottled or treated water.</p> <p>Link: http://www.portal.state.pa.us/portal/server.pt/community/disaster/14145/food_and_water_safety_during_a_flood_or_hurricane/558386</p> <p>Image: Add an image</p> <p>Consider all public and well water unsafe and use bottled water until local authorities announce that the water supply is safe</p> <p>Link: addurl.gov</p> <p>Image: Add an image of bottled water</p>	

Consider all public & well water unsafe & use bottled water until local authorities announce that the water supply is safe #EventHashtag

Tap water IS NOT safe to drink in **XXX area**. Use bottled water until water is declared safe. Stay tuned for updates #EventHashtag

Have questions about the safety of your water? Contact your local health department at **XXX-XXX-XXXX** #EventHashtag

When water is safe:

The boil water advisory in **XXX area** has been lifted. Tap water is once again safe to use and drink #EventHashtag

There is a boil water advisory for the following counties: **XXX**. Make sure to let water boil for at least one minute, and then let it cool before using

Link: [addurl.gov](#)

Image: Add an image of pot/kettle of boiling water

Remember to bring water to a boil. Boiling water kills major water-borne pathogens.

Link:

<http://www.epa.gov/naturalevents/tornadoes.html>

Image: Link has an image

Unsure about what to do during the current boil water advisory? Check out this fact sheet

Link:

<http://www.cdc.gov/healthywater/emergency/dwa-comm-toolbox/before/tools/What-to-Do-During-a-Boil-Water-Advisory.docx>

Don't use contaminated water to wash your food or your dishes, brush your teeth, wash your hands, make ice, or make baby formula. Use bottled water instead. For more information:

Link:

<http://emergency.cdc.gov/disasters/foodwater/facts.asp>

Have questions about the safety of your water? Contact your local health department at **XXX-XXX-XXXX** to get the latest information.

		<p>When water is safe:</p> <p>The boil water advisory in XXX area has been lifted. Your tap water has been tested and is once again safe to use and drink.</p> <p>Link: addurl.gov</p> <p>Image: Add an image of pot/kettle of boiling water</p>	
<p>Prescription Drugs</p>	<p>Check all prescription drugs. Discard any that may have been contaminated by flood water #EventHashtag</p> <p>You can use prescription drugs if they were stored in a clean and safe place and look normal and dry #EventHashtag</p> <p>Replace all prescription drugs that may have been damaged or contaminated, as soon as possible go.usa.gov/jvZ #EventHashtag</p>	<p>Check all of your prescription drugs and discard any that have been contaminated by flood water. You can still use drugs that look normal and dry. Be sure to replace all drugs that are damaged as soon as possible</p> <p>Image: Add image of medication/prescription</p> <p>Link: http://www.fda.gov/Drugs/EmergencyPreparedness/cm085200.htm</p>	
<p>Medical supplies</p>	<p><u>ReTweet messages/maps about status of pharmacies from partner agencies</u></p> <p>Out of your daily meds? Click here for an updated map of pharmacies that are open in your area bit.ly/addurl #EventHashtag</p>	<p><u>Share messages/maps about status of pharmacies from partner agencies</u></p> <p>Out of your daily medications following the flood? Click here for an updated map of pharmacies that are open in your area.</p> <p>Link: addurl.gov</p> <p>Image: Add an image of the map of pharmacies</p>	

Flood Water Safety

Prevent child drowning. Keep kids from playing in or around flood water. More info from CDC go.usa.gov/bGa #EventHashtag

Wash your hands with soap and warm water <http://bit.ly/1bDgcuV> #EventHashtag

If clean water is not available for hands use an alcohol based sanitizer <http://bit.ly/1bDgcuV> #EventHashtag

Ready to go home? Find out what you need to know about returning to your home safely after a flood <http://1.usa.gov/1wXIF7X> #EventHashtag

Avoid contact with floodwater which contains contaminants and debris <http://bit.ly/1bDgcuV> #EventHashtag

