

# York County Resource Guide

## Children and youth with special healthcare needs and their families

The Special Kids Network Helpline – 1-800-986-4550

- Advocacy for special healthcare needs
  - [The Arc of Pennsylvania](#) [Website link]  
The largest advocacy organization in the United States for people with intellectual and developmental disabilities containing 34 local chapters serving 56 counties across Pennsylvania.
  - [CAP4Kids](#) The Children’s Advocacy Project of York.  
Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - [Juvenile Law Center](#) [Select ‘York’ County then select ‘Advocacy and Legal Services’.]  
Advancing the rights and well-being of children in jeopardy. 1-888-864-6393
    - [Disability Rights Network of Pennsylvania](#) Harrisburg: 717-236-8110  
Legal consultation and representation for individuals with disabilities and their families who are facing discrimination on the basis of disability and access to needed services along with providing information, referral and technical assistance to Pennsylvania residents with disability issues.
    - [Special Kids Network](#) 1-800-986-4550  
Statewide referral service designed to serve families of children with chronic health of disabling conditions through information and service coordination.
    - [ACCESS at YWCA](#) 717-846-5400  
YWCA provides services for victims of domestic violence or sexual assault such as emergency shelter and transitional housing, 24 hour hot-line, counseling services, legal advocacy.
    - [Office of Vocational Rehabilitation](#) 1-800-541-0721  
Provides assistance with obtaining and maintaining employment to individuals with disabilities.
    - [Mid-Penn Legal Services](#) 800-326-9177  
Family law, custody, domestic violence, housing, foreclosures, access to medical care, public benefits, unemployment, barriers to employment, consumer law, elder law.
    - [Pennsylvania Bar Association Lawyer Referral Service](#) 1-800-932-0311  
Pennsylvania Bar Association Lawyer Referral Service matches clients to a Pennsylvania lawyer in a specific area of law.
    - [Association of Retarded Citizens \(ARC\)](#) [Please look at website listed for PA locations and phone numbers.]  
Offers services for individuals with intellectual and developmental disabilities such as early intervention, supported employment, job training, transition planning, respite care, supported living and transportation.

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- [Community Progress Council, Inc.](#) 717-846-4600  
Provides access to services related to financial assistance, housing, and legal services
- [MidPenn Legal Services](#) 800-326-9177  
Family law, custody, domestic violence, housing, foreclosures, access to medical care, public benefits, unemployment, barriers to employment, consumer law, elder law.
- [Developmental Disabilities Advocacy Network](#) 1-800-692-7443  
The Developmental Disabilities Advocacy Network provides information on disability programs and services in communities nationwide.
- [PA Client Assistance Program](#) Camp Hill: 717-731-1077; 888-745-2357  
PA's Client Assistance Program is an advocacy program for people with disabilities seeking services in employment and housing.
- [Renaissance Education Association](#) info@ren.org  
Non-profit, non-political, educational and social support organization founded and designed to educate and support persons regarding transgender issues, sexual orientation, sexual identity or gender identity without prejudice.
- [The Center for Lesbian and Gay Civil Rights](#) 215-731-1447 or 866 LGBT-LAW  
The Center advocates equality for lesbian, gay, bisexual and transgender Pennsylvanians through direct legal services, education and policy reform.
- National Runaway Switchboard 1-800-786-2929  
Toll-free, nationwide hot-line for runaways and troubled youth. Provides information and referral for shelter, counseling, medical and legal services and transportation back home.
- [Kaleidoscope Family Solutions Inc.](#) Autism, IDD & Behavioral Team 877-384-1729; School Division: 800-908-0546  
Kaleidoscope Family Services (KFS) is a specialized provider of clinical and therapeutic services directly to individuals as well as education-system staffing services. Services are delivered through its specialty division outlined below.
  - KFS Behavioral Therapeutic Services
  - KFS Autism Services
  - KFS Intellectual and Developmental Disabilities Services
  - KFS School Staffing Services
  - KFS Training Services
- [Kids as Self Advocates](#) [Website]  
[Family Voices](#) project funded by the [U.S. Maternal and Child Health Bureau](#)
- [Pennsylvania Elks Home Service Program](#) York- 717-698-1569  
Providing support and advocacy services to individuals who have a developmental disability.
- Assistive Technology
  - [Pennsylvania Assistive Technology Foundation](#) [Webpage Resource] 888-744-1938  
Foundation's mission is to provide financing opportunities to people with disabilities and older Pennsylvanians helping them to acquire the assistive technology devices and services that improve the quality of their lives.

