

# Susquehanna County Resource Guide

## Children and youth with special healthcare needs and their families

The Special Kids Network Helpline – 1-800-986-4550

- Advocacy for special healthcare needs
  - [The Arc of Pennsylvania](#) [Website link]  
The largest advocacy organization in the United States for citizens with intellectual and developmental disabilities, and their families containing 34 local chapters serving 56 counties across Pennsylvania.
  - [Juvenile Law Center](#) [Select Susquehanna County then 'Advocacy and Legal Services'.]  
Advancing the rights and well-being of children in jeopardy. 1-888-864-6393
    - [Pennsylvania Bar Association Lawyer Referral Service](#) 1-800-932-0311  
Matches clients to a Pennsylvania lawyer in a specific area of law.
    - [Office of Vocational Rehabilitation](#) 1-800-541-0721 or 814-871-4551  
Provides assistance with obtaining and maintaining employment to individuals with disabilities.
    - [North Penn Legal Services](#) 570-784-8760  
Provides legal representation to low-income people.
    - [Special Kids Network](#) 1-800-986-4550  
Statewide referral service designed to serve families of children with chronic health of disabling conditions through information and service coordination.
    - [Disability Rights Network of Pennsylvania](#) Philadelphia: 215-238-8070 or Harrisburg: 717-236-8110  
Provides legal consultation for individuals with disabilities and their families who are facing discrimination on the basis of disability.
    - [Developmental Disabilities Advocacy Network](#) 1-800-692-7443  
Provides information on disability programs and services in communities nationwide.
    - [PA Client Assistance Program](#) 888-745-2357 or 800-323-6060  
Advocacy program for people with disabilities seeking services in employment and housing.
    - [LGBT Youth in Crisis Hotline](#) 800-246-7743  
Youth serving youth through age 25. Peer counseling, information, and local resources.
    - [Susquehanna MH/MR](#) 570-346-5741  
Administers services and programs for individuals with mental and developmental disabilities.
    - [Northwest Human Services](#) 888-647-0020  
Provides residential living options, case/care management, and therapeutic series for individuals with disabilities.
    - [Anthracite Region Center for Independent Living](#) 800-777-9906  
Provides services for individuals with disabilities such as independent living skills training, attendant care services, transportation services, information and referral.
    - [Good Will Industries](#) [Website Link]  
Provides supported employment program for adults with disabilities.

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- [Center for Independent Living of North Central PA](#) 570-327-9070  
Provides services for individuals with physical disabilities: independent living skills training, service coordination, peer support, attendant care services, advocacy, and information and referral.
- [The Center for Lesbian and Gay Civil Rights](#) 866-LGBT-LAW or 215-731-1447  
Advocates equality for lesbian, gay, bisexual and transgender Pennsylvanians through direct legal services, education and policy reform.
- [Kaleidoscope Family Solutions Inc.](#) Autism, IDD & Behavioral Team 877-384-1729;  
Kaleidoscope Family Services (KFS) is School Division: 800-908-0546  
a specialized provider of clinical and therapeutic services directly to individuals as well as education-system staffing services. Services are delivered through its specialty division outlined below.
  - KFS Behavioral Therapeutic Services
  - KFS Autism Services
  - KFS Intellectual and Developmental Disabilities Services
  - KFS School Staffing Services
  - KFS Training Services
- [Kids as Self Advocates](#) [Website]  
[Family Voices](#) project funded by the [U.S. Maternal and Child Health Bureau](#)
- [Pennsylvania Elks Home Service Program](#) Susquehanna County: 570-347-3357 ext. 37  
Providing support and advocacy services to individuals who have a developmental disability.
- [National Runaway Switchboard](#) 1-800-786-2929  
Toll-free, nationwide hot-line for runaways and troubled youth. Provides information and referral for shelter, counseling, medical and legal services and transportation back home.
- Assistive Technology
  - [Caroline's Cart](#) Customer Service: 828-464-7388  
Grocery Cart designed for families with older children or adults with physical special needs. See website for store locations.
  - [Pennsylvania Assistive Technology Foundation](#) [Webpage Resource] 888-744-1938  
Foundation's mission is to provide financing opportunities to people with disabilities and older Pennsylvanians helping them to acquire the assistive technology devices and services that improve the quality of their lives.
- Counseling for special healthcare needs
- Day Care
  - [Pennsylvania Department of Human Services](#) 1-800-692-7462  
Child Care and Early Learning services.
    - [Child Care Works Subsidized Child Care](#) 1-800-559-6020  
if your household income is no more than twice of the FPIG and your child is 13 or younger and you are a working parent or you are going to school.
    - [Pre-school Programs](#) 1-866-214-5437