Water, water everywhere but is it safe to drink? Check out this resource from CDC: <http://1.usa.gov/1n2xRBT> #EventHashtag

When cleaning up flood water, wear long pants, socks, and long-sleeved shirts to prevent mosquito bites #EventHashtag <http://bit.ly/1bDgcuV>

Have questions about the safety of your well water? Contact your local health department

Flood water poses drowning risks for everyone, regardless of their ability to swim. Fast moving shallow water can be deadly, and even shallow standing water can be dangerous for small children. Keep kids from playing in or around flood water. Check out this link for more information:

Link:

<http://emergency.cdc.gov/disasters/floods/cleanupwater.asp>

Image: Link has an image

Tips to stay safe following the flood: Wash your hands with soap & warm water. If clean water isn't available, use an alcohol-based sanitizer. Avoid contact w/ floodwater & wear long pants, socks, & long sleeved shirts to prevent mosquito bites.

Link:

<http://www.health.state.pa.us/pdf/flooding/Post-Flooding Info and Resources multi-agency 1830 sept 10.pdf>

Image: Add an image of clean water

Ready to go home? Follow this link to find out everything you need to know about home re-entry after a flood.

Link:

<http://emergency.cdc.gov/disasters/mold/reenter.asp>

Cleaning around your home after a flood can be a disaster of its own. Debris can have sharp edges,

at XXX-XXX-XXXX <http://1.usa.gov/1wXKwcU>
#EventHashtag

Water & mold are a match made in heaven. Learn how to recognize & safely prevent mold in your home <http://1.usa.gov/1dkVUXN>
#EventHashtag

(1 of 2) See/smell mold? Clean w/ 1 cup bleach per 1 gal water. Never mix bleach and ammonia, the fumes can kill #EventHashtag

(2 of 2) Even if you can't see/smell mold, it could still be growing in your home. Learn more: <http://1.usa.gov/1dkVUXN>
#EventHashtag

leading to scrapes, cuts, and risk for tetanus. Learn more at:

Link:
<http://emergency.cdc.gov/disasters/floods/cleanupwater.asp>

Water, water everywhere but is it safe to drink? Check out this resource from CDC:

Link:
<http://emergency.cdc.gov/disasters/floods/sanitation.asp>

Well water can be contaminated during floods. If you think your well has been contaminated, contact your local health department and use bottled water – even for brushing your teeth. Learn more safety tips at:

Link:
http://www.cdc.gov/healthywater/emergency/safe_water/wells/

Water and mold are a match made in heaven. Before you head home or start your clean up, take a look at the information posted at the link below to find out about how to recognize mold, the health effects of being exposed to mold, and how to safely prevent it from growing in your home.

Link:
<http://emergency.cdc.gov/disasters/mold/protect.asp>

Wear rubber boots, rubber gloves, and goggles during cleanup of affected area. Wash all clothes worn during

		<p>the cleanup in hot water and detergent. These clothes should be washed separately from uncontaminated clothes and linens.</p> <p>Image: Add an image of rubber boots or gloves or laundry.</p>	
<p>Cleanup Safety Precautions</p>	<p>Don't enter damaged buildings until inspectors say it's safe go.usa.gov/bff #EventHashtag</p> <p>Do not enter flooded areas or wet buildings if the power is on http://bit.ly/1g2Y3JG #EventHashtag</p> <p>If you need to enter a flooded building, make sure you have the right protective equipment http://bit.ly/1g2Y3JG #EventHashtag</p> <p>Leave damaged buildings immediately if you hear unusual noises http://go.usa.gov/bff #EventHashtag</p> <p>Wear hard hat/goggles/heavy work gloves during cleanup http://bit.ly/1bDgcuv #EventHashtag</p> <p>Wear watertight boots with steel toes & insoles during cleanup http://bit.ly/1bDgcuv #EventHashtag</p>	<p>Don't enter damaged buildings until inspectors say it's safe. If you do enter a damaged building, leave building immediately if you hear unusual noises. Those noises could mean the building is about to fall</p> <p>Link: http://emergency.cdc.gov/disasters/cleanup/facts.asp</p> <p>Image: Link has an image</p> <p>Do not enter flooded areas or wet buildings if the power is on. If you need to enter a flooded building, make sure you have the right protective equipment.</p> <p>Link: http://www.portal.state.pa.us/portal/server.pt/community/disaster/14145/health_and_safety_risks_of_entering_flooded_buildings/558388</p> <p>Image: Flooded building</p> <p>When entering a flooded building make sure to wear watertight boots with steel toes & insoles. When handling debris, use gloves, masks & rubber boots. For more information & other tips for staying safe in your after the flood, check out this resource</p>	

