

# Wayne County Resource Guide

## Children and youth with special healthcare needs and their families

The Special Kids Network Helpline – 1-800-986-4550

- Advocacy for special healthcare needs
  - [The Arc of Pennsylvania](#) [Website link]  
The largest advocacy organization in the United States for people with intellectual and developmental disabilities containing 34 local chapters serving 56 counties across Pennsylvania.
    - [Juvenile Law Center](#) [Wayne County then ‘Advocacy and Legal Services’ or ‘Disability Rights and Special Needs Resources’. ]  
Advancing the rights and well-being of children in jeopardy. 1-888-864-6393
    - [Developmental Disabilities Advocacy Network](#) 1-800-692-7443  
Providing information on disability programs and services in communities nationwide.
    - [Disability Rights Network of Pennsylvania](#) Harrisburg: 717-236-8100  
Philadelphia: 215-238-8070  
Provides legal consultation and representation for individuals with disabilities and their families who are facing discrimination on the basis of disability.
    - [PA Client Assistance Program](#) 1-888-745-2357 or 1-800-323-6060  
Advocacy program for people with disabilities seeking services in employment and housing.
    - [Pennsylvania Bar Association Lawyer Referral Service](#) 1-800-932-0311  
Matches clients to lawyers in a specific area of law.
    - [Office of Vocational Rehabilitation](#) 1-800-541-0721 or 814-871-4551  
Assistance with obtaining and maintaining employment to individuals with disabilities.
    - [Special Kids Network](#) 1-800-986-4550  
Statewide referral service designed to serve families of children with chronic health or disabling conditions through information and service coordination.
    - [The Center for Lesbian and Gay Civil Rights](#) 1-866-LGBT-LAW or 215-731-1447  
Center advocates equality for lesbian, gay, bisexual, and transgender Pennsylvanians through direct legal services, education, and policy reform.
    - [North Penn Legal Services](#) 570-784-8760  
Provides legal representation to low-income people.
    - [Tri-County Human Services Center, Inc.](#) 570-282-1732  
Mental health and mental retardation services including case management, outpatient services, adult day program and supports coordination.
    - [Anthracite Region Center for Independent Living](#) 800-777-9906  
Provides services for individuals with disabilities such as independent living skills training, attendant care services, transportation services, information and referral.
    - [Wayne County MH/MR/DS](#) 570-253-4262  
Administers services and programs for individuals with mental and developmental disabilities.

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- [Pennsylvania Families Incorporated](#) [Website Link]  
Empowers PA families of children with special needs by linking them to support and information.
- [The Advocacy Alliance](#) [Website Link]  
Community-based supportive services for individuals with intellectual disabilities or mental illness.
- [Keystone Community Resources](#) 570-702-8000  
Provides residential and support services for individuals with developmental disabilities
- [Northwest Human Services](#) 1-888-647-0020  
Provides residential living options, case/care management, and therapeutic services for individuals with disabilities.
- [Good Will Industries](#) [Website Link]  
Provides supported employment programs for adults with disabilities.
- [Center for Independent Living of North PA](#) 570-327-9070  
Provides services for individuals with physical disabilities: independent living skills training, service coordination, peer support, attendant care services, advocacy, and information and referral.
- [National Runaway Switchboard](#) 1-800-786-2929  
Toll-free, nationwide hot-line for runaways and troubled youth. Provides information and referral for shelter, counseling, medical and legal services and transportation back home.
- [Kaleidoscope Family Solutions Inc.](#) Autism, IDD & Behavioral Team 877-384-1729  
Kaleidoscope Family Services (KFS) is School Division: 800-908-0546  
a specialized provider of clinical and therapeutic services directly to individuals as well as education-system staffing services. Services are delivered through its specialty division outlined below.
  - KFS Behavioral Therapeutic Services
  - KFS Autism Services
  - KFS Intellectual and Developmental Disabilities Services
  - KFS School Staffing Services
  - KFS Training Services
- [Pennsylvania Elks Home Service Program](#) Wayne County- 570-347-3357  
ext. 37 and ext. 27  
Providing support and advocacy services to individuals who have a developmental disability.
- Assistive Technology
  - [Free Library of Philadelphia, Library for the Blind and Physically Handicapped](#) 800-222-1754 or 215-683-3217  
The Free Library of Philadelphia's Library for the Blind and Physically Handicapped (LBPH), as part of the National Library Service for the Blind and Physically Handicapped serves Pennsylvania residents whose low vision, blindness, or disability makes reading a regular printed page difficult.  
The LPBH mails books and magazines in audio, large-print, and Braille formats directly to enrollees at no cost. Selected materials are also available online for download, and are accessible through smartphones and other mobile devices. In addition, LBPH staff

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provides outreach statewide about all of these services.