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if your household income is no more than the FPIG and your child is five years old or younger.

- [Online Child Care Provider Search](#) Website address  
The search will help you locate a child care provider that meets your needs and offer information on Early Learning programs. The Online Child Care Provider Search offers a portion of the wide spectrum of child care services offered by Child Care Information Services (CCIS) agencies. For additional assistance in locating a child care arrangement, [contact your local CCIS](#).

- Early Intervention

- [PA Department of Education Early Intervention Program](#) 1-800-692-7288.  
The Pennsylvania Early Intervention program provides support and services to families with children, from birth to age five, with developmental delays and disabilities.
- [Pennsylvania Department of Human Services Early Intervention Services Website](#)  
While all children grow and develop in unique ways, some children experience delays in their development. Children with developmental delays and disabilities benefit from the Pennsylvania Early Intervention program, a state supported network of parents, service practitioners, and others which builds upon the natural learning opportunities that occur within the daily routines of a child and their family.

- Health Insurance

- [CHIP](#) [Web Page link] 1-800-986-KIDS (5437)  
Pennsylvania's Children's Health Insurance Program.  
Covers all uninsured PA kids under 19.
- [COMPASS](#) [PA Dept. of Human Services benefits online application Web Page link]  
[Select *Apply for Any Benefits* link to begin.]
- *Help with Medicare*
  - [APPRISE](#) 1-800-783-7067  
a free health insurance counseling service for individuals 60 and over.
  - [Susquehanna County Area Agency on Aging, APPRISE](#) 800-982-4326
  - [Medicare Part D](#) [Website link]  
Information about the Part D prescription drug benefit available to individuals enrolled in Medicare.
- [HealthCare.gov](#) [Federal Health Insurance Enrollment Website] 1-800-318-2596
- [HealthChoices](#) [Website]  
*HealthChoices* will provide low-income Pennsylvanians with the opportunity to purchase private health insurance at affordable rates through a network of eight insurance private insurers, offering three or more health insurance plan options per region. Coverage will begin Jan. 1, 2015. Apply online at [www.COMPASS.state.pa.us](http://www.COMPASS.state.pa.us) and learn more at [www.healthypa.com](http://www.healthypa.com).
- [Medical Assistance \(MA\)](#) [PA Department of Human Services Web link.]  
Health care services for eligible individuals.
- Pregnancy Insurance
  - [Presumptive Eligibility](#) [Eligible uninsured pregnant woman should register with Dept. of Human Services, COMPASS and Medical Assistance (MA).]

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Presumptive Eligibility (PE) provides insurance coverage for pregnant woman who have applied for MA but are still under review.

- [Maternity Insurance.org](#) [Website link]
- [Pennsylvania-Health-Coverage.com](#) [Website link] 1-866-589-6215  
Compare affordable maternity health insurance options.

- [Resource Guide to Healthcare Options in Pennsylvania](#)  
For Children, Adults, and Seniors  
The Pennsylvania Office of Rural Health, Pennsylvania State University

## • Housing

- [Juvenile Law Center](#) [Susquehanna County.]  
Advancing the rights and well-being of children in jeopardy.
  - [Northwest Human Services](#) 888-647-0020  
Provides residential living options, case/care management, and therapeutic services for individuals with disabilities.
  - Fair Housing/Equal Opportunity at HUD 1-800-799-2085  
Hotline service for individuals to report incidences of housing discrimination.
  - [Women's Resource Center, Inc.](#) Hotline: 1-800-257-5765 or 570-278-1800  
Offers emergency shelter and social services for survivors of domestic violence and/or sexual violence.
  - [Susquehanna County Housing/Redevelopment Authority](#) 570-278-4096  
Public housing program that connects income-eligible individuals and families with public housing or section 8.