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- Counseling for special healthcare needs
  
- Day Care
  - [Pennsylvania Department of Human Services](#) 1-800-692-7462  
Child Care and Early Learning services.
    - [Child Care Works Subsidized Child Care](#) 717-854-2273  
if your household income is no more than twice of the FPIG and your child is 13 or younger and you are a working parent or you are going to school.
  
    - [Pre-school Programs](#) 1-866-214-5437  
if your household income is no more than the FPIG and your child is five years old or younger.
  
    - [Online Child Care Provider Search](#) Website address  
The search will help you locate a child care provider that meets your needs and offer information on Early Learning programs. The Online Child Care Provider Search offers a portion of the wide spectrum of child care services offered by Child Care Information Services (CCIS) agencies. For additional assistance in locating a child care arrangement, [contact your local CCIS](#).
  
- Early Intervention
  - [CAP4Kids](#) The Children’s Advocacy Project of York. [Search for ‘early intervention’]  
Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - [PA Department of Education Early Intervention Program](#) 1-800-692-7288.  
The Pennsylvania Early Intervention program provides support and services to families with children, from birth to age five, with developmental delays and disabilities.
  - [Pennsylvania Department of Human Services Early Intervention Services Website](#)  
While all children grow and develop in unique ways, some children experience delays in their development. Children with developmental delays and disabilities benefit from the Pennsylvania Early Intervention program, a state supported network of parents, service practitioners, and others which builds upon the natural learning opportunities that occur within the daily routines of a child and their family.
  
- Health Insurance
  - [CAP4Kids](#) The Children’s Advocacy Project of York. [Search for ‘insurance’]  
Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - [CHIP](#) [Web Page link] 1-800-986-KIDS (5437)  
Pennsylvania’s Children’s Health Insurance Program.  
Covers all uninsured PA kids under 19.
  - [COMPASS](#) [PA Dept. of Human Services benefits online application Web Page link]  
[Select *Apply for Any Benefits* link to begin.]

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- *Help with Medicare*
    - [APPRISE](#) 1-800-783-7067  
a free health insurance counseling service for individuals 60 and over.
    - [York County Area Agency on Aging, APPRISE](#) 717-771-9610 or 800-632-9073
    - [Medicare Part D](#) [Website link]  
Information about the Part D prescription drug benefit available to individuals enrolled in Medicare.
  
  - [HealthCare.gov](#) [Federal Health Insurance Enrollment Website] 1-800-318-2596
  - [HealthChoices](#) [Website]  
*HealthChoices* will provide low-income Pennsylvanians with the opportunity to purchase private health insurance at affordable rates through a network of eight insurance private insurers, offering three or more health insurance plan options per region. Coverage will begin Jan. 1, 2015. Apply online at [www.COMPASS.state.pa.us](http://www.COMPASS.state.pa.us) and learn more at [www.healthypa.com](http://www.healthypa.com).
  - [Medical Assistance \(MA\)](#) [PA Department of Human Services Web link.]  
Health care services for eligible individuals.
  - [Pregnancy Insurance](#)
    - [Presumptive Eligibility](#) [Eligible uninsured pregnant woman should register with Dept. of Human Services, COMPASS and Medical Assistance (MA).] Presumptive Eligibility (PE) provides insurance coverage for pregnant woman who have applied for MA but are still under review.
    - [Maternity Insurance.org](#) [Website link]
    - [Pennsylvania-Health-Coverage.com](#) [Website link] 1-866-589-6215  
Compare affordable maternity health insurance options.
  - [Resource Guide to Healthcare Options in Pennsylvania](#)  
For Children, Adults, and Seniors  
The Pennsylvania Office of Rural Health, Pennsylvania State University
- **Housing**
    - [Juvenile Law Center](#) [Select 'York' County.]  
Advancing the rights and well-being of children in jeopardy.
      - [HUD](#) Pittsburgh Office, 412-644-6428  
HUD is a federal program that provides housing support for individuals in need such as rental programs (including Section 8) and home ownership assistance programs.
      - [Northwest Human Services](#) York: 717-843-0064, 1-888-647-0020  
Residential living options, case/care management, and therapeutic services for individuals with disabilities.
      - [Salvation Army](#) York: 717-848-2364  
Services for disadvantaged families and individuals including temporary shelter for emergency and disaster situations, food and clothes assistance, etc.
      - [Greater Hanover Red Cross](#) 717-637-3768