- [Pennsylvania Assistive Technology Foundation](#) [Webpage Resource] 888-744-1938  
Foundation's mission is to provide financing opportunities to people with disabilities and older Pennsylvanians helping them to acquire the assistive technology devices and services that improve the quality of their lives.
- [Temple University Institute on Disabilities Assistive Technology Resource Centers](#)
  - [United Cerebral Palsy of North Eastern Pennsylvania](#) 877-827-8324 or 570-347-3357  
Programs and resources which offer training, services and assistance for a variety of technologies for people with disabilities.
- Counseling for special healthcare needs
- Day Care
  - [Pennsylvania Department of Human Services](#) 1-800-692-7462  
[Child Care and Early Learning services.](#)
    - [Child Care Works Subsidized Child Care](#) 1-800-559-6020  
if your household income is no more than twice of the FPIG and your child is 13 or younger and you are a working parent or you are going to school.
    - [Pre-school Programs](#) 1-866-214-5437  
if your household income is no more than the FPIG and your child is five years old or younger.
    - [Online Child Care Provider Search](#) Website address  
The search will help you locate a child care provider that meets your needs and offer information on Early Learning programs. The Online Child Care Provider Search offers a portion of the wide spectrum of child care services offered by Child Care Information Services (CCIS) agencies. For additional assistance in locating a child care arrangement, [contact your local CCIS](#).
- Deaf and Hard of Hearing Resources
  - [Deaf Hard of Hearing Resources](#) PaTTAN Website  
Both professionals and families can find information here to support all communication options and many other useful topics. Links can be added by users.
- Early Intervention
  - [Easter Seals Eastern Pennsylvania](#) 610-289-0114  
Easter Seals Eastern PA is committed to providing exceptional programs and services for children with disabilities or other special needs.
  - [PA Department of Education Early Intervention Program](#) 1-800-692-7288  
The Pennsylvania Early Intervention program provides support and services to families with children, from birth to age five, with developmental delays and disabilities.
  - [Pennsylvania Department of Human Services Early Intervention Services Website](#)

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While all children grow and develop in unique ways, some children experience delays in their development. Children with developmental delays and disabilities benefit from the Pennsylvania Early Intervention program, a state supported network of parents, service practitioners, and others which builds upon the natural learning opportunities that occur within the daily routines of a child and their family.

- Health Insurance
  - [CHIP](#) [Web Page link] 1-800-986-KIDS (5437)  
Pennsylvania's Children's Health Insurance Program.  
Covers all uninsured PA kids under 19.
  - [COMPASS](#) [PA Dept. of Human Services benefits online application Web Page link]  
[Select *Apply for Any Benefits* link to begin.]
  - *Help with Medicare*
    - [APPRISE](#) 1-800-783-7067  
a free health insurance counseling service  
for individuals 60 and over.
    - [Wayne County Area Agency on Aging, APPRISE](#) 570-253-4262
    - [Medicare Part D](#) [Website link]  
Information about the Part D prescription drug benefit available to individuals  
enrolled in Medicare.
  - [HealthCare.gov](#) [Federal Health Insurance Enrollment Website] 1-800-318-2596
  - [HealthChoices](#) [Website]  
*HealthChoices* will provide low-income Pennsylvanians with the opportunity to  
purchase private health insurance at affordable rates through a network of eight  
insurance private insurers, offering three or more health insurance plan options per  
region. Coverage will begin Jan. 1, 2015. Apply online at [www.COMPASS.state.pa.us](http://www.COMPASS.state.pa.us)  
and learn more at [www.healthypa.com](http://www.healthypa.com).
  - [Medical Assistance \(MA\)](#) [PA Department of Human Services Web link.]  
Health care services for eligible individuals.
  - *Pregnancy Insurance*
    - [Presumptive Eligibility](#) [Eligible uninsured pregnant woman should  
register with Dept. of Human Services, COMPASS and Medical Assistance (MA).]  
Presumptive Eligibility (PE) provides insurance coverage for pregnant woman  
who have applied for MA but are still under review.
    - [Maternity Insurance.org](#) [Website link]
    - [Pennsylvania-Health-Coverage.com](#) [Website link] 1-866-589-6215  
Compare affordable maternity health insurance options.
  - [Resource Guide to Healthcare Options in Pennsylvania](#)  
For Children, Adults, and Seniors  
The Pennsylvania Office of Rural Health, Pennsylvania State University
- Housing
  - [Juvenile Law Center \[Wayne County\]](#)  
Advancing the rights and well-being of children in jeopardy. 1-888-864-6393  
Housing