## • Health Waiver Programs

- **Medicaid Waivers for Children under 21:**
  - [Attendant Care/Act 150](#) Long-Term Living Helpline, 1-800-753-8827  
Enables individuals with a physical disability, ages 18-59, who are mentally alert to continue to live in their homes with support and services.
  - Community Services Program for Persons with Physical Disabilities/[OBRA Waiver](#)  
Long-Term Living Helpline, 1-800-753-8827  
Provides services to people 18 or older with severe developmental and physical disabilities, such as cerebral palsy, epilepsy, or similar conditions (onset prior to age 22).
  - [Consolidated Waiver for Individuals with Mental Retardation](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
  - [Person/Family Directed Support Waiver](#)  
Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
  - Community Services Program for Persons with Physical Disabilities/[Independence Waiver](#)  
Long-Term Living Helpline, 1-800-753-8827  
Provides services to individuals 18 and older with severe physical disabilities to allow them to live in the community and remain as independent as possible.
  - [Infant, Toddlers, and Families Waiver](#) 717-346-1119  
Supports Early Intervention services to children up to age three who would

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otherwise require the level of care provided in an Intermediate Care Facility for persons with Mental Retardation of Other Related Conditions.

- Respite Care
  - [ARCH National Respite Network](#) [Website]  
for help with the Respite Locator Service please contact Mike Mathers at:  
[mmathers@chtop.org](mailto:mmathers@chtop.org) or by phone at 1-919-490-5577  
The mission of the ARCH National Respite Network and Resource Center is to assist and promote the development of quality respite and crisis care programs, to help families locate respite and crisis care services in their communities, and to serve as a strong voice for respite in all forums.
  
- Special Education
  - [PA Bureau of Special Education Consult Line](#) 1-800-879-2301  
Help for families and advocates of children with special needs can be obtained by calling the Consult Line or with the on-line request form available at: <http://odr-pa.org/contact-consultline/>
  - [Intermediate Units in PA](#) [Website Link]  
Intermediate Units in Pennsylvania are part of the governance structure of public education and are located in the middle between the state education agency and the local school districts. They provide specialized services to local school districts that can be operated more effectively and efficiently on a regional basis
  - [Berks County SPELL \(Supporting Parents of Exceptional Learners for Life\)](#) [Website Link]  
Support group operated under the guidance of local advocates Michele Ford and Elizabeth Hemmings. SPELL was created to help parents gain information, resources, and support while assisting them in their journey of parenting exceptional children.
  
- Support Groups
  - [Parent to Parent of Pennsylvania](#) [Select 'P2P Supports Groups' link]  
Linking families of children and adults with disabilities 1-888-727-2706  
or special needs.
  - [PA Families Incorporated](#) [info@pafamiliesinc.org](mailto:info@pafamiliesinc.org) 1-800-947-4941  
Statewide network providing support to families raising children and youth with emotional, behavioral, and special needs, as well as serving as an advocate in the different child serving systems.  
Updated regularly.  
[Susquehanna County](#) [Select 'Resources' link on main page then select desired County.]
    - Support groups/supports for parents who have children with any kind of behavioral challenges, developmental disabilities, social, emotional concerns or addictions.

## Women who are or who might be pregnant

The Healthy Baby Information Helpline – 1-800-986-2229

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- Baby Supplies
  
- Breastfeeding Guides If you need more information visit [Handouts for Parents](#) or call the Healthy Baby line at 800-986-BABY(2229).
  - [Pennsylvania Breastfeeding Referral Guide](#)  
Arranged by County
  - [Womenshealth.gov Breastfeeding Challenges Guide](#) 800-994-9662  
Information regarding common breastfeeding challenges  
Office on Women’s Health, US Department of Health and Human Services
  
- Car Seats
  - [Car Seat Safety](#)

The PA Child Passenger Protection Act requires that all drivers transporting children ages birth – four years use an approved child safety seat. Children ages four to eight must wear a seat belt and be in a booster seat. Children with medical conditions or disabilities may require special considerations or adaptations for transportation safety.

