Children and youth with special healthcare needs and their families
The Special Kids Network Helpline – 1-800-986-4550

- Advocacy for special healthcare needs
  - The Arc of Pennsylvania [Website link]
    The largest advocacy organization in the United States for people with intellectual and developmental disabilities containing 34 local chapters serving 56 counties across Pennsylvania.
  - CAP4Kids The Children’s Advocacy Project of Philadelphia. [Website link]
    Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - Juvenile Law Center [Select ‘Philadelphia’ County then ‘Advocacy and Legal Services’ or ‘Disability Rights and Special Needs Resources’. ]
    Advancing the rights and well-being of children in jeopardy. 1-888-864-6393
  - Advocacy and Legal Services
    List of referrals
    - Association of Retarded Citizens (ARC)
      Offers services for individuals with intellectual and developmental disabilities such as early intervention, supported employment, job training, transition planning, respite care, supported living and transportation
    - Mazzoni Center 215-563-0652
      Health center for LGBTQ community. Primary health care services, counseling services, family planning services, HIV/AIDS care services. Also offer direct legal services for individuals facing discrimination based on sexual orientation or gender identity.
    - Pennsylvania Bar Association Lawyer Referral Service 1-800-932-0311
      Pennsylvania Bar Association Lawyer Referral Service matches clients to a Pennsylvania lawyer in a specific area of law.
    - Office Of Vocational Rehabilitation Please look on OVR Office Directory on website listed for the 21 District Office locations and phone numbers
      OVR provides assistance with obtaining and maintaining employment to individuals with disabilities.
    - Special Kids Network 800-986-4550
      Statewide referral service designed to serve families of children with chronic health of disabling conditions through information and service coordination
    - Women Against Abuse Legal Center 215-686-7082
      Provides legal services for victims of domestic violence including help filing a PFA, support when going to court, etc.
    - Philadelphia Legal Assistance 215-981-3800
      Provides legal services to low-income individuals and families concerning, welfare, food stamps, medical assistance, family law including divorce, child custody, child support and protection from abuse, unemployment compensation and bankruptcy.

Updated September 2015
Pennsylvania Health Law Project  215-625-3663 or 1-800-274-3258
Provide legal services and advocacy to individuals having trouble accessing publicly funded health care coverage or services. Assist in obtaining public health care, finding a doctor, getting prenatal and OB/GYN care, appealing denials of services, and other health related concerns.

Juvenile Law Center  1-800-875-8887
Works on behalf of children involved with public agencies, for example, abused or neglected children placed in foster homes, delinquent youth in treatment facilities or adult prison, or children in placement with specialized service needs.

Homeless Advocacy Project  215-523-9595
Free legal services to homeless individuals and families.

Education Law Center  215-238-6970
Provide over-the-phone legal advice to parents, children, and advocates regarding the rights of children in the public school system in Philadelphia (and throughout the state). Questions covered include: special education, early intervention for children with disabilities, school discipline, residency, rights of English language learners, and rights protected by the No Child Left Behind Act.

Disability Rights Network Of Pennsylvania  Philadelphia: 215-238-8070
Harrisburg: 717-236-8110; Pittsburgh: 412-391-5225
Provide legal consultation and representation for individuals with disabilities and their families who are facing discrimination on the basis of disability and access to needed services along with providing information, referral and technical assistance to Pennsylvania residents with disability issues.

Defender Association Of Philadelphia  215-568-3190
Provide court appointed defense lawyers for individuals in the delinquency or adult criminal justice system. The Child Advocacy Unit represents children in dependency cases and the Juvenile Unit represents children in delinquency cases. Routinely respond to informational requests from the general public regarding court involved children. This office will also do expungements of Juvenile Records.

Community Legal Services  215-981-3700
Free legal services to low-income individuals and families (including teen parents) concerning parental rights, housing, employment public benefits, and bankruptcy. Provides the court appointed lawyer for parents whose children have open DHS files.

AIDS Law Project  215-587-9377 English & Spanish
Provide legal services to individuals with HIV/AIDS pertaining to: AIDS discrimination, access to health care, wills. Living wills and powers of attorney, Social Security disability benefits, welfare benefits, insurance coverage, housing, financial issues and debt, family law, immigration.

Women  215-928-9801
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- **Developmental Disabilities Advocacy Network** 1-800-692-7443
  The Developmental Disabilities Advocacy Network provides information on disability programs and services in communities nationwide.

- **PA Client Assistance Program** Philadelphia: 215-557-7112
  Camp Hill: 717-731-1077; Toll-Free: 888-745-2357 or 800-323-6060
  PA’s Client Assistance Program is an advocacy program for people with disabilities seeking services in employment and housing.

- **Renaissance Education Association** Chapters throughout Pennsylvania
  Non-profit, non-political, educational and social support organization founded and designed to educate and support persons regarding transgender issues, sexual orientation, sexual identity or gender identity without prejudice.

- **LGBT Youth in Crisis Hotline** 800-246-7743
  Youth serving youth through age 25. Peer counseling, information, and local resources.

- **Gay, Lesbian, Bisexual, and Transgender Helpline** 888-843-4564
  The Gay, Lesbian, Bisexual, and Transgender Hotline provides telephone and email peer counseling, as well as factual information and local resources for cities and towns across the United States.

- **Welcoming Center for New Pennsylvanians** 215-557-2626
  The Welcoming Center for New Pennsylvanians offers free legal clinics for immigrants on the second Tuesday of every month from 3 to 5:30 p.m. at the Center City location. Clients talk in private to an attorney about any legal questions they may have; immigration, business, family, or employment. Please register in advance to reserve an appointment.

Disability Rights and Special Needs Resources

- **Pennsylvania Families Incorporated** Please look at website which will give locations, phone numbers, support groups, and additional information.
  PFI is a resource database that that empowers PA families of children with special needs by linking them to support and information.

- **Social Security Administration** Reading: 610-320-5235
  Lancaster: 717-291-2168; Philadelphia: 1-800-772-1213
  Local office where individuals can apply for Social Security benefits.

- **Bureau of Blindness and Visual Services** Harrisburg: 717-787-6176
  Philadelphia: 215-560-5700
  Provides services to assist individuals who are blind or visually impaired in areas of specialized children services, finding employment, starting a business, gaining independent living skills.

- **Ken-Crest** Please refer to listed website under “Office Locations” for a complete list of locations and phone numbers.
  Ken-Crest provides services for youth and adults with developmental disabilities such as community residential services, Lifesharing, clinical services, employment services, individual and family supports, and educational services.

- **Citizens Acting Together Can Help** 215-735-7435
  CATCH provides an array of services for individuals with mental health and developmental disabilities including day programs and employment services.