	<p>Have a professional replace all gas control valves, circuit breakers & fuses in your home that got wet #EventHashtag</p> <p>See/smell mold? Clean w/ 1-cup bleach per 1 gal water. Never mix bleach and ammonia, the fumes can kill #EventHashtag</p> <p>Safe handling of debris – use gloves, masks, and rubber boots #EventHashtag</p> <p>For more information on cleaning up safely following a disaster: http://1.usa.gov/16mmUtl #EventHashtag</p>	<p>Link: http://www.health.state.pa.us/pdf/flooding/Post-Flooding Info and Resources multi-agency 1830 sept 10.pdf</p> <p>Image: Flooded home</p> <p>Did your home suffer any water damage? If there is standing water in your home, never turn power on or off yourself - contact an electrician. Never use an electrical device if it got wet. If it's still plugged in turn off the power at main breaker & call electrician. Have a professional replace all gas control valves, circuit breakers, and fuses in your home that got wet before moving back in. For more information:</p> <p>Link: http://www.bt.cdc.gov/disasters/electrical.asp</p> <p>Image: Link has an image</p>	
Recovery Assistance	<p>Impacted homeowners, renters & businesses should go to disasterassistance.gov to register for assistance #EventHashtag</p>	<p>Impacted homeowners, renters & businesses should go to disasterassistance.gov to register for assistance.</p> <p>Link: disasterassistance.gov</p> <p>Image: Link needs an image</p>	
Social Service Needs	<p><u>ReTweet updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not tweeting use the following messages:</u></p> <p>This (site/map) provides up to date information on food bank locations bit.ly/addurl #EventHashtag</p>	<p><u>Share updates on social service needs from DPW, Salvation Army, and United Way. If those agencies are not posting on FB use the following messages:</u></p> <p>Check out this (site/map) for updated information on food bank locations.</p>	

Transportation	<p>Check here for an updated list for food and water distribution centers bit.ly/addurl keep checking for updated list daily #EventHashtag</p> <p><u>For Southeastern PA:</u></p> <p>Need food, shelter, or clothing? Call 2-1-1 #EventHashtag</p> <p>Need help with cleanup? Call 2-1-1 or XXX (Local EMA; VOAD; EOC?) #EventHashtag</p> <p>Agencies needed for food distribution. Call 2-1-1 to help #EventHashtag</p> <p>If you are an agency that supports individuals in their homes, contact your county, call 2-1-1, or click here www.211sepa.org #EventHashtag</p>	<p>Check here for an updated list for food and water distribution centers. Keep checking as this list is updated (daily). Link: addurl.gov</p> <p><u>For Southeastern PA:</u></p> <p>Need food, shelter, or clothing following the flood? Call 2-1-1 or visit http://www.211sepa.org/ Image: 211 SEPA logo</p> <p>Need help with cleanup following the flood? Call 2-1-1 or visit http://www.211sepa.org/ Image: 211 SEPA logo</p> <p>If you are an agency that supports individuals in their homes, get in touch with your county by contacting them directly, by calling 2-1-1, or by visiting the link below. Link: http://www.211sepa.org/ Image: Add an image of 211 SEPA logo</p>	
	<p><u>Re-tweet mass transit updates from partner agencies</u></p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think #EventHashtag</p>	<p><u>Monitor and share updates on road conditions from partner agencies</u></p> <p>Check out this (site/map) for updated information on road closures. Remember, the roads still may be dangerous, so be careful while driving. Image: Image of map mentioned above</p>	<Map >