    - [The PA Traffic Injury Prevention Project](#)  
Car Seat Loan Program by County - Information Hotline – 800-CAR-BELT  
Training for school districts and companies 412-885-0266  
on transporting children with special needs.
    - [National Highway Safety Transportation Administration](#) – 888-327-4236  
Information on car seat safety and installation inspection.
    - National Easter Seal Society [phone listing] 800-221-6827  
Referrals and information about car seats.
    - [The American Academy of Pediatrics](#) 847-228-5005  
Referrals and information about car seats.
  
- Counseling
  - [Berks County Transition Coordinating Council](#) Website Link  
Benefits Counseling resource to aid in the employment of people with disabilities in Berks County.
  - [Nurse-Family Partnership](#) [select ‘Find a Local Agency’ for access to County list]  
Susquehanna County – 570-826-1777  

A free, voluntary program that partners first-time moms with nurse home visitors. When you enroll in the program, a special trained nurse will visit you throughout your pregnancy and until your baby turns two years old. During these visits, your caring nurse will offer the knowledge and support you need to confidently create a better life for your baby and yourself.
  
- CHIP
  - [PA Children’s Health Insurance Program](#) Call automated phone line at 800-986-KIDS (5437) and a CHIP representative will return your call within two business days.

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Pennsylvania's CHIP program puts health coverage within reach for all uninsured kids and teens who are not eligible for or enrolled in Medical Assistance.

- **Pregnancy Insurance**
  - **Presumptive Eligibility (PE), MA**  
Presumptive Eligibility is a temporary program of health insurance coverage for pregnant women who are applying for Medical Assistance.
    - PA Dept of Human Services Benefits Helpline 1-800-692-7462
    - [PA Dept of Human Services County Assistance Office Contact Information](#)
  - [COMPASS](#) (PA Dep of Human Services) [Website]  
*Online application for Pennsylvanians to apply for many health and human service programs. Click on the 'Apply Now' button to begin or use links on right side for further assistance.*
  - [PAHealthOptions.com \(PA Dep of Insurance\)](#) 1-877-881-6388  
The Pennsylvania Insurance Department's Unbiased Guide to Understanding Health Insurance.
  
- [text4baby](#) Registration is free on the text4baby.org website.  
Free text messages to keep you and your baby healthy throughout your pregnancy and the baby's first year.
  
- [WIC](#) 800-942-9467  
Through WIC, pregnant women, mothers, and caregivers of infants and young children learn about good nutrition to keep themselves and their families healthy. WIC provides nutrition service, breastfeeding support, health care and social service referrals, and healthy foods to over 250,000 participants every month in PA.

## Lead health information for parents, homeowners, contractors, and healthcare professionals

The Lead Information Helpline - 1-800-440-5323

- [Elevated Lead Blood Level Case Management Guidelines](#) [CDC Web Page]  
Recommendations from the CDC Advisory Committee on Childhood Lead Poisoning Prevention
- [Environmental Protection Agency, Lead](#) [EPA Web Page]  
Provides many useful links for families including:  
[Lead Hotline – National Lead Information Center](#) link (800) 424-5323.
  
- [PA Lead and Healthy Homes Program](#) [Website link] (717) 772-2762  
The Pennsylvania Lead and Healthy Homes Program (LHHP) seeks to create safe and healthy housing by addressing environmental health and safety issues in homes. Program contact list provided by County.
- **Certified Contractors**
  - Locating EPA Certified Lead Contractors and technicians

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- [EPA.gov - Lead](#)
- [PA Labor and Industry](#)  
Link to list of accredited [trainers](#) and certified [contracting firms](#).
- Information for Contractors
  - [EPA - Lead](#)  
Renovate Right for Contractors and Trainers
  - [PA Labor and Industry](#)  
Certification and Other Requirements for Lead Occupations
  - [OSHA](#)  
For information about regulations regarding work on facilities which are non-residential, contractors should contact the appropriate Occupational Safety & Health Administration Pennsylvania area office.
- Property Managers
  - [HUD – Lead Disclosure Rule](#)  
Congress passed the Residential Lead-Based Paint Hazard Reduction Act of 1992, also known as Title X, to protect families from exposure to lead from paint, dust, and soil. Section 1018 of this law directed HUD and EPA to require the disclosure of known information on lead-based paint and lead-based paint hazards before the sale or lease of most housing built before 1978.