- **SEPTA Accessible Services** Transportation Hotline: 215-580-7145
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Offers a variety of accessible services for individuals with disabilities and senior citizens.

- **SPIN (Special People in Northeast, Inc.)** 215-613-1000
  Services for adults with developmental disabilities, including residential living options, day programs, employment supports, and community center.

- **PATH, Inc.** 215-728-4600
  Services for individuals with intellectual disabilities or mental retardation including vocational services, community integrated employment, adult day programs, and community living arrangements.

- **Liberty Resources** Philadelphia: 215-634-2000; Allentown: 610-432-3880
  Liberty Resources Home Choices provides home care services such as Personal Care, Homemaking/Light Housekeeping and Companionship to individuals with physical disabilities.

- **Intercommunity Action Inc.** 215-487-0914
  Services for individuals with developmental disabilities, including activity center, and housing and employment services and supports.

- **Bureau of Autism Services** Harrisburg: 866-539-7689
  Bureau of Autism Services is a department within the Department of Public Welfare specifically addressing the needs, issues and concerns of people with Autism Spectrum Disorders in Pennsylvania. BAS provides information on available services and waiver funding.

- **County MH/MR/DS**
  Please look at website listed for locations and phone numbers.
  The Home and Community Services Information Systems offers a directory of all of PA's county MH/MR/DS. The Office of Mental Health/Mental Retardation/Mental Development administers services and programs for individuals with mental and developmental disabilities.

- **Northwest Human Services**
  Please look at website listed under “locations” for contact information.
  NHS provides residential living options, case/care management, and therapeutic services for individuals with disabilities.

- **Good Will Industries**
  Please refer to website under “Goodwill Locator” listed for complete list of locations and phone numbers.
  Good will Industries provides supported employment program for adults with disabilities.

- **Step By Step, Inc.** Wilkes Barre: 570-829-3477 or 570-829-3477; Bethlehem: 610-867-0688; Upper Darby: 610-352-7837
  Step by Step, Inc. provides intensive case management and supportive living services for mentally ill and developmentally disabled individuals. Residential living options include Lifesharing, Community Homes, Supportive Living and more.

- **Resources for Human Development**
  Please refer to listed website under “Program Directory” for complete list of vocational services and behavioral health for individuals with mental illness or intellectual disability.

- **Mental Health Association** Bloomsburg: 570-784-9583
The Association is an advocate and resource for individuals and families coping with mental illness. Provides mentoring and friendship for mentally ill individuals by matching them with volunteers from the community.

- **Elwyn**  
  Elwyn, PA: 610-891-2000  
  Elwyn provides information and referral services in regards to residential services and supports for individuals with intellectual and developmental disabilities in Chester, Delaware and Philadelphia counties in Pennsylvania. Also provide work opportunities and adult day programs for people with disabilities.

- **AHEDD, Inc.**  
  215-885-2060  
  Customized employment for people with developmental disabilities. Also services for youth in their transition from school to careers & work.

- **Special Kids Network**  
  800-986-4550  
  Statewide referral service designed to serve families of children with chronic health of disabling conditions through information and service coordination.

- **Legal Clinic For The Disabled**  
  215-587-3350  
  Provide legal services for low-income individuals with physical disabilities in matters such as domestic violence proceedings, consumer protection, public benefits, insurance claims, Social Security disability, ADA, and domestic relations.

- **Library For The Blind And Physically Handicapped: Adult Education Program**  
  Adult Basic Education, one-on-one tutoring and  
  GED Preparation services for blind or physically handicapped individuals.

- **Horizon House Rehabilitation Services, Inc.**  
  215-386-3838 ext. 114  
  Horizon House provides supported employment/vocational services and housing programs for individuals with MH history or history of substance abuse.

- **JEVS Rehabilitation Services/A.P. Orleans Vocational Center**  
  215-728-4429  
  JEVS provides job training in food service, custodial, and hospitality areas; supported employment; partial hospitalization for individuals with severe mental health needs.

- **Pennsylvania Association For The Blind**  
  Please refer to website under “Local Agencies” for complete list of locations and phone numbers.  
  Providing services to prevent, prepare for, and manage vision loss with programs and services for both children and adults such as vision screenings, residential and vocational rehabilitation, transportation, transitional and Braille instruction, information and referral, support and advocacy.

- **PA Client Assistance Program**  
  Philadelphia: 215-557-7112  
  Camp Hill: 717-731-1077; Toll-Free: 888-745-2357 or 800-323-6060  
  PA's Client Assistance Program is an advocacy program for people with disabilities seeking services in employment and housing.

- **Northwestern Human Services**  
  Levittown: 215-945-1490  
  NHS is a community-based, nonprofit, human services provider offering social services to individuals with mental, developmental and intellectual disabilities, individuals dealing with addiction, seniors and juveniles. Residential services for individuals with mental, developmental and intellectual disabilities include Community Homes, Life Sharing, Transitional Housing, Supported Living.
National Runaway Switchboard 1-800-786-2929
Toll-free, nationwide hot-line for runaways and troubled youth. Provides information and referral for shelter, counseling, medical and legal services and transportation back home.

Kaleidoscope Family Solutions Inc. Autism, IDD & Behavioral Team 877-384-1729
Kaleidoscope Family Services (KFS) is a specialized provider of clinical and therapeutic services directly to individuals as well as education-system staffing services. Services are delivered through its specialty division outlined below.
  ▪ KFS Behavioral Therapeutic Services
  ▪ KFS Autism Services
  ▪ KFS Intellectual and Developmental Disabilities Services
  ▪ KFS School Staffing Services
  ▪ KFS Training Services

Pennsylvania Elks Home Service Program
Northern Philadelphia County: 267-666-8066; Southern Philadelphia: 267-422-3670
Providing support and advocacy services to individuals who have a developmental disability.

Philadelphia Department of Public Health Maternal, Child & Family Health
Sara B. Kinsman, MD, PhD, Director 215-685-5225
The Department of Public Health provides support to children with special health care needs in several ways including:
  ▪ The Health Intervention Program
    Providing advocacy and referral, service system negotiation, case management and counseling
  ▪ The Philadelphia Special Needs Consortium 215-685-5232
    a forum for professionals and families to share information and network with other families, health care and insurance providers, legal advocates and policy planners who influence care for CSHCN
  ▪ Staff Support 215-685-5232
    Our Program Coordinator works with public and private service providers to encourage system collaboration among those serving CSHCN
  ▪ Advocacy 215-685-5246
    Our Parent Advocate provides direct support and referrals for families raising children with special health care needs.

United Cerebral Palsy of Philadelphia & Vicinity 215-242-4200
Life without limits for people with disabilities programs and services to people with disabilities. Our goal is to encourage our clients to learn and grow to their full potential, and maximize their independence and inclusion in the community.