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- [Northwest Human Services](#) 1-888-647-0020  
Provides residential living options, case/care management, and therapeutic services for individuals with disabilities.
- [Fair Housing/Equal Opportunity at HUD](#) 1-800-799-2085  
Hotline service for individuals to report incidences of housing discrimination.
- [Catholic Social Services of Scranton](#) office in Honesdale, 570-253-1777  
Provides multiple housing programs including shelters, transitional housing and permanent housing.
- [Grace Episcopal Church Shelter](#) 570-253-2760  
Offers overnight shelter in which shelter, meals, essential items, spiritual support, information and referrals are provided.
- [Wayne County Housing Authority](#) 570-488-6069  
Provides housing assistance. Serve housing challenged families, the elderly, and disabled, with cost effective and assisted housing, including Section 8 Rental Assistance.
- Health Waiver Programs
  - **Medicaid Waivers for Children under 21:**
    - [Attendant Care/Act 150](#) Long-Term Living Helpline, 1-800-753-8827  
Enables individuals with a physical disability, ages 18-59, who are mentally alert to continue to live in their homes with support and services.
    - Community Services Program for Persons with Physical Disabilities/  
[OBRA Waiver](#) Long-Term Living Helpline, 1-800-753-8827  
Provides services to people 18 or older with severe developmental and physical disabilities, such as cerebral palsy, epilepsy, or similar conditions (onset prior to age 22).
    - [Consolidated Waiver for Individuals with Mental Retardation](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
    - [Person/Family Directed Support Waiver](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
    - Community Services Program for Persons with Physical Disabilities/  
[Independence Waiver](#) Long-Term Living Helpline, 1-800-753-8827  
Provides services to individuals 18 and older with severe physical disabilities to allow them to live in the community and remain as independent as possible.
    - [Infant, Toddlers, and Families Waiver](#) 717-346-1119  
Supports Early Intervention services to children up to age three who would otherwise require the level of care provided in an Intermediate Care Facility for persons with Mental Retardation of Other Related Conditions.
- Respite Care
  - [ARCH National Respite Network](#) [Website]  
for help with the Respite Locator Service please contact Mike Mathers at:  
[mmathers@chtop.org](mailto:mmathers@chtop.org) or by phone at 1-919-490-5577

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The mission of the ARCH National Respite Network and Resource Center is to assist and promote the development of quality respite and crisis care programs, to help families locate respite and crisis care services in their communities, and to serve as a strong voice for respite in all forums.

- Special Education
  - [PA Bureau of Special Education Consult Line](#) 1-800-879-2301  
Help for families and advocates of children with special needs can be obtained by calling the Consult Line or with the on-line request form available at: <http://odr-pa.org/contact-consultline/>
  - [Intermediate Units in PA](#) [Website Link]  
Intermediate Units in Pennsylvania are part of the governance structure of public education and are located in the middle between the state education agency and the local school districts. They provide specialized services to local school districts that can be operated more effectively and efficiently on a regional basis
  
- Support Groups
  - [Parent to Parent of Pennsylvania](#) [Select 'P2P Supports Groups' link]  
Linking families of children and adults with disabilities 1-888-727-2706  
or special needs.
  - [PA Families Incorporated](#) [info@pafamiliesinc.org](mailto:info@pafamiliesinc.org) 1-800-947-4941  
Statewide network providing support to families raising children and youth with emotional, behavioral, and special needs, as well as serving as an advocate in the different child serving systems.  
Updated regularly.  
[Wayne County](#) [Select 'Resources' link on main page then select desired County.]