If you did not receive the Disclosure of Information on Lead-Based Paint and/or Lead-Based Paint Hazards form when you bought or leased pre-1978 housing, contact 1-800-424-LEAD (5323).

## Individuals with Traumatic Brain Injury and their families

The Head Injury Information Helpline – 866-412-4755

- [Brain Injury Association of Pennsylvania](#) 1-800-444-6443  
Our mission: to prevent brain injury and improve the quality of life for people who have experienced brain injury and their family members through support, education, advocacy, and research.
- PA Department of Health Head Injury Program 866-412-4755
  - [Head Injury Program](#)  
The goal of the program is to help individuals with a traumatic brain injury live independently in their homes and communities.
- Waiver Programs
  - [Independent Enrollment Broker](#) 788-550-4227  
Office of Long-Term Living launched the PA Independent Enrollment Broker, a contracted statewide entity, to facilitate and streamline the eligibility/enrollment process for applicants seeking services for several PA waivers/programs.
  - [COMMCARE Waiver](#) 1-800-753-8827

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A Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (TBI).

- [OBRA Waiver](#) 1 -800-753-8827  
Home and Community based Waiver program that may help if you have a developmental physical disability to allow you to live in the community and remain as independent as possible.
- Other Information
  - [Acquired Brain Injury Network of Pennsylvania](#) info@abin-pa.org, 1-800-516-8052  
Nonprofit organization of brain injury survivors, family members, and friends dedicated to increasing public awareness about acquired brain injury, and to providing support, education, information, advocacy, and other services for individuals with acquired brain injury and their families.
  - [Brainline.org](#) - 703-998-2020  
Preventing, treating, and living with traumatic brain injury (TBI).

## Immunizations/Vaccinations

- PA Department of Health Division of Immunizations
  - [Division of Immunizations](#) 717-787-5681
  - [Pennsylvania Vaccines for Children Program](#) 888-646-6864  
Free vaccines for uninsured children 877-724-3258

## Legal advocacy for the disabled in Pennsylvania

### [Disability Rights Network of Pennsylvania](#)

Harrisburg 1-800-692-7443  
717-236-8110  
717-346-0239 [TDD]  
Philadelphia 215-238-8070  
Pittsburgh 412-391-5225

The mission of the Disability Rights Network of Pennsylvania is to advance, protect, and advocate for the human, civil, and legal rights of Pennsylvanians with disabilities.

### [PA Health Law Project](#)

1-800-274-3258

Helping People in Need get the Health Care they deserve.

Advocacy on access to health care for low-income consumers, the elderly, and persons with disabilities.

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## Transportation Assistance for the Disabled

Pennsylvania Care Planning Council

Website address

### [Community Disability, Assistive Technology & Transportation Service](#)

- [PA Dept of Human Services Medical Assistance Transportation Program](#) 610-921-2361  
800-383 -2278
- [PA Dept of Human Services Medical Assistance Transportation Program](#) 570-278-6140  
866-278-9332

The Medical Assistance Transportation Program, also known as MATP, provides transportation to medical appointments for Medical Assistance recipients who do not have transportation available to them. The individual's county of residence will provide the type of transportation that is the least expensive while still meeting their needs.

## Vocational Rehabilitation Assistance and Job Training for the Disabled

- [Pennsylvania Department of Labor & Industry Vocational Rehabilitation Services](#) Website  
The Pennsylvania Office of Vocational Rehabilitation, or OVR, provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment. OVR provides services to eligible individuals with disabilities, both directly and through a network of approved vendors. Services are provided on an individualized basis.
  - [OVR Office Directory](#) - Arranged by District Office and by Counties Served

Other Resources in Susquehanna County:

- [PA 2-1-1](#) 888-829-1341  
Information and referrals for Northeast PA.