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Open to any individual or family in need of shelter and food.

- [York Helping Hand](#) 717-846-9275  
York Helping Hand offers Drop off Center where the homeless to use toilet facilities, take a shower, receive meals and essential materials, establish a mailing address, use laundry facilities, obtain free medical attention and transportation if needed to the Hospital
- [York County Rescue Mission](#) 717-845-7662  
Open to any individual or family in need of shelter and food. No referral necessary.
- [Bell Socialization Services](#) 717-848-5767  
30-day emergency shelter serving homeless families; vocational training; life skills training; mental health services; mental retardation services; and Family and children support services.
- [ACCESS at YWCA](#) 800-262-8444, York: 717-846-5400  
YWCA provides services for victims of domestic violence or sexual assault such as emergency shelter and transitional housing, 24 hour hot-line, counseling services, legal advocacy.
- [Hanover Safe Home](#) 717-637-2125  
YWCA Hanover provides shelter and social services for victims of domestic violence such as Emergency Shelter, 24 hour hotline, information and referrals, Legal Advocacy, counseling and support groups.
- [Bell Family Shelter](#) 717-845-9536  
Bell Family Shelter is a homeless shelter for families of York County.
- [Changing Lives Homeless Shelter](#) 717-633-6353  
Hanover Area Council of Churches offers the Changing Lives Homeless Shelter which provides shelter, meals, case management, counseling and spiritual support, information and referrals.
- [Association of Retarded Citizens \(ARC\)](#) [Please look at website listed for PA locations and phone numbers.]  
Offers services for individuals with intellectual and developmental disabilities such as early intervention, supported employment, job training, transition planning, respite care, supported living and transportation.
- [Skills of Central PA](#) Hanover: 717-630-2743  
Skills of Central PA offers services to individuals with disabilities such as residential options (Community Homes, Community Habilitation Services and Lifesharing), vocational and rehabilitative services, adult day services, life skills training.
- [Community Services Group](#) York and Adams County: 717-285-7121  
Services for individuals with developmental and intellectual disabilities and mental health diagnoses including residential services, employment services, adult day programs, outpatient treatment, peer support, and psychiatric rehabilitation. Must be 18 or older.
- [National Runaway Switchboard](#) 1-800-RUNAWAY (786-2929)  
Toll-free, nationwide hot-line for runaways and troubled youth. Provides information and referral for shelter, counseling, medical and legal services and transportation back home.
- [Pennsylvania Mental Health & Justice Center of Excellence](#) website

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[Select 'Housing/Homelessness' link]

Reducing Justice Involvement for people with mental illness.