Programs and Services
  ▪ Adult Services
    Adult Services works to maximize an individual’s independence and inclusion in the community by increasing vocational opportunities, strengthening independent living skills, and improving social competencies.
  ▪ Children’s Services
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In Children’s Services all children are encouraged to grow at their own pace and to their full potential.

- **Community Social Services** 215-248-7607
  The Community Social Services program assists individuals with disabilities and their families in the community by providing advocacy, information and referral, and problem-specific support services.
  **ELIGIBILITY:** People of all ages living in the five-county Philadelphia area that includes Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties are eligible to receive UCP social services. The majority of people we serve have cerebral palsy; however we often provide services to individuals with other disabilities.

- **Residential**
  Through Community Living Arrangements, individuals with disabilities are able to live independently in the community or remain at home with their families.

- **Assistive Technology**
  - [ALS Association, Greater Philadelphia Chapter](Ambler, PA: 215-643-5434)
    [See 'Patient Services’ link on website for assistive technology and other programs.]
    Amyotrophic Lateral Sclerosis (ALS) is a devastating progressive neuromuscular disease, also known as Lou Gehrig’s Disease. ALS occurs throughout the world with no racial, ethnic, or socioeconomic boundaries, typically striking men and women between the ages of 35 and 70.
  - [Easter Seals Southeastern Pennsylvania](215-879-1000)
    Easter Seals Southeast PA is committed to providing exceptional programs and services for children with disabilities or other special needs.
  - [Free Library of Philadelphia, Library for the Blind and Physically Handicapped](800-222-1754 or 215-683-3217)
    The Free Library of Philadelphia’s Library for the Blind and Physically Handicapped (LBPH), as part of the National Library Service for the Blind and Physically Handicapped serves Pennsylvania residents whose low vision, blindness, or disability makes reading a regular printed page difficult.
    The LPBH mails books and magazines in audio, large-print, and Braille formats directly to enrollees at no cost. Selected materials are also available online for download, and are accessible through smartphones and other mobile devices. In addition, LBPH staff provides outreach statewide about all of these services.
  - [Pennsylvania Assistive Technology Foundation](888-744-1938)
    Foundation’s mission is to provide financing opportunities to people with disabilities and older Pennsylvanians helping them to acquire the assistive technology devices and services that improve the quality of their lives.
  - [Temple University Institute on Disabilities Assistive Technology Resource Centers](Pennsylvania ‘s Initiative on Assistive Technology (PIAT) 800-204-7428 or Programs and resources which offer training, services and 215-204-5967 assistance for a variety of technologies for people with disabilities.

- **Counseling for special healthcare needs**
  - [CAP4Kids](Website link. Select ‘Behavior/Counseling/Addiction’ link on main page.)

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The Children’s Advocacy Project of Philadelphia.
Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.

- Philadelphia Mental Health Center Philadelphia Campus 215-735-9379
  Philadelphia Mental Health Center (PMHC) was founded by Dr. Edward K. Parnes in 1953 as a not-for-profit organization to provide affordable professional mental health services Philadelphia.
  PMHC offers a variety of services: psychological and psychiatric testing and evaluations (including a comprehensive autism evaluation), children’s community based services such as Behavioral Health Rehabilitation Services (BHRS), individual and group therapies, and mobile mental health for adults. We also provide psychiatric services and medication management. We offer family and marriage counseling to the families of children who receive care from us and provide a variety of social skills and support groups, including a therapeutic After-School Program for elementary school children.

- Day Care
  - Pennsylvania Department of Human Services 1-800-692-7462
    Child Care and Early Learning services.
    - Child Care Information Services of Philadelphia
      Helping Philadelphia Families Find, Select and Pay for child care.
      Northwest Philadelphia CSIS: 215-842-4820; 215-842-4826;
      South and West Philadelphia (Main Office) 215-382-4762; 215-382-1199;
      South and West Philadelphia CCIS (Secondary Office): 215-271-0433
    - Child Care Works Subsidized Child Care Toll-Free: 1-888-461-5437
      if your household income is no more than twice of the FPIG and your child is 13 or younger and you are a working parent or you are going to school.
    - Pre-school Programs 1-866-214-5437
      if your household income is no more than the FPIG and your child is five years old or younger.
    - Online Child Care Provider Search Website address
      The search will help you locate a child care provider that meets your needs and offer information on Early Learning programs. The Online Child Care Provider Search offers a portion of the wide spectrum of child care services offered by Child Care Information Services (CCIS) agencies. For additional assistance in locating a child care arrangement, contact your local CCIS.

- Deaf and Hard of Hearing Resources
  - Deaf Hard of Hearing Resources PaTTAN Website
    Both professionals and families can find information here to support all communication options and many other useful topics. Links can be added by users.
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- Early Intervention
  - **CAP4Kids**  The Children’s Advocacy Project of Philadelphia.  [Website link]
    Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - **Easter Seals Southeastern Pennsylvania**  215-879-1000
    Easter Seals Southeastern PA is committed to providing exceptional programs and services for children with disabilities or other special needs.
  - **Elwyn**  Elwyn, PA: 610-891-2000
    Elwyn provides information and referral services in regards to residential services and supports for individuals with intellectual and developmental disabilities in Chester, Delaware and Philadelphia counties in Pennsylvania. Also provide work opportunities and adult day programs for people with disabilities.
  - **PA Department of Education Early Intervention Program**  1-800-692-7288
    The Pennsylvania Early Intervention program provides support and services to families with children, from birth to age five, with developmental delays and disabilities.
  - **Pennsylvania Department of Human Services Early Intervention Services Website**
    While all children grow and develop in unique ways, some children experience delays in their development. Children with developmental delays and disabilities benefit from the Pennsylvania Early Intervention program, a state supported network of parents, service practitioners, and others which builds upon the natural learning opportunities that occur within the daily routines of a child and their family.
  - **Philadelphia County Department of Human Services ChildLink & Early Intervention Services**  215-731-2110
    Developmental screenings for children ages birth to five years old
    Will assess developmental status of children at risk of delay due to: abuse, neglect, poverty, parental substance abuse, domestic violence, premature delivery and low birth weight

- Health Insurance
  - **CAP4Kids**  The Children’s Advocacy Project of Philadelphia.  [Search for ‘insurance’]
    Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.
  - **CHIP**  [Web Page link]  1-800-986-KIDS (5437)
    Pennsylvania’s Children’s Health Insurance Program.
    Covers all uninsured PA kids under 19.
  - **COMPASS**  [PA Dept. of Human Services benefits online application Web Page link]
    [Select Apply for Any Benefits link to begin.]
  - **Help with Medicare**
    - **Philadelphia County Area Agency on Aging, APPRISE**  1-800-783-7067
      a free health insurance counseling service for individuals 60 and over.
    - **Medicare Part D**  [Website link]
      Information about the Part D prescription drug benefit available to individuals enrolled in Medicare.
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- **HealthCare.gov** [Federal Health Insurance Enrollment Website] 1-800-318-2596
- **HealthChoices** [Website]
  
  HealthChoices will provide low-income Pennsylvanians with the opportunity to purchase private health insurance at affordable rates through a network of eight insurance private insurers, offering three or more health insurance plan options per region. Coverage will begin Jan. 1, 2015. Apply online at [www.COMPASS.state.pa.us](http://www.COMPASS.state.pa.us) and learn more at [www.healthypa.com](http://www.healthypa.com).
- **Medical Assistance (MA)** [PA Department of Human Services Web link.]
  