## Women who are or who might be pregnant

### The Healthy Baby Information Helpline – 1-800-986-2229

- Baby Supplies
  - [St. Joseph's Center Baby Pantry](#) 570-963-1261  
Free community service available to all families who need baby food, clothing (up to size 6), diapers and other baby items.
- Breastfeeding Guides If you need more information visit [Handouts for Parents](#) or call the Healthy Baby line at 800-986-BABY(2229).
  - [Pennsylvania Breastfeeding Referral Guide](#)  
Arranged by County
  - [Womenshealth.gov Breastfeeding Challenges Guide](#) 800-994-9662  
Information regarding common breastfeeding challenges  
Office on Women's Health, US Department of Health and Human Services

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- Car Seats
  - [Car Seat Safety](#)

The PA Child Passenger Protection Act requires that all drivers transporting children ages birth – four years use an approved child safety seat. Children ages four to eight must wear a seat belt and be in a booster seat. Children with medical conditions or disabilities may require special considerations or adaptations for transportation safety.

    - [The PA Traffic Injury Prevention Project](#)  
Car Seat Loan Program by County - Information Hotline – 800-CAR-BELT  
Training for school districts and companies 412-885-0266  
on transporting children with special needs.
    - [National Highway Safety Transportation Administration](#) – 888-327-4236  
Information on car seat safety and installation inspection.
    - National Easter Seal Society [phone listing] 800-221-6827  
Referrals and information about car seats.
    - [The American Academy of Pediatrics](#) 847-228-5005  
Referrals and information about car seats.
  
- Counseling
  - [Nurse-Family Partnership](#) [select ‘Find a Local Agency’ for access to County list]  
Wayne County – 570-826-1777  

A free, voluntary program that partners first-time moms with nurse home visitors. When you enroll in the program, a special trained nurse will visit you throughout your pregnancy and until your baby turns two years old. During these visits, your caring nurse will offer the knowledge and support you need to confidently create a better life for your baby and yourself.
  
- CHIP
  - [PA Children’s Health Insurance Program](#) Call automated phone line at 800-986-KIDS (5437) and a CHIP representative will return your call within two business days.  

Pennsylvania’s CHIP program puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.
  
- Pregnancy Insurance
  - Presumptive Eligibility (PE), Medical Assistance (MA)  
Presumptive Eligibility is a temporary program of health insurance coverage for pregnant women who are applying for Medical Assistance.
    - [PA Dep of Human Services Benefits Helpline](#) 1-800-692-7462
    - [PA Dep of Human Services County Assistance Office Contact Information](#)
  - [COMPASS](#) (PA Dep of Human Services) [Website]  
*Online application for Pennsylvanians to apply for many health and human service programs. Click on the ‘Apply Now’ button to begin or use links on right side for further assistance.*
  - [PAHealthOptions.com \(PA Dep of Insurance\)](#) 1-877-881-6388  
[The Pennsylvania](#) Insurance Department’s Unbiased Guide to Understanding Health Insurance.

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- [text4baby](#) Registration is free on the text4baby.org website.  
Free text messages to keep you and your baby healthy throughout your pregnancy and the baby's first year.
- [WIC](#) 800-942-9467  
Through WIC, pregnant women, mothers, and caregivers of infants and young children learn about good nutrition to keep themselves and their families healthy. WIC provides nutrition service, breastfeeding support, health care and social service referrals, and healthy foods to over 250,000 participants every month in PA.

## Lead health information for parents, homeowners, contractors, and healthcare professionals

The Lead Information Helpline – 1-800-440-4323

- [Elevated Lead Blood Level Case Management Guidelines](#) [CDC Web Page]  
Recommendations from the CDC Advisory Committee on Childhood Lead Poisoning Prevention
- [Environmental Protection Agency, Lead](#) [EPA Web Page]  
Provides many useful links for families including:  
[Lead Hotline – National Lead Information Center](#) link (800) 424-5323
- [PA Lead and Healthy Homes Program](#) [Website link] (717) 772-2762  
The Pennsylvania Lead and Healthy Homes Program (LHHP) seeks to create safe and healthy housing by addressing environmental health and safety issues in homes. Program contact list provided by County.
- Certified Contractors
  - Locating EPA Certified Lead Contractors and technicians
    - [EPA.gov - Lead](#)
    - [PA Labor and Industry](#)  
Link to list of accredited trainers and certified contracting firms.
  - Information for Contractors
    - [EPA - Lead](#)  
Renovate Right for Contractors and Trainers
    - [PA Labor and Industry](#)  
Certification and Other Requirements for Lead Occupations
    - [OSHA](#)  
For information about regulations regarding work on facilities which are non-residential, contractors should contact the appropriate Occupational Safety & Health Administration Pennsylvania area office.
- Property Managers
  - [HUD – Lead Disclosure Rule](#)  
Congress passed the Residential Lead-Based Paint Hazard Reduction Act of 1992, also known as Title X, to protect families from exposure to lead from paint, dust, and soil. Section 1018 of this law directed HUD and EPA to require the

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disclosure of known information on lead-based paint and lead-based paint hazards before the sale or lease of most housing built before 1978.