- [York City Housing Authority](#) 717-845-2601  
Federal Public Housing program that provides decent and safe rental housing assistance for eligible low-income families, the elderly, and people with disabilities.
- Health Waiver Programs
  - **Medicaid Waivers for Children under 21:**
    - [Attendant Care/Act 150](#) Long-Term Living Helpline, 1-800-753-8827  
Enables individuals with a physical disability, ages 18-59, who are mentally alert to continue to live in their homes with support and services.
    - Community Services Program for Persons with Physical Disabilities/[OBRA Waiver](#) Long-Term Living Helpline, 1-800-753-8827  
Provides services to people 18 or older with severe developmental and physical disabilities, such as cerebral palsy, epilepsy, or similar conditions (onset prior to age 22).
    - [Consolidated Waiver for Individuals with Mental Retardation](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
    - [Person/Family Directed Support Waiver](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
    - Community Services Program for Persons with Physical Disabilities/[Independence Waiver](#) Long-Term Living Helpline, 1-800-753-8827  
Provides services to individuals 18 and older with severe physical disabilities to allow them to live in the community and remain as independent as possible.
    - [Infant, Toddlers, and Families Waiver](#) 717-346-1119  
Supports Early Intervention services to children up to age three who would otherwise require the level of care provided in an Intermediate Care Facility for persons with Mental Retardation of Other Related Conditions.
  - Respite Care  
Respite Care
    - [ARCH National Respite Network](#) [Website] [Select the 'Search for Respite Providers and Programs' link]  
For help with the Respite Locator Service please contact Mike Mathers at [mmathers@chtop.org](mailto:mmathers@chtop.org) or by phone at 1-919-490-5577.  
The mission of the ARCH National Respite Network and Resource Center is to assist and promote the development of quality respite and crisis care programs, to help families locate respite and crisis care services in their communities, and to serve as a strong voice for respite in all forums.
    - [CAP4Kids](#) [Select 'Child Care/Respite Care' link on main page]  
Children's Advocacy Project of York, Pennsylvania.
      - [Head Start of York County](#) 717 846-4600  
A comprehensive child development program for pre-school children and their families. A variety of services are provided including medical, dental,

Updated June 2015

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- mental health, and nutrition.
- [The Lehman Center](#) 717-845-5771  
Lehman Caring Center offers emergency respite care for children newborn through six years of age in a 24-hour crisis nursery, art and child-centered therapy, family advocate services, and parent support groups.
- [Child Care Consultants, Inc.](#) 717-845-2273 or 1-800-864-4925  
Non-profit child care resource and referral agency helping parents find and evaluate child care options and offering financial assistance through the Subsidized Child Day Care Program in York County, PA.
- MH/MR Respite Program 717-600-0100
  
- Special Education
  - [PA Bureau of Special Education Consult Line](#) 1-800-879-2301  
Help for families and advocates of children with special needs can be obtained by calling the Consult Line or with the on-line request form available at: <http://odr-pa.org/contact-consultline/>
  - [Intermediate Units in PA](#) [Website Link] IU12: 717-624-6404, IU15: 717-732-8400  
Intermediate Units in Pennsylvania are part of the governance structure of public education and are located in the middle between the state education agency and the local school districts. They provide specialized services to local school districts that can be operated more effectively and efficiently on a regional basis
  
- Support Groups
  - [Parent to Parent of Pennsylvania](#) [Select 'P2P Supports Groups' link]  
Linking families of children and adults with disabilities or special needs. 1-888-727-2706
  - [PA Families Incorporated](#) [info@pafamiliesinc.org](mailto:info@pafamiliesinc.org) 1-800-947-4941  
Statewide network providing support to families raising children and youth with emotional, behavioral, and special needs, as well as serving as an advocate in the different child serving systems.  
Updated regularly.  
[York County](#) [Select 'Resources' link on main page then select desired County.]

## Women who are or who might be pregnant

The Healthy Baby Information Helpline – 1-800-986-2229

- Baby Supplies
  - [Human Life Services](#) (717) 854-7615  
Free pregnancy testing, ultrasounds, counseling, and maternity and baby clothes
  - [Pregnancy & Family Resource Center](#) 717-854-6285, 800-848-5683  
Pregnancy testing, education, referrals, maternity and baby clothing, emergency formula and diapers.
  - York County Cribs for Kids [phone contact] 717- 812-7427

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- Breastfeeding Guides If you need more information visit [Handouts for Parents](#) or call the Healthy Baby line at 800-986-BABY(2229).
  - [Pennsylvania Breastfeeding Referral Guide](#)
  - [Womenshealth.gov Breastfeeding Challenges Guide](#) 800-994-9662  
Information regarding common breastfeeding challenges  
Office on Women’s Health, US Department of Health and Human Services
  