  Health care services for eligible individuals.
- **Philadelphia Department of Public Health Ambulatory Health Services (Health Centers)** Thomas Storey, MD, MPH, Director 215-685-6790
  
  The Philadelphia Department of Public Health operates eight City health centers that provide high-quality medical care to Philadelphia residents.

  **Insurance**
  
  City health centers accept Medicare, Medicaid (Medical Assistance) and most insurance and HMO plans. If you are uninsured, we charge a small fee based on family size and income.
  
  - We can help you apply for health insurance you can afford.
  
  As a registered patient, you will get your own personal doctor. It’s a much better way to get medical care than going from doctor to doctor or rushing to the emergency room when something goes wrong.

- **Pregnancy Insurance**
  
  - **Presumptive Eligibility** [Eligible uninsured pregnant woman should register with Dept. of Human Services, COMPASS and Medical Assistance (MA).]
    
    Presumptive Eligibility (PE) provides insurance coverage for pregnant woman who have applied for MA but are still under review.
  
  - **Maternity Insurance.org** [Website link]
  
  - **Pennsylvania-Health-Coverage.com** [Website link] 1-866-589-6215
    
    Compare affordable maternity health insurance options.

  
  For Children, Adults, and Seniors
  
  The Pennsylvania Office of Rural Health, Pennsylvania State University

- **Housing**

    
    This guide is published by the AIDS Library 215-985-4851 of Philadelphia based on the organizations in the 2014 Greater Philadelphia AIDS Resource Guide. These resources include, but are not limited to resources for people living with HIV. This is not a comprehensive housing resource list. Inclusion in this guide is not an endorsement of services.

  **Housing Resource Basics**
  
  Emergency Housing Intakes
  
  - **Apple Tree** 215-686-7150
    
    Single Women and Families
  
  - **Red Shield** 215-787-2887
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Evening, Weekend, and Holiday Intake for Families

- Gaudenzia 215-471-2017
- Evening, Weekend, and Holiday Intake for Single Women
- Roosevelt Darby 215-685-3700
- Station House 215-225-9235

Evening, Weekend, and Holiday Intake for Single Men

Intake for Single Men

Some homeless Services in Philadelphia

- Broad Street Ministry 215-735-4847
  Mail service, meals, clothing, nurses, counselors, and inclusive hospitality and worship.
- Mary Howard Health Center 215-592-4500
  Walk-in health center open weekdays.
- Old St. Joe’s Church 215-923-2381
  Meals, clothing and more for men.
  The Street Outreach Team offers 24 hour assistance in the event of extreme weather.

Housing Referral Services

- 211 of Southeastern PA 866-964-7922 or 215-568-3750
  Information and referrals for health and human services in SE PA.
- Achieving Independence Center 215-574-9194
  Skills building programs and housing referrals for youth 16-21 in out-of-home care.
- Back To Society, Inc. 267-902-3866
  Our goal is to establish strong, healthy, thriving communities by providing affordable housing, educational, and cultural opportunities, and support service.
- BEBASHI: Transition to Hope 215-769-3561
  Offers housing counseling and referrals, among many other services.
- Friends Rehabilitation Program 215-825-8800
  Stability through our shelter and housing programs, as well as on-site counseling and employment programs.
- Health Information Helpline 800-985-2437
  AACO’s helpline provides information and referral services for AIDS service organizations in SE PA.
- HIV/AIDS Fact Line 800-662-6080
  CHOICE’s hotline offers referrals to testing sites, HIV medical services, housing, and more.
- Institute for Community Justice 215-525-0460
  Education for incarcerated people and support for people who are newly released.
- Intercultural Family Services 215-386-1298
  Provides family services, housing, referrals, job development, youth services, and food.
- Philadelphia Council for Community Advancement 215-567-7803
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Free comprehensive housing counseling services for individuals and families.

- Juvenile Law Center [Philadelphia County.]
  Advancing the rights and well-being of children in jeopardy. 1-888-864-6393

Housing
- HUD
  HUD is a federal program that provides housing support for individuals in need such as rental programs (including Section 8) and home ownership assistance programs.
- SPIN (Special People in Northeast, Inc.) 215-613-1000
  Services for adults with developmental disabilities, including residential living options, day programs, employment supports, and community center.
- PATH, Inc. 215-728-4600
  Services for individuals with intellectual disabilities or mental retardation including vocational services, community integrated employment, adult day programs, and community living arrangements.
- Intercommunity Action Inc. 215-487-0914
  Services for individuals with developmental disabilities, including activity center, and housing and employment services and supports.
- Pennsylvania Affordable Apartment Locator
  Charlotte, NC: 1877-428-8844
  PAHousingSearch.com is a website in which affordable housing can be searched and located within in PA.
- Northwest Human Services Toll-Free: 1-888-647-0020
  NHS provides residential living options, case/care management, and therapeutic services for individuals with disabilities.
- Elwyn 610-891-2000
  Elwyn provides information and referral services in regards to residential services and supports for individuals with intellectual and developmental disabilities in Chester, Delaware and Philadelphia counties in Pennsylvania. Also provide work opportunities and adult day programs for people with disabilities.
- Fair Housing/Equal Opportunity at HUD Philadelphia: 215-861-7637
  Pittsburgh: 412-644-5449; Phone: 1-800-799-2085
  Hotline service for individuals to report incidences of housing discrimination.
- Appletree Family Center 215-686-7150
  Appletree Family Center only provides information, referrals and intake for homeless families.
- Making Homes Affordable 888-995-4673
  National nonprofit organization aiming to prevent home foreclosure and reduce monthly payments for eligible individuals and families

Shelters
  PathStone provides emergency shelter services to disadvantaged individuals and families along with food, first month rental assistance, rent in arrears assistance, mortgage assistance and utilities in arrears assistance (one-time only assistance) You can find additional information through www.pathstone.org or by emailing at AskPA-EmergencySupport@PathStone.org

Updated September 2015
- **Ridge Avenue Shelter** 215-684-5344
  Ridge Avenue Shelter offers emergency shelter for men.