If you did not receive the Disclosure of Information on Lead-Based Paint and/or Lead-Based Paint Hazards form when you bought or leased pre-1978 housing, contact 1-800-424-LEAD (5323).

## Individuals with Traumatic Brain Injury and their families

The Head Injury Information Helpline – 866-412-4755

- [Brain Injury Association of Pennsylvania](#) 1-800-444-6443  
Our mission: to prevent brain injury and improve the quality of life for people who have experienced brain injury and their family members through support, education, advocacy, and research.
- PA Department of Health Head Injury Program
  - [Head Injury Program](#) 866-412-4755  
The goal of the program is to help individuals with a traumatic brain injury live independently in their homes and communities.
- Waiver Programs
  - [Independent Enrollment Broker](#) 788-550-4227  
Office of Long-Term Living launched the PA Independent Enrollment Broker, a contracted statewide entity, to facilitate and streamline the eligibility/enrollment process for applicants seeking services for several PA waivers/programs.
  - [COMMCARE Waiver](#) 1-800-753-8827  
A Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (TBI).
  - [OBRA Waiver](#) 1-800-753-8827  
Home and Community based Waiver program that may help if you have a developmental physical disability to allow you to live in the community and remain as independent as possible.
- Other Information
  - [Acquired Brain Injury Network of Pennsylvania](#) [info@abin-pa.org](mailto:info@abin-pa.org), 1-800-516-8052  
Nonprofit organization of brain injury survivors, family members, and friends dedicated to increasing public awareness about acquired brain injury, and to providing support, education, information, advocacy, and other services for individuals with acquired brain injury and their families.
  - [Brainline.org](#) - 703-998-2020  
Preventing, treating, and living with traumatic brain injury (TBI).

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## Immunizations/Vaccinations

- PA Department of Health Division of Immunizations
  - [Division of Immunizations](#) 717-787-5681
  - [Pennsylvania Vaccines for Children Program](#) 888-646-6864  
Free vaccines for uninsured children 877-724-3258
- [PA Department of Health, Health Services Locator](#) [Website]  
To find a local health center close to you select your county.

## Legal advocacy for the disabled in Pennsylvania

- [Disability Rights Network of Pennsylvania](#) Harrisburg 1-800-692-7443 or 717-236-8110  
717-346-0239 [TDD]  
Philadelphia 215-238-8070  
Pittsburgh 412-391-5225  

The mission of the Disability Rights Network of Pennsylvania is to advance, protect, and advocate for the human, civil, and legal rights of Pennsylvanians with disabilities.
- [PA Health Law Project](#) 1-800-274-3258  
Helping People in Need get the Health Care they deserve.  
Advocacy on access to health care for low-income consumers, the elderly, and persons with disabilities.

## Transportation Assistance for the Disabled

- [Pennsylvania Care Planning Council](#) Website address  
[Community Disability, Assistive Technology & Transportation Service](#)  
The Pennsylvania Care Planning Council lists companies and individual providers who help families deal with the crisis and burden of long term care.
- [PA Dept of Human Services Medical Assistance Transportation Program](#) 800-662-0780  
The Medical Assistance Transportation Program, also known as MATP, provides transportation to medical appointments for Medical Assistance recipients who do not have transportation available to them. The individual's county of residence will provide the type of transportation that is the least expensive while still meeting their needs.

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## Vocational Rehabilitation Assistance and Job Training for the Disabled

- [Pennsylvania Department of Labor & Industry Vocational Rehabilitation Services](#) Website  
The Pennsylvania Office of Vocational Rehabilitation, or OVR, provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment. OVR provides services to eligible individuals with disabilities, both directly and through a network of approved vendors. Services are provided on an individualized basis.
  - [OVR Office Directory](#) - Arranged by District Office and by Counties Served