- Car Seats
  - [Car Seat Safety](#)

The PA Child Passenger Protection Act requires that all drivers transporting children ages birth – four years use an approved child safety seat. Children ages four to eight must wear a seat belt and be in a booster seat. Children with medical conditions or disabilities may require special considerations or adaptations for transportation safety.
  - [The PA Traffic Injury Prevention Project](#)

Car Seat Loan Program by County - Information Hotline – 800-CAR-BELT  
Training for school districts and companies on transporting 412-885-0266  
children with special needs.
  - [National Highway Safety Transportation Administration](#) – 888-327-4236  
Information on car seat safety and installation inspection.
  - National Easter Seal Society [phone listing] 800-221-6827  
Referrals and information about car seats.
  - [The American Academy of Pediatrics](#) 847-228-5005  
Referrals and information about car seats.
  
- Counseling
  - [Nurse-Family Partnership](#) [select ‘Find a Local Agency’ for access to County list]  
York County – 717-843-6330  

A free, voluntary program that partners first-time moms with nurse home visitors. When you enroll in the program, a special trained nurse will visit you throughout your pregnancy and until your baby turns two years old. During these visits, your caring nurse will offer the knowledge and support you need to confidently create a better life for your baby and yourself.
  
- CHIP
  - [PA Children’s Health Insurance Program](#) Call automated phone line at 800-986-KIDS (5437) and a CHIP representative will return your call within two business days.  

Pennsylvania’s CHIP program puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.
  
- Pregnancy Insurance
  - Presumptive Eligibility, MA

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- PA Dep of Human Services Benefits Helpline [phone ] 1-800-692-7462
- [PA Dep of Human Services County Assistance Office Contact Information](#)
- [COMPASS](#) (PA Dep of Human Services) [Website]  
*Online application for Pennsylvanians to apply for many health and human service programs. Click on the 'Apply Now' button to begin or use links on right side for further assistance.*
- [PAHealthOptions.com \(PA Dep of Insurance\)](#) 1-877-881-6388  
*The Pennsylvania Insurance Department's Unbiased Guide to Understanding Health Insurance.*
  
- [text4baby](#) Registration is free on the text4baby.org website.  
Free text messages to keep you and your baby healthy throughout your pregnancy and the baby's first year.
  
- [WIC](#) 800-942-9467  
Through WIC, pregnant women, mothers, and caregivers of infants and young children learn about good nutrition to keep themselves and their families healthy. WIC provides nutrition service, breastfeeding support, health care and social service referrals, and healthy foods to over 250,000 participants every month in PA.

## Lead health information for parents, homeowners, contractors, and healthcare professionals

The Lead Information Helpline - 1-800-440-5323

- [Elevated Lead Blood Level Case Management Guidelines](#) [CDC Web Page]  
Recommendations from the CDC Advisory Committee on Childhood Lead Poisoning Prevention
- [Environmental Protection Agency, Lead](#) [EPA Web Page]  
Provides many useful links for families including:  
[Lead Hotline – National Lead Information Center](#) link (800) 424-5323.
  
- [PA Lead and Healthy Homes Program](#) [Website link] (717) 772-2762  
The Pennsylvania Lead and Healthy Homes Program (LHHP) seeks to create safe and healthy housing by addressing environmental health and safety issues in homes.
  
- Certified Contractors
  - Locating EPA Certified Lead Contractors and technicians
    - [EPA.gov - Lead](#)
    - [PA Labor and Industry](#)  
[Link to list of accredited trainers and certified contracting firms.](#)
  - Information for Contractors
    - [EPA - Lead](#)

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Renovate Right for Contractors and Trainers

- [PA Labor and Industry](#)  
Certification and Other Requirements for Lead Occupations
- [OSHA](#)  
For information about regulations regarding work on facilities which are non-residential, contractors should contact the appropriate Occupational Safety & Health Administration Pennsylvania area office.