	<p>Avoid moving water, regardless of depth or speed. Do not drive on flooded roads. Cars can be swept away or break down. #EventHashtag</p> <p>Never drive through water flowing across the road. It takes only 6-12 inches of water to float a small vehicle #EventHashtag</p> <p>Check out this (site/map) for public transit updates bit.ly/addurl #EventHashtag</p>	<p>If you are out driving during a storm warning, remember two feet of water can carry away most cars. Don't drive through floodwaters. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/tadd-intro.shtml</p> <p>We are seeing a lot of pictures on Facebook of flood conditions. Remember: Flood water is very cold! Dress warmly and wear proper boots when venturing out! Six inches of fast-moving water can knock over most adults. Learn more safety tips at Link: http://www.nws.noaa.gov/os/water/tadd/tadd-intro.shtml</p> <p>Turn around, don't drown! Never drive through flooded roads, the water can be deeper than you think. Image: Add image of a car in a flood</p>	
Power Outage	<p><u>Re-Tweet updates on utility status from other agencies</u></p> <p><u>Use Generator/ CO Poisoning, Food Safety and Safe Water messages</u></p> <p>If your power is out, do not call 911. Instead contact your utility company #EventHashtag</p> <p>Report power outages you're experiencing to your utility providers. Report every 8 hrs. Call</p>	<p><u>Re-Tweet updates on utility status from other agencies</u></p> <p><u>Use Generator/ CO Poisoning, Food Safety and Safe Water messages</u></p> <p>If your power is out, do not call 911. Instead contact your utility company. Link: Include link to utility company</p>	

	<p>XXX-XXX-XXXX or visit bit.ly/addurl #EventHashtag</p>	<p>Report power outages you’re experiencing to your utility providers. Report them every 8 hours. Call XXX-XXX-XXXX or visit: Link: addurl.gov Image: Unlit light bulb</p>	
<p>Location of Charging Stations</p>	<p>Check here for a list of locations open to the public where you can charge your cell phones bit.ly/addurl #EventHashtag</p> <p>ReTweet messages/maps about status of charging stations from partner agencies</p>	<p>Check here for a list of locations open to the public where you can charge your cell phones. Link: addurl.gov Image: Add an image of a charging station</p>	
<p>Shelter Update</p>	<p><u>ReTweet updates on shelter locations from PEMA, DPW, Red Cross. If those agencies aren’t tweeting use the following messages:</u></p> <p>Here is the most recent update on shelter locations bit.ly/addurl #EventHashtag</p> <p>Shelters at XXX location closing tomorrow XX/XX/20XX #EventHashtag</p>	<p><u>Share/Post Updates on shelter locations from PEMA, DPW, Red Cross. If those agencies aren’t posting updates use the following message:</u></p> <p>Here is the most recent update on shelter locations. Shelters at XXX location closing tomorrow XX/XX/20XX Link: addurl.gov Image: Add an image of site/map</p>	
<p>Rumor control</p>	<p>Be sure to actively monitor your audience for rumors and misinformation by searching for trending hashtags and monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p>	<p>Be sure to actively monitor your audience for rumors and misinformation by monitoring the comments/questions people send to your accounts. Correct misinformation by providing accurate information as soon as possible.</p>	

If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.

If partnering/credible agencies adopt a Hashtag for rumor control (e.g. #RumorControl, #Mythbuster), use it when correcting misinformation.

If credible rumor control pages are set up by other agencies (e.g. FEMA's Rumor Control page during Hurricane Sandy), link your audience to them.