- **Sunday Breakfast Rescue Mission** 215-922-6400
  SBRM is a Christian ministry providing shelter in Center City for men and a transitional home for women in Germantown.

- **Eliza Shirley House** 215-568-5111
  Eliza Shirley House offers emergency shelter for women and children.

- **Covenant House Crisis Center** 215-951-5411
  Covenant House is a nonprofit social outreach center to homeless and at-risk youth. Services include emergency shelter for 18-21 year olds in which they are provided education and job readiness programs, GED tutoring, a health clinic affiliated with CHOP, case management, food and clothing. Programs include education and vocational opportunities and services for mothers.

- **Achievability** 215-748-8800
  Achievability provides transitional housing programs which focuses on promoting the pursuit of higher education as a means to self-sufficiency.

- **Youth Emergency Services (YES)** 215-787-0633 and 1-800-371-SAFE
  Provides a 24-hour emergency shelter for youth. There is a 14 day temporary shelter program for runaway youth who are not referred by DHS, and a 30 day temporary shelter program for youth referred by DHS.

- **People's Emergency Center** 215-382-7521
  PEC offers housing services to disadvantaged individuals and families such as emergency housing, transitional and permanent housing, along with food, clothing, healthcare.

- **Office Of Emergency Shelter And Services** 1315 Cherry St. 215-686-7150
  Intake for emergency shelter for women, couples, and families during daytime hours.

- **Red Shield Family Residence** 215-787-2887
  The salvation Army offers the Red Shield Family Residence which provides emergency intake shelter site for families, available during afterhours (nights, weekends, and holidays).

- **House of Passage** 267-713-7778
  Emergency intake shelter site for single women, available during afterhours (nights, weekends, and holidays).

- **Outreach Coordination Center** Local: 215-232-1984; Toll-Free: 877-222-1984
  Homeless individuals and those who see a homeless person living on the streets can call the Outreach Coordination Center 24 hours a day for advice and assistance.

  Project H.O.M.E is a nonprofit organization aimed at eliminating homelessness and poverty for persons of special needs such as mental illness or addiction. Services include housing, educational and vocational opportunities and medical care.

- **Philadelphia Brotherhood Rescue Mission** 215-739-4517
  PBRM provides emergency shelter and hot meals to individuals and families in need.
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- **Bethesda Project** 215-985-1600
  Bethesda Project is a nonprofit organization aimed at eliminating homelessness through services such as emergency shelter, transitional housing, permanent supported housing and independent living.

- **Victory Shelter Program Inc.** 215-382-2938
  Victory Shelter Programs Inc. provide full service emergency shelter in which hot meals and showers are offered, along with case management, information and referral, counseling and spiritual support.

- **Traveler's Aid Society** 215-240-4800
  Families Forward offers Traveler's Aid Society offers housing services such as family shelter, community housing program, and Student Enrichment Academy in which shelter, food, healthcare, case management, Life Skills Training and other services are provided.

- **Mercy Hospice** 215-790-7540
  Catholic Social Services partnered with the Sisters of Mercy and opened Mercy Hospice, a shelter for single women and mothers with young children who are in recovery. In addition to shelter, residents receive three meals a day, clothing, Life Skills classes, Parenting Education classes, case management, housing opportunities, emotional support.

- **Outley House** 215-724-8355
  SELF offers the Outley House providing emergency shelter to men along with case management, counseling, referrals to community-based resources, Life Skills workshops.

- **Safe Haven at Women Against Abuse** 215-386-1280
  24 Hour Hotline: 1-866-723-3014
  Women Against Abuse offers the Safe Haven providing emergency shelter and food up to 90 days, case management, counseling, emergency financial assistance, information and referrals, and child services to women and children who are victims of domestic violence.

- **Woodstock Family Center** 215-235-5040
  Woodstock Family Center provides emergency shelter for homeless females with children. The facility provides an array of supportive services including case management, a Bright Spaces child care program, and counseling through RHD's Family Shelter Support Team.

Transitional Housing

- **Association of Retarded Citizens (ARC)** Please look at website listed for PA locations and phone numbers.
  Offers services for individuals with intellectual and developmental disabilities such as early intervention, supported employment, job training, transition planning, respite care, supported living and transportation.

- **Step By Step, Inc.** Upper Darby: 610-352-7837
  Step by Step, Inc. provides intensive case management and supportive living services for mentally ill and developmentally disabled individuals. Residential living options include Lifesharing, Community Homes, Supportive Living and more.
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- **Sojourner House at Women Against Abuse** 215-386-1280
  Hotline: 1-866-723-3014
  Women Against Abuse offers Sojourner House providing transitional housing and supportive services to domestic violence victims and their children for up to 18 months. Supportive services provided include Case management, Group counseling, On-site child care, After-school & summer school programs and Economic management education.

- **Horizon House Rehabilitation Services, Inc.** 215-386-3838 ext. 114
  Horizon House provides supported employment/vocational services and housing programs for individuals with MH history or history of substance abuse.

- **Achieving Independence Center** 215-574-9194
  Program for youth in foster care transitioning into independent living. Services include job preparation and training, GED Preparation and Post-Secondary enrollment assistance, housing assistance, prevention services and Life Skills training.

- **Dignity Housing** 215-713-0960
  Dignity Housing offers transitional housing for women and their children recovering from substance abuse and domestic violence and/or with a workforce development focus. Shelter, food, case management, counseling, information and referral are provided.

- **Valley Youth House: Supportive Housing Program** 215-925-3180
  The Supportive Housing Program (SHP) provides scattered-site, individual apartments for homeless youth who have transitioned out of the foster care system.

- **LIFT-Philadelphia**
  Philadelphia North Office: 215-765-3430
  West Office: 215-474-1807
  LIFT-Philadelphia provides individuals and families with personalized, one-on-one services, support, and information, including: locating employment opportunities; creating & and refining resumes and cover letters; evaluating affordable housing options; locating GED & job training courses; free income tax return services & EITC; applying for Public Benefits; and FAFSA help.

- **Station House** 215-225-9230
  Station House offers transposonal housing to men in which case management, food, information and referral, educational and vocational training is also provided.

- **Valley Youth House: PRIDE Program** 215-925-3180
  The Pride program assists LGBTQ (lesbian, gay, bisexual, transgender, or questioning) homeless youth ages 18-21 receive the support they need to achieve stable housing.

- **Valley Youth House: Room & Board** 215-925-3180
  The Room & Board program assists youth who have a recent or imminent DHS discharge to receive support to prevent their homelessness. At the end of the program, participants are able to maintain permanent stable housing by continuing their apartment lease.