- Property Managers
  - [HUD – Lead Disclosure Rule](#)  
Congress passed the Residential Lead-Based Paint Hazard Reduction Act of 1992, also known as Title X, to protect families from exposure to lead from paint, dust, and soil. Section 1018 of this law directed HUD and EPA to require the disclosure of known information on lead-based paint and lead-based paint hazards before the sale or lease of most housing built before 1978.

If you did not receive the Disclosure of Information on Lead-Based Paint and/or Lead-Based Paint Hazards form when you bought or leased pre-1978 housing, contact 1-800-424-LEAD (5323).

- [York City Bureau of Health Lead and Healthy Homes Program](#) 717-848-2336  
Through an agreement with Pinnacle Health Systems, which has a Lead and Healthy Homes Program Grant from the Pennsylvania Department of Health, the York City Bureau of Health may provide Lead and Healthy Homes inspections to eligible families to identify a variety of health and safety concerns.

## Individuals with Traumatic Brain Injury and their families

The Head Injury Information Helpline – 866-412-4755

- [Brain Injury Association of Pennsylvania](#) 1-800-444-6443  
Our mission: to prevent brain injury and improve the quality of life for people who have experienced brain injury and their family members through support, education, advocacy, and research.
- PA Department of Health Head Injury Program
  - [Head Injury Program](#) 866-412-4755  
The goal of the program is to help individuals with a traumatic brain injury live independently in their homes and communities.
- Waiver Programs

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- [Independent Enrollment Broker](#) 788-550-4227  
Office of Long-Term Living launched the PA Independent Enrollment Broker, a contracted statewide entity, to facilitate and streamline the eligibility/enrollment process for applicants seeking services for several PA waivers/programs.
- [COMMCARE Waiver](#) 1-800-753-8827  
A Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (TBI).
- [OBRA Waiver](#) 1-800-753-8827  
Home and Community based Waiver program that may help if you have a developmental physical disability to allow you to live in the community and remain as independent as possible.
- Other Information
  - [Acquired Brain Injury Network of Pennsylvania](#) [info@abin-pa.org](mailto:info@abin-pa.org), 1-800-516-8052  
Nonprofit organization of brain injury survivors, family members, and friends dedicated to increasing public awareness about acquired brain injury, and to providing support, education, information, advocacy, and other services for individuals with acquired brain injury and their families.
  - [Brainline.org](#) - 703-998-2020  
Preventing, treating, and living with traumatic brain injury (TBI).

## Immunizations/Vaccinations

- PA Department of Health Division of Immunizations
  - [Division of Immunizations](#) 717-787-5681
  - [Pennsylvania Vaccines for Children Program](#) 888-646-6864  
Free vaccines for uninsured children 877-724-3258
- [PA Department of Health, Health Services Locator](#) [Website]  
To find a local health center close to you select a county:
- [York City Bureau of Health Immunization Program](#) 717-846-6804  
The goal of the Immunization Program is to reduce or eliminate indigenous cases of vaccine-preventable diseases in the community.

## Legal advocacy for the disabled in Pennsylvania

[Disability Rights Network of Pennsylvania](#) Harrisburg 1-800-692-7443  
717-236-8110  
717-346-0239 [TDD]  
Philadelphia 215-238-8070  
Pittsburgh 412-391-5225

The mission of the Disability Rights Network of Pennsylvania is to advance, protect, and advocate for the

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human, civil, and legal rights of Pennsylvanians with disabilities.

## [PA Health Law Project](#)

1-800-274-3258

Helping People in Need get the Health Care they deserve.

Advocacy on access to health care for low-income consumers, the elderly, and persons with disabilities.

## Transportation Assistance for the Disabled

- **Pennsylvania Care Planning Council** Website address  
[Community Disability, Assistive Technology & Transportation Service](#)
  - Ace Transportation Services 717-633-7952
- **Pennsylvania Care Planning Council** Website address  
[Community Disability, Assistive Technology & Transportation Service](#)
- [PA Dept of Human Services Medical Assistance Transportation Program](#) 717-845-7553  
800-632-9063