The Bureau of Emergency Medical Services (EMS) is aware that continuing education (con-ed) calculation inconsistencies have been identified in the EMS Registry System, specifically relating to how instructor hours are credited. In very few cases, the EMS Registry System may not indicate the proper number of con-ed hours for a provider who has both taken and taught EMS classes. The Bureau is working to correct the error.

Any provider who believes that he or she has been adversely affected by this system error for the recertification period ending December 31, 2010 should immediately contact their Regional EMS Council to review his/her certification status. The provider should be prepared to provide appropriate documentation to his/her Regional EMS Council of any classes taken or taught which are not properly reflected in the EMS Registry System. The Bureau apologizes for any confusion caused by this error.

Any questions in reference to this EMS Information Bulletin should be referred to John Englert in the Bureau of EMS at 717-787-8740 or by email at jenglert@state.pa.us.