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- **Northwestern Human Services**
  
  NHS is a community-based, nonprofit, human services provider offering social services to individuals with mental, developmental and intellectual disabilities, individuals dealing with addiction, seniors and juveniles. Residential services for individuals with mental, developmental and intellectual disabilities include Community Homes, Life Sharing, Transitional Housing, Supported Living

- **Oxford House for Men**
  1-800-689-6411
  
  Oxford House is a self-run, self-supported recovery house for recovering alcoholics and drug addicts in which shelter, food, case management, individual counseling and group support are provided

- **Project SUCCESS**
  215-236-4660
  
  Trevor’s Campaign for the Homelessness offers Project SUCCESS which house homeless women and their children develop personally, improve health, overcome addiction, raise educational levels, increase ability to find employment and move to independent living.

- **St. John’s Hospice**
  215-563-7763
  
  St. John’s Hospice offers a residential program for men in which shelter, food, case management, weekly individual and group meetings, substance abuse and mental health treatment, and referral to education, employment, and other needed resources and services are provided

- **St. Barnabas Mission at Episcopal Community Services**
  215-528-5400
  
  ECS St. Barnabas Mission serves homeless women and their children, providing not only shelter but case management and related services to address the root causes of homelessness

- **Ready, Willing and Able**
  215-732-3781
  
  The Doe Fund offers Ready, Willing and Able which provides housing, paid transitional employment and occupational training to program participants and members graduate from the program when they obtain mainstream, full-time employment, secure independent housing, and remain drug and alcohol-free.

- **People’s Emergency Center**
  215-382-7521
  
  PEC offers housing services to disadvantaged individuals and families such as emergency housing, transitional and permanent housing, along with food, clothing, healthcare.

- **Achievability**
  215-748-8800
  
  Achievability provides transitional housing programs which focuses on promoting the pursuit of higher education as a means to self-sufficiency.

- **Sunday Breakfast Rescue Mission**
  215-922-6400
  
  SBRM is a Christian ministry providing shelter in Center City for men and a transitional home for women in Germantown.

- **Project H.O.M.E.**
  215-232-7272
  
  
  Project H.O.M.E. is a nonprofit organization aimed at eliminating homelessness and poverty for persons of special needs such as mental illness or addiction. Services include housing, educational and vocational opportunities and medical care.

- **Bethesda Project**
  215-985-1600
  
  Bethesda Project is a nonprofit organization aimed at eliminating homelessness through services such as emergency shelter, transitional housing, permanent supported housing and independent living.
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- **Philadelphia County Housing Authority**
  215-684-4000
  Develop, acquire, lease and operate affordable housing for city residents with limited incomes.

  - Health Waiver Programs
    - **Medicaid Waivers for Children under 21:**
      - **Attendant Care/Act 150**  
        Long-Term Living Helpline, 1-800-753-8827
        Enables individuals with a physical disability, ages 18-59, who are mentally alert to continue to live in their homes with support and services.
      - **Community Services Program for Persons with Physical Disabilities/OBRA Waiver**  
        Long-Term Living Helpline, 1-800-753-8827
        Provides services to people 18 or older with severe developmental and physical disabilities, such as cerebral palsy, epilepsy, or similar conditions (onset prior to age 22).
      - **Consolidated Waiver for Individuals with Mental Retardation**
        Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
      - **Person/Family Directed Support Waiver**
        Provides services to eligible people age three or older with mental retardation so that they can remain in the community.
      - **Community Services Program for Persons with Physical Disabilities/Independence Waiver**
        Long-Term Living Helpline, 1-800-753-8827
        Provides services to individuals 18 and older with severe physical disabilities to allow them to live in the community and remain as independent as possible.
      - **Infant, Toddlers, and Families Waiver**
        717-346-1119
        Supports Early Intervention services to children ages three or older with Mental Retardation of Other Related Conditions.

  - Respite Care
    - **ARCH National Respite Network**  
      [Website]  
      for help with the Respite Locator Service please contact Mike Mathers at: mmathers@chtop.org or by phone at 1-919-490-5577
      The mission of the ARCH National Respite Network and Resource Center is to assist and promote the development of quality respite and crisis care programs, to help families locate respite and crisis care services in their communities, and to serve as a strong voice for respite in all forums.
    - **CAP4Kids**  
      [Website link. Select ‘Child Care/Respite Care’ link on main page.]
      The Children’s Advocacy Project of Philadelphia.
      Website provides instructions for users looking for resources by providing a comprehensive listing of many social service agencies that exist to improve the lives of families that need help the most.

  - Special Education
    - **PA Bureau of Special Education Consult Line**
      1-800-879-2301
      Help for families and advocates of children with special needs can be

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obtained by calling the Consult Line or with the on-line request form available at: http://odr-pa.org/contact-consultline/

- **Intermediate Units in PA** [Website Link]
  Intermediate Units in Pennsylvania are part of the governance structure of public education and are located in the middle between the state education agency and the local school districts. They provide specialized services to local school districts that can be operated more effectively and efficiently on a regional basis.

- **Jewish Federation of Greater Philadelphia** 215-832-0500
  Services and referrals for people with disabilities
  [Special Education and additional topics can be searched with the online resource search engine. Additional Resources can be found within the ‘Programs & Services’ link.]
  The Jewish Federation of Greater Philadelphia’s mission is to mobilize financial and volunteer resources to address the community’s most critical priorities in Greater Philadelphia, in Israel and around the world.

**Support Groups**

- **Parent to Parent of Pennsylvania** [Select ‘P2P Supports Groups’ link]
  Linking families of children and adults with disabilities 1-888-727-2706
  or special needs.

- **PA Families Incorporated** info@pafamiliesinc.org 1-800-947-4941
  Statewide network providing support to families raising children and youth with emotional, behavioral, and special needs, as well as serving as an advocate in the different child serving systems.
  Updated regularly.
  [Select ‘Resources’ link on main page then select desired County.]

**Women who are or who might be pregnant**

*The Healthy Baby Information Helpline – 1-800-986-2229*

- **Baby Supplies**

- **Breastfeeding Guides** If you need more information visit Handouts for Parents or call the Healthy Baby line at 800-986-BABY(2229).
  - **Pennsylvania Breastfeeding Referral Guide**
    Arranged by County
  - **Philadelphia Breastfeeding Resource Handbook** PDF link 215-685-5225
    Maternal, Child and Family Health Information and Referral
  - **Philadelphia Department of Health Maternal, Child & Family Health**
    Sara B. Kinsman, MD, PhD, Director 215-685-5225

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Breastfeeding support and other services

- Womenshealth.gov Breastfeeding Challenges Guide 800-994-9662
  Information regarding common breastfeeding challenges
  Office on Women’s Health, US Department of Health and Human Services

- Car Seats
  - Car Seat Safety
    The PA Child Passenger Protection Act requires that all drivers transporting children ages birth – four years use an approved child safety seat. Children ages four to eight must wear a seat belt and be in a booster seat. Children with medical conditions or disabilities may require special considerations or adaptations for transportation safety.
    - The PA Traffic Injury Prevention Project
      Car Seat Loan Program by County - Information Hotline – 800-CAR-BELT
      Training for school districts and companies 412-885-0266
      on transporting children with special needs.
    - National Highway Safety Transportation Administration – 888-327-4236
      Information on car seat safety and installation inspection.
    - National Easter Seal Society [phone listing] 800-221-6827
      Referrals and information about car seats.
    - The American Academy of Pediatrics 847-228-5005
      Referrals and information about car seats.

- Counseling
  - Nurse-Family Partnership [select ‘Find a Local Agency’ for access to County list]
    Philadelphia County – 215-287-2114
    A free, voluntary program that partners first-time moms with nurse home visitors.
    When you enroll in the program, a special trained nurse will visit you throughout
    your pregnancy and until your baby turns two years old. During these visits, your
    caring nurse will offer the knowledge and support you need to confidently create a
    better life for your baby and yourself.
  - The Children’s Hospital of Philadelphia Early Head Start Services for children
    Services for children: 267-425-9900
    - Weekly home visits with hands-on child development activity
    - Parent-child focused socializations
    - Inclusive environment for infants and toddlers with disabilities
    Services for families
    - Prenatal education, support, and referrals
    - Health and nutrition education, support, and referrals
    - Behavioral health and wellness educations and support
    - Support for families with children with disabilities
    Early Head Start services are available to pregnant women and families with children
    under the age of 3. To qualify, you must have a family income at or below the federal
    poverty guidelines and a permanent residence in identified areas of West Philadelphia

- CHIP
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- **PA Children’s Health Insurance Program**  
  Call automated phone line at 800-986-KIDS (5437) and a CHIP representative will return your call within two business days.  
  Pennsylvania’s CHIP program puts health coverage within reach for all uninsured kids and teens that are not eligible for or enrolled in Medical Assistance.

- **Philadelphia Department of Health Maternal, Child & Family Health**  
  Sara B. Kinsman, MD, PhD, Director  
  215-685-5225  
  Are you pregnant? Need a home visit? Raising a child with a special healthcare need? We support a range of health and support services to improve the health of women, children and parenting families. We provide home visiting, breastfeeding support, outreach and education, and more to protect the health of families throughout Philadelphia.

  **Services**
  - **Healthy Start**  
    We help pregnant women get the health care and support they need to have healthy babies.
  - **Health Intervention Program for Families**  
    We provide home visiting and other support to families with infants and children who have special health care needs.
  - **Children with Special Health Care Needs**  
    We provide support to families of CSHCN and work to improve the systems that support them.
  - **Breastfeeding Support**  
    We provide individual support for nursing mothers and education for health care professionals.
  - **Prenatal Outreach and Education**  
    We help high-risk pregnant and parenting women with prenatal and post-partum care.
  - **Services for Sexual Assault Survivors**  
    Our support services for survivors of sexual assault are provided through a local rape crisis center.
      - **Crisis Center**  
        Women Organized Against Rape (WOAR)  215-985-3333 24 hour

- **Health Education Materials**

- **Pregnancy Insurance**
  - **Presumptive Eligibility (PE), Medical Assistance (MA)**  
    Presumptive Eligibility is a temporary program of health insurance coverage for pregnant women who are applying for Medical Assistance.
      - **PA Dept of Human Services Benefits Helpline**  
      1-800-692-7462
      - **PA Dept of Human Services County Assistance Office Contact Information**
  - **COMPASS** (PA Dept of Human Services)  
    [Website]
Online application for Pennsylvanians to apply for many health and human service programs. Click on the ‘Apply Now’ button to begin or use links on right side for further assistance.

- **PAHealthOptions.com (PA Dept of Insurance)** 1-877-881-6388
  The Pennsylvania Insurance Department’s Unbiased Guide to Understanding Health Insurance.

- **text4baby**
  Registration is free on the text4baby.org website.
  Free text messages to keep you and your baby healthy throughout your pregnancy and the baby’s first year.

- **WIC** 800-942-9467
  Through WIC, pregnant women, mothers, and caregivers of infants and young children learn about good nutrition to keep themselves and their families healthy. WIC provides nutrition service, breastfeeding support, health care and social service referrals, and healthy foods to over 250,000 participants every month in PA.

**Lead health information for parents, homeowners, contractors, and healthcare professionals**

The Lead Information Helpline – 1-800-440-4323

- **Elevated Lead Blood Level Case Management Guidelines** [CDC Web Page]
  Recommendations from the CDC Advisory Committee on Childhood Lead Poisoning Prevention

- **Environmental Protection Agency, Lead** [EPA Web Page]
  Provides many useful links for families including:
  Lead Hotline – National Lead Information Center link (800) 424-5323

- **PA Lead and Healthy Homes Program** [Website link] (717) 772-2762
  The Pennsylvania Lead and Healthy Homes Program (LHHP) seeks to create safe and healthy housing by addressing environmental health and safety issues in homes. Program contact list provided by County.

- **Certified Contractors**
  - Locating EPA Certified Lead Contractors and technicians
    - EPA.gov - Lead
    - PA Labor and Industry
      Link to list of accredited trainers and certified contracting firms.
  - Information for Contractors
    - EPA - Lead
      Renovate Right for Contractors and Trainers
    - PA Labor and Industry
      Certification and Other Requirements for Lead Occupations
    - OSHA
For information about regulations regarding work on facilities which are non-residential, contractors should contact the appropriate Occupational Safety & Health Administration Pennsylvania area office.

- Philadelphia Department of Public Health Childhood Lead Poisoning Prevention Program
  Paulette Smith, Program Administrator 215-685-2788
  We work to prevent a child from ever being lead poisoned and to eliminate this disease through education, lead screening, hazard identification and reduction, and a variety of other preventive services.
  **Services**
  - **Education and Outreach**
    We provide free educational outreach presentations on preventing lead poisoning to groups of any size.
  - **Enforcement**
    We work with the Philadelphia court system to make sure property owners who are issued lead hazard violation notices take appropriate action to make the property lead-safe.
  **Resources**
  - Lead Paint Safety Guide for Painting, Maintenance, and Home Renovation
  - List of Certified Lead Abatement Contractors in the Philadelphia Area
  - Free Lead Abatement Training
  - **Hazard Control**
    We provide information and free monthly classes to educate people how to safely remove lead paint hazards.
  - **Medical Management**
    We maintain a computer database of blood lead test results to ensure that children with elevated blood levels receive proper medical management and follow-up.
  - **Lead Paint Disclosure and Certification**
    We help landlords to comply with the Philadelphia law that requires property rented to families with children 6 years and younger to be lead safe.

- Property Managers
  - **HUD – Lead Disclosure Rule**
    Congress passed the Residential Lead-Based Paint Hazard Reduction Act of 1992, also known as Title X, to protect families from exposure to lead from paint, dust, and soil. Section 1018 of this law directed HUD and EPA to require the disclosure of known information on lead-based paint and lead-based paint hazards before the sale or lease of most housing built before 1978.
    If you did not receive the Disclosure of Information on Lead-Based Paint and/or Lead-Based Paint Hazards form when you bought or leased pre-1978 housing, contact 1-800-424-LEAD (5323).

**Individuals with Traumatic Brain Injury and their families**

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The Head Injury Information Helpline – 866-412-4755

- **Brain Injury Association of Pennsylvania**  1-800-444-6443
  Our mission: to prevent brain injury and improve the quality of life for people who have experienced brain injury and their family members through support, education, advocacy, and research.

- **PA Department of Health Head Injury Program**  866-412-4755
  - **Head Injury Program**
    The goal of the program is to help individuals with a traumatic brain injury live independently in their homes and communities.

- **Waiver Programs**
  - **Independent Enrollment Broker**  788-550-4227
    Office of Long-Term Living launched the PA Independent Enrollment Broker, a contracted statewide entity, to facilitate and streamline the eligibility/enrollment process for applicants seeking services for several PA waivers/programs.
  - **COMMCARE Waiver**  1-800-753-8827
    A Home and Community-Based Services Waiver for Individuals with Traumatic Brain Injury (TBI).
  - **OBRA Waiver**  1-800-753-8827
    Home and Community based Waiver program that may help if you have a developmental physical disability to allow you to live in the community and remain as independent as possible.

- **Other Information**
  - **Acquired Brain Injury Network of Pennsylvania** info@abin-pa.org,  1-800-516-8052
    Nonprofit organization of brain injury survivors, family members, and friends dedicated to increasing public awareness about acquired brain injury, and to providing support, education, information, advocacy, and other services for individuals with acquired brain injury and their families.
  - **Brainline.org**  703-998-2020
    Preventing, treating, and living with traumatic brain injury (TBI).

**Immunizations/Vaccinations**

- **PA Department of Health Division of Immunizations**  717-787-5681
  - **Division of Immunizations**
  - **Pennsylvania Vaccines for Children Program**  888-646-6864
    Free vaccines for uninsured children  877-724-3258

- **PA Department of Health, Health Services Locator** [Website]
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To find a local health center close to you select your county.

- Philadelphia Department of Public Health Ambulatory Health Services (Health Centers)  
  Thomas Storey, MD, MPH, Director  215-685-6790  
  The Philadelphia Department of Public Health operates eight City health centers that provide high-quality medical care to Philadelphia residents.  
  Providing immunizations for infants, children and teens as well as other services. Some services are available on a walk-in basis. See website for complete listing of City Health Centers.

Legal advocacy for the disabled in Pennsylvania

- Disability Rights Network of Pennsylvania  Harrisburg 1-800-692-7443 or 717-236-8110  
  717-346-0239 [TDD]  
  Philadelphia 215-238-8070  
  Pittsburgh 412-391-5225  
  The mission of the Disability Rights Network of Pennsylvania is to advance, protect, and advocate for the human, civil, and legal rights of Pennsylvanians with disabilities.

- PA Health Law Project  1-800-274-3258  
  Helping People in Need get the Health Care they deserve.  
  Advocacy on access to health care for low-income consumers, the elderly, and persons with disabilities.

Transportation Assistance for the Disabled

- Pennsylvania Care Planning Council  Website address  
  Community Disability, Assistive Technology & Transportation Service  
  The Pennsylvania Care Planning Council lists companies and individual providers who help families deal with the crisis and burden of long term care.

- PA Dept of Human Services Medical Assistance Transportation Program  1-877-835-7412  
  The Medical Assistance Transportation Program, also known as MATP, provides transportation to medical appointments for Medical Assistance recipients who do not have transportation available to them. The individual’s county of residence will provide the type of transportation that is the least expensive while still meeting their needs.

Vocational Rehabilitation Assistance and Job Training for the Disabled

- Pennsylvania Department of Labor & Industry Vocational Rehabilitation Services  Website
The Pennsylvania Office of Vocational Rehabilitation, or OVR, provides vocational rehabilitation services to help persons with disabilities prepare for, obtain, or maintain employment. OVR provides services to eligible individuals with disabilities, both directly and through a network of approved vendors. Services are provided on an individualized basis.

- **OVR Office Directory** - Arranged by District Office and by Counties Served

### Information and Referral

- **Philly 311**
  Philly311 will help eliminate the need to sort through the 500 phone numbers and hotlines available to contact the City government. You can always call 3-1-1 (215-686-8686) and a customer service specialist will connect you to the information and services you need.

- **Elwyn’s Philadelphia Resource List for Autism and Special Needs, 2015**
  This listing is compiled by a network of Philadelphia professionals and families. The purpose is to share information about resources and in no manner whatsoever supports, profits or takes responsibility for the agencies, services, and individuals noted herein. This listing is updated annually by Karen Krivit at Philadelphia Elwyn. Please submit new or updated information to krivitk@elwyn.org, call 215-460-7725, or mail: 4025 Chestnut Street, 2nd floor, Philadelphia PA 19104.

- **Episcopal Community Services**
  Main Office: Philadelphia: 215-351-1400
  Episcopal Community Services empowers vulnerable individuals and families by providing high-quality social and educational services that affirm human dignity and promote social justice. Referrals for Philadelphia, Bucks, Chester, Delaware, and Montgomery Counties.
  If you don’t find what you’re looking for here, United Way of Southeastern Pennsylvania 211 call center is an excellent resource. Additionally, Benefit Bank Pennsylvania provides a variety of online tools for determining eligibility for a variety of services. For resources for children, teens and families, CAP4Kids is another good option.

  **Service Categories include:**
  Elderly Services    Information & Referral
  Housing & Shelter   Food Assistance
  Senior Services     Utilities Assistance
  Youth Development

- **Greater Philadelphia Relocation & Resource Guide**
  Web resource
  information and referral including Child Care & Education and Medical Care links for Greater

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- **Food Resource Guide for Philadelphia Older Adults**  pdf Web resource
  Information about resources in Philadelphia that can help stretch your dollar to make sure you have the